



## Schedule

### **GENERAL SERVICES ADMINISTRATION** **Federal Supply Service** **Authorized Federal Supply** **Schedule Pricelist**

On-line access to contract ordering information, terms and conditions, up to date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu driven database system. The INTERNET address for GSA Advantage!® is: [GSAAdvantage.gov](http://GSAAdvantage.gov).

### **Multiple Award Schedule**

### **Contract Number GS-35F-0082V**

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at [GSA.gov](http://GSA.gov).

Contract Period: November 20, 2008 to November 19, 2023



### **NCR GOVERNMENT SYSTEMS LLC**

20370 Seneca Meadows Parkway  
Germantown, Maryland 20876  
phone 301-820-6500 • fax 301-820-6405

[www.ncr.com/industries/public-sector/](http://www.ncr.com/industries/public-sector/)

Contractor's Administration Source:

Rob Howe  
GSA Schedule Manager  
NCR GOVERNMENT SYSTEMS LLC  
20370 Seneca Meadows Parkway  
Germantown, Maryland 20876  
phone 301-580-7799 • fax 301-820-6405  
[rob.howe@ncr.com](mailto:rob.howe@ncr.com)

**Business size: Large**

Price List Current through Modification PA-0074 effective 2021 03 30

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## Section One Customer Information

### 1a. Awarded Special Item Numbers (SINs) with cross-reference to item descriptions and awarded prices

Special Item Numbers (SINs)	Item Descriptions and Awarded Prices
Special Item No. 33411 Purchasing of New Electronic Equipment	Pages 56 – 119
Special Item No. 811212 Computer and Office Machine Repair and Maintenance	Pages 119 – 133
Special Item No. 511210 Software Licenses	Pages 133 – 140
Special Item No. 54151 Software Maintenance Services	Page 140
Special Item No. 54151S Information Technology Professional Services	Pages 4, 24 – 25

### 1b. Identification of the lowest priced model number and lowest unit price for that model for each Special Item Number (SIN) awarded in the contract

Special Item Numbers (SINs)	Item Descriptions and Awarded Prices and Page
Special Item No. 33411 Purchase of Equipment	7703-F155 – No camera; product feature, only available with configured system; may not be ordered separately (\$0.45) – Page 106
Special Item No. 811212 Maintenance, Repair Service and Repair Parts/Spare Parts	4505-K150-MM – Monthly Maintenance for Kit, Dallas i-Button Reader, Right Side Mount (\$0.44) – Page 120
Special Item No. 511210 Software Licenses	G370-2742-0100 – NCR Advanced Marketing Solution 7950 R2.0 Initial Setup Software (\$1.41) – Page 137
Special Item No. 54151 Maintenance of Software	9613-0178-0000-MSILVER – Mperium Monthly Silver Support Upgrade, per User (\$50.40) – Page 140
Special Item No. 54151S Information Technology Professional Services	IT Consultant I – (\$150.75) – Page 4

## 1c. Hourly Rates

Labor Categories	Hourly Rate
<b>IT Consultant I</b> Functional Responsibility: Performs fundamentals of systems analysis and design services, problem resolution or technology integration/services. This may include but is not limited to database consulting, network consulting, telecommunications consulting, and solutions design consulting. Minimum/General Experience: 2 Years Minimum Education: BA/BS Degree or equivalent experience for the service being provided	<b>\$150.75</b>
<b>IT Consultant II</b> Functional Responsibility: Provides systems analysis and design services, system integration and interoperability testing/evaluation, configuration analysis, or problem analysis. This may include but is not limited to database consulting, network consulting, telecommunications consulting, and solutions design consulting. Minimum/General Experience: 4 Years Minimum Education: BA/BS Degree or equivalent experience for the service being provided	<b>\$180.57</b>
<b>IT Consultant III</b> Functional Responsibility: Provides systems analysis and design services, requirements analysis, migration services, technical project management, customer business consulting, system architecture consulting, or problem analysis skills. This may include but is not limited to database consulting, network consulting, telecommunications consulting, or solutions design consulting. Minimum/General Experience: 6 Years Minimum Education: BA/BS Degree or equivalent experience for the service being provided	<b>\$191.99</b>
<b>IT Consultant IV</b> Functional Responsibility: Performs systems analysis and design services, migration services, enterprise-wide migration services and systems design, project/program management, highly specialized architecture consulting, business information systems planning, specialized industry-specific consulting. This may include but is not limited to database consulting, network consulting, telecommunications consulting, and enterprise solutions design consulting. Minimum/General Experience: 10 Years Minimum Education: BA/BS Degree, equivalent experience or subject matter expertise for the service being provided	<b>\$206.54</b>
<b>IT Consultant V</b> Functional Responsibility: Performs systems analysis and design services, migration services, enterprise-wide migration services and systems design, project and program management, highly specialized architecture consulting, business information systems planning, or specialized industry-specific consulting. Manages large, diverse teams of managers, supervisors, and professional staff. Accountable for the performance and results of multiple related units. Minimum/General Experience: 12 Years Minimum Education: MS Degree, equivalent experience or subject matter expertise for the service being provided	<b>\$221.66</b>

5 years of additional general experience is considered equivalent to a Bachelor's Degree

3 years of additional work experience with a Bachelor's Degree is equivalent to a Master's Degree

**2. Maximum Order\***

The Maximum Order value for all awarded Special Item Numbers (SINs) is \$500,000.

NOTE TO ORDERING ACTIVITIES: \*If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

**3. Minimum Order**

The Minimum dollar value for orders to be issued is \$100.00.

**4. Geographic Coverage (Delivery Area)**

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, D.C., and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

**5. Point of Production**

Germantown, Maryland, Montgomery County

**6. Discounts from List Prices**

GSA Net Prices are shown on the attached GSA Pricelist. Negotiated discount has been applied and the IFF has been added.

**7. Quantity Discounts**

None offered.

**8. Prompt Payment Terms**

Payment Terms - Net 30 days. Prompt Payment terms are not offered and are not applicable. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

**9. Foreign Items**

See country of origin for individual items on product pricelist, in accordance with FAR 52.225-5 (Trade Agreements Act).

**10a. Time of Delivery (ARO)**

NCR will deliver to destinations within 30 to 90 days, depending on the product, after receipt of a valid order as negotiated between the ordering activity and NCR. Please call NCR to confirm delivery time/schedule information.

**10b. Expedited Delivery**

Expedited deliveries will be addressed on a case-by-case basis depending on the ordering activities need and the availability of the product. Please call NCR to confirm delivery time/schedule information. Additional fees may be assessed.

**10c. Overnight and 2-Day Delivery**

Overnight and 2-Day deliveries will be addressed on a case-by-case basis depending on the ordering activities need and the availability of the product. Please call NCR to confirm delivery time/schedule information. Additional fees may be assessed.

**10d. Urgent Requirements**

Please contact NCR. Additional fees may be assessed.

**11. F.O.B. Point(s)**

FOB Destination within the 48 contiguous states and the District of Columbia. FOB Origin to Alaska, Hawaii, Puerto Rico and the US Territories.

**12a. Ordering Address**

NCR Government Systems, LLC  
20370 Seneca Meadows Parkway  
Germantown, Maryland 20876  
Attn: GSA Program Manager  
Phone: 301-820-6500  
Fax: 301-820-6405

**12b. Ordering Procedures**

Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPAs) and a sample BPA can be found at the GSA/FSS Schedule Homepage ([fss.gsa.gov/schedules](https://fss.gsa.gov/schedules)).

**13. Payment Address**

NCR Corporation  
14181 Collections Center Drive  
Chicago, IL 60693

**14. Warranty Provision**

Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract. Please refer to *Appendix B* of this pricelist for Contractor's guarantee/warranty terms.

**15. Export Packing Charges**

Not applicable.

**16. Terms and conditions of rental, maintenance, and repair**

Unless specified otherwise in this contract, the Contractor's standard commercial maintenance and repair as stated in the contract's commercial pricelist will apply to this contract. Please refer to Section Three and Section Four of Contractor's guarantee/warranty terms.

**17. Terms and conditions of installation**

Unless specified otherwise in this contract, the Contractor's standard commercial installation services as stated in the contract's commercial pricelist will apply to this contract. Please refer to *Appendix A* for a description of these services.

**18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices**

Not applicable.

**18b. Terms and conditions for any other services**

Not applicable.

**19. Service and distribution points**

Not applicable.

**20. List of participating dealers**

**Fields Consulting Group, Inc.**  
927 West Hatcher Road, Suite 103  
Phoenix, AZ 85021  
**Contact:** Terry Ward, Vice President Business Dev.  
**Toll-Free:** 866-667-3012 x2060  
**Phone:** 623-239-0026  
**Email:** [terry.ward@fieldsconsulting.com](mailto:terry.ward@fieldsconsulting.com)  
**Website:** <http://www.fieldsconsulting.com>

**Penn Center Systems, Inc.**

6 State Road, Suite 101  
Mechanicsburg, PA 17050

**Contact:** David Dunn, Director of Sales and Marketing

**Toll-Free:** 800-734-0459

**Phone:** 717-790-9955

**Email:** [davidd@penncentersystems.com](mailto:davidd@penncentersystems.com)

**Website:** <http://www.penncentersystems.com>

**M.M. Hayes Co., Inc.**

16 Sage Estate  
Albany, New York 12204

**Phone:** 518-459-5545

**Email:** [dhhayes@mmhayes.com](mailto:dhhayes@mmhayes.com)

**Website:** [www.mmhayes.com](http://www.mmhayes.com)

**Virtuo Group Corporation**

6700 Woodlands Parkway, Suite 230-322  
The Woodlands, Texas 77382

**Contact:** Ms. Theresa G. Blackwell President

**Phone:** 281-298-8571

**Email:** [tblackwell@virtuogroup.com](mailto:tblackwell@virtuogroup.com)

**Website:** [www.virtuogroup.com](http://www.virtuogroup.com)

**21. Preventive maintenance**

Not applicable.

**22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants):**

Not applicable.

**22b. Section 508 Compliance**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at [www.Section508.gov/](http://www.Section508.gov/). For more information on Section 508 Compliance please contact the NCR GSA Program Manager.

**23. Data Universal Number System (DUNS) Number**

96-629-6527

**24. Registration in The System for Award Management (SAM) Database**

NCR Government Systems LLC has an active registration in the SAM database.

## Section Two

### Terms and Conditions Applicable to Purchasing of New Electronic Equipment—SIN 33411

#### 1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must perform in all material respects with the Contractor-provided specifications.

#### 2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under a BPA shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

#### 3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the 48 contiguous states and the District of Columbia. Equipment delivery to Alaska, Hawaii, Puerto Rico and the U.S. Territories is FOB Origin.

#### 4. INSTALLATION AND TECHNICAL SERVICES

##### a. INSTALLATION.

When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

Contractor's installation services are referred to as Deployment Services and available for an additional fee. Services and fees may vary by product. Please refer to *Appendix A - Part I*, below, for details on Deployment Services. In all cases where contractor will be providing installation services for the ordering activity, and regardless of the equipment to be installed, the ordering activity shall prepare the site at its own expense according to contractor's written specifications at least thirty (30) days prior to the commencement of performance of contractor's installation services.

##### b. INSTALLATION, DEINSTALLATION, REINSTALLATION.

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 33411.

##### c. OPERATING AND MAINTENANCE MANUALS.

The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.



## 5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item. Please refer to *Appendix B* of this pricelist for the definition of delivery.

## 6. WARRANTY

- a. The Contractor's standard commercial warranty will apply to this contract. Please refer to *Appendix B* of this pricelist for contractor's warranty terms.
- b. Limitation of Liability. The Contractor's standard limitations of liability apply to this contract. Please refer to *Appendix B* of this pricelist for applicable limitations of liability.
- c. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:  
 Ordering activity customers should call Contractor's Customer Support Center at 1-800-262-7782 for instructions on where to send the equipment. Shipping charges to the NCR facility are the responsibility of the customer. Mail-in warranty provides a 3 to 5 day factory turn-around.

## 7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

## 8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

## 9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

## 10. OPERATING SYSTEM SOFTWARE LICENSES AND UTILITIES

All items offered as part SIN 33411 require the installation of an Operating System and may require certain utilities as part of the configuration and staging process. NCR only offers these licenses (as provided below) for the exclusive use with NCR provided hardware offered under SIN 33411 of this schedule and are not separately orderable as a stand-alone product without the purchase of a configured hardware system. In some cases the operating system may be bundled as part of the Product Identification (PID) or may be required as a separate PID "Feature" of a configuration. Contact your NCR Sales Representative for configuration assistance.

Product ID	Product Description	Price
2246-F798	2246, XK22; Aloha Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) (Legacy BIOS) - Feature	\$100.76
2246-F090	2246, XK22; Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) (Legacy BIOS) - Feature	\$100.76
2246-F091	2246, XK22; Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) (UEFI BIOS) - Feature	\$100.76
7746-F715	FEATURE - Windows 10 IoT Enterprise 2016 LTSC Entry 64 bit Embedded OS (UEFI BIOS)	\$113.35
7736-F720	Feature - Windows 10 IoT Enterprise 2019 LTSC Value (64 bit) (UEFI) OS	\$113.35
7746-F707	Feature, Orderman Windows 10 IoT 64 bit Base Image	\$113.35

Product ID	Product Description	Price
7734-F707	Feature, Orderman Windows 10 IoT Enterprise 2016 LTSC Entry Embedded 64 bit OS, 7734	\$113.35
7745-F707	Feature, Orderman Windows 10 IoT Enterprise 2016 LTSC Entry Embedded 64 bit OS, 7745	\$113.35
7761-F707	Feature, Orderman Windows 10 IoT Enterprise 2016 LTSC Entry Embedded 64 bit OS, 7761	\$113.35
7734-F701	Feature, Windows 10 Embedded (32 bit)	\$113.35
7761-F701	Feature, Windows 10 Embedded (32 bit)	\$113.35
7734-F702	Feature, Windows 10 Embedded (64 bit)	\$113.35
7745-F702	Feature, Windows 10 Embedded (64 bit)	\$113.35
7761-F702	Feature, Windows 10 IoT Enterprise 2016 LTSC Entry Embedded Operating System (64 BIT)	\$113.35
7734-F719	Feature, Windows 10 IoT Enterprise 2019 LTSC Entry 64 bit UEFI Embedded OS, 7734	\$113.35
7745-F719	Feature, Windows 10 IoT Enterprise 2019 LTSC Entry 64 bit UEFI Embedded OS, 7745	\$113.35
7761-F719	Feature, Windows 10 IoT Enterprise 2019 LTSC Entry 64 bit UEFI Embedded OS, 7761	\$113.35
7746-F739	FEATURE: Orderman Windows 10 IoT Enterprise 2019 LTSC Entry (64 bit) (UEFI) Embedded OS	\$113.35
7746-F719	FEATURE: Windows 10 IoT Enterprise 2019 LTSC Entry (64 bit) (UEFI) Embedded OS	\$113.35
7709-F798	Hospitality Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) (Legacy BIOS)	\$113.35
8820-F798	Hospitality Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) (Legacy BIOS)	\$113.35
7703-K796	Indirect Channel: Windows 10 IoT Enterprise 2016 LTSC Entry Embedded Operating System	\$113.35
7703-K797	Indirect Channel: Windows 10 IoT Enterprise 2016 LTSC Value Embedded Operating System	\$113.35
7703-K701	Indirect Channel: Windows 10 IoT Enterprise 2019 LTSC Entry Embedded OS	\$113.35
7703-K702	Indirect Channel: Windows 10 IoT Enterprise 2019 LTSC Value Embedded OS	\$113.35
1659-F713	N4000 Windows 10 IoT Enterprise 2016 LTSC Value 64 bit Embedded OS	\$113.35
7773-F740	Orderman Windows 10 IoT Enterprise 2019 LTSC Entry Embedded 64 bit OS (UEFI)	\$113.35
1611-F131	S500-MT Windows 10 Professional Non Embedded OS Feature	\$234.76
1612-F131	S500-SF Windows 10 Professional Non Embedded OS Feature	\$234.76
7702-F711	Windows 10 IoT Enterprise 2015 LTSC for Retail or Thin Clients (64 bit) Embedded OS	\$138.54
7358-F150	Windows 10 IoT Enterprise 2016 LTSC Embedded OS UEFI for XR7 Plus	\$113.35
7357-F150	Windows 10 IoT Enterprise 2016 LTSC Embedded OS UEFI XR7 Plus Compatible	\$113.35
7701-F712	Windows 10 IoT Enterprise 2016 LTSC Entry (32 bit) Embedded Operating System with Legacy BIOS	\$113.35
7602-F712	Windows 10 IoT Enterprise 2016 LTSC Entry (32 bit) Embedded OS with Legacy BIOS	\$113.35
7701-F713	Windows 10 IoT Enterprise 2016 LTSC Entry (64 bit) Embedded Operating System with Legacy BIOS	\$113.35
7701-F715	Windows 10 IoT Enterprise 2016 LTSC Entry (64 bit) Embedded Operating System with UEFI BIOS	\$113.35
7602-F713	Windows 10 IoT Enterprise 2016 LTSC Entry (64 bit) Embedded OS with Legacy BIOS	\$113.35
7602-F715	Windows 10 IoT Enterprise 2016 LTSC Entry (64 bit) Embedded OS with UEFI BIOS	\$113.35
7703-K712	Windows 10 IoT Enterprise 2016 LTSC Upgrade Entry Embedded Operating System	\$113.35
7703-K711	Windows 10 IoT Enterprise 2016 LTSC Upgrade Entry Embedded OS (from 2015 LTSC only)	\$113.35
7703-K713	Windows 10 IoT Enterprise 2016 LTSC Upgrade Value (from 2015 LTSC only) Embedded OS	\$113.35
7703-K715	Windows 10 IoT Enterprise 2016 LTSC Upgrade Value Embedded Operating System	\$113.35
4505-F713	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) (Legacy BIOS)	\$113.35
7709-F614	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) (Legacy BIOS) (Sky Lake)	\$113.35

Product ID	Product Description	Price
7709-F615	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) (UEFI BIOS) (Sky Lake)	\$113.35
7709-F616	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) (UEFI) Embedded OS (Kaby Lake)	\$113.35
7607-F713	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) Embedded Operating System with Legacy BIOS	\$113.35
7702-F713	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) Embedded Operating System with Legacy BIOS	\$113.35
7703-F713	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) Embedded Operating System with Legacy BIOS	\$113.35
7603-F715	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) Embedded Operating System with UEFI BIOS	\$113.35
7607-F715	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) Embedded Operating System with UEFI BIOS	\$113.35
7702-F715	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) Embedded Operating System with UEFI BIOS	\$113.35
7703-F715	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) Embedded Operating System with UEFI BIOS	\$113.35
7603-F713	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) Embedded OS with Legacy BIOS	\$113.35
7709-F093	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) Embedded OS with Legacy BIOS	\$113.35
7709-F094	Windows 10 IoT Enterprise 2016 LTSC Value (64 bit) Embedded OS with UEFI BIOS	\$113.35
7360-F049	Windows 10 IoT Enterprise 2016 LTSC Value Embedded Operating System (64 bit) (UEFI BIOS)	\$113.35
7360-F048	Windows 10 IoT Enterprise 2016 LTSC Value Embedded Operating System (64 bit) Legacy BIOS	\$113.35
7705-F175	Windows 10 IoT Enterprise 2016 LTSC Value Embedded Operating System (64 bit) Legacy BIOS (7705-2000 only)	\$113.35
8820-F715	Windows 10 IoT Enterprise 2016 LTSC Value Embedded Operating System (64 bit) UEFI BIOS	\$113.35
8820-F713	Windows 10 IoT Enterprise 2016 LTSC Value Embedded Operating System (64 bit) with Legacy BIOS	\$113.35
7358-F050	Windows 10 IoT Enterprise 2016 LTSC Value Embedded Operating System (64-bit)	\$113.35
7705-F176	Windows 10 IoT Enterprise 2016 LTSC Value Embedded Operating System (64-bit) with UEFI BIOS (7705-2000 only)	\$113.35
7357-F050	Windows 10 IoT Enterprise 2016 LTSC Value Embedded OS (64-bit) UEFI BIOS	\$113.35
7607-F716	Windows 10 IoT Enterprise 2016 Value (Kaby Lake CPU only) UEFI 64 bit Embedded OS image	\$113.35
7703-F716	Windows 10 IoT Enterprise 2016 Value (Kaby Lake CPU only) UEFI 64 bit Embedded OS image	\$113.35
7607-F720	Windows 10 IoT Enterprise 2019 LTSC (64 bit) (UEFI/Kaby Lake BIOS) Embedded OS	\$113.35
7607-F718	Windows 10 IoT Enterprise 2019 LTSC (64 bit) (UEFI/Skylake BIOS) Embedded OS	\$113.35
7360-F157	Windows 10 IoT Enterprise 2019 LTSC Embedded Operating System 64 bit (UEFI BIOS) XR7 Plus	\$113.35
7360-F158	Windows 10 IoT Enterprise 2019 LTSC Embedded Operating System 64 bit (UEFI BIOS) XR7 Plus Kaby Lake	\$113.35
7358-F151	Windows 10 IoT Enterprise 2019 LTSC Embedded OS UEFI for XR7 Plus	\$113.35
7357-F151	Windows 10 IoT Enterprise 2019 LTSC Embedded OS UEFI XR7 Plus Compatible	\$113.35
7701-F719	Windows 10 IoT Enterprise 2019 LTSC Entry 64 bit (UEFI) Embedded Operating System	\$113.35
7602-F719	Windows 10 IoT Enterprise 2019 LTSC Entry 64 bit UEFI Embedded OS	\$113.35
7773-F719	Windows 10 IoT Enterprise 2019 LTSC Entry Embedded OS (64 bit) (UEFI)	\$113.35
7703-K705	Windows 10 IoT Enterprise 2019 LTSC Upgrade Entry	\$113.35
7703-K706	Windows 10 IoT Enterprise 2019 LTSC Upgrade Value	\$113.35
7709-F096	Windows 10 IoT Enterprise 2019 LTSC Value (64 bit) (UEFI BIOS) Embedded OS	\$113.35
7709-F617	Windows 10 IoT Enterprise 2019 LTSC Value (64 bit) (UEFI) Embedded OS (Kaby Lake)	\$113.35
7703-F718	Windows 10 IoT Enterprise 2019 LTSC Value (64 bit) (UEFI/Skylake BIOS) Embedded OS	\$113.35
7603-F720	Windows 10 IoT Enterprise 2019 LTSC Value (64 bit) UEFI Embedded Operating System	\$113.35

Product ID	Product Description	Price
7360-F120	Windows 10 IoT Enterprise 2019 LTSC Value 64 bit (UEFI) Embedded Operating System	\$113.35
7702-F720	Windows 10 IoT Enterprise 2019 LTSC Value 64 bit (UEFI) Embedded Operating System	\$113.35
7772-F720	Windows 10 IoT Enterprise 2019 LTSC Value 64 bit (UEFI) Embedded Operating System	\$113.35
7703-F720	Windows 10 IoT Enterprise 2019 LTSC Value 64 bit (UEFI/Kaby Lake BIOS) Embedded Operating System	\$113.35
1612-F720	Windows 10 IoT Enterprise 2019 LTSC Value Embedded OS (64 bit) (UEFI)	\$100.25
7779-F717	Windows 10 IoT Enterprise SAC Entry Embedded Operating System (Apollo Lake)	\$113.35
7607-F796	Windows 10 Professional Non Embedded 64 bit Operating System	\$113.35
7702-F799	Windows 10 Professional Non Embedded 64 bit Operating System	\$214.11
7703-F796	Windows 10 Professional Non Embedded 64 bit Operating System	\$214.11
7603-F799	Windows 10 Professional Non Embedded OS (64 bit)	\$214.11
7703-K703	Windows 10 Professional Non Embedded Upgrade Kit	\$214.11
2247-F798	XK32; Aloha Windows 10 IoT Enterprise 2016 LTSB Value (64 bit) (Legacy BIOS)	\$105.79
2247-F090	XK32; Windows 10 IoT Enterprise 2016 LTSB Value (64 bit) (Legacy BIOS)	\$103.27
2247-F091	XK32; Windows 10 IoT Enterprise 2016 LTSB Value (64 bit) (UEFI BIOS)	\$103.27

### Section Three

#### Terms and Conditions Applicable to Hardware Maintenance, Repair Service and Repair Parts/Spare Parts —SIN 811212

#### 1. SERVICE AREAS

- a. The radius within which maintenance and repair service rates listed herein are applicable to any ordering activity location within a fifty (50) mile radius of the center of the core city of the Contractor's service coverage area. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 811212.
- b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at one of the Contractor's locations. Ordering activity customers can call 1-800-262-7782 for the location nearest them. Shipping and repair charges will be borne by the ordering activity.

#### 2. MAINTENANCE ORDER

- a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 811212). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 90 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.
- b. The Contractor shall honor orders for maintenance for periods of one year or less, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

- c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.
- d. Annual Funding.  

When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.
- e. Cross-year Funding Within Contract Period.  

Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

### **3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS**

- a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

### **4. LOSS OR DAMAGE**

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss caused by Contractor, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

### **5. SCOPE**

- a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Prices are applicable to maintenance offered in the United States only. Maintenance offered outside of the United States is available, but is outside of the scope of this contract. Repair service and repair parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- b. Equipment placed under maintenance service shall be in good operating condition.
  - (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
  - (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
  - (3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 811212 (or outside the scope of this contract).

### **6. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.



## 7. RESPONSIBILITIES OF THE CONTRACTOR

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, and for the majority of contractor's products located in Zone 1 (50 mile radius of a contractor's location), Contractor's will use reasonable efforts to respond to the ordering activity within four hours after Contractor's receipt of the ordering activity's notification that service is required.

## 8. MAINTENANCE RATE PROVISIONS

a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity. Maintenance contracts cover normal wear and tear of parts, not damage due to other causes such as customer abuse and Acts of God. Details on pricing for chargeable parts are as set forth in Section 10 - Repair Parts Rate Provisions, below.

### b. Regular Hours

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity or Contractor location. The ordering activity, by providing (30) calendar day's written notice may extend or change the principal period of maintenance as more particularly described in *Appendix A - Part III*.

### c. After Hours

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, will be calculated based on the uplift factors described in this SIN. All after hours calls are subject to a two hour call minimum charge. After the initial two hour minimum has been met, Contractor will prorate charges for services rendered for partial hours based on the actual time spent on the service, rounded to the nearest quarter hour.

### d. Travel And Transportation

For Maintenance service beyond 50 miles from a contractor's facility, Maintenance Zone Rates shown below apply:

Zone	Distance from Nearest NCR location	Target Response Times (During PPM)	Increase % of the Base
Zone 1	0 to 50 miles	Standard	Base Rate
Zone 2	Over 50 to 100 miles	Add 2 hours to Standard	25 %
Zone 3	Over 100 miles	Add 4 hours to Standard	50 %

(1) For travel time (to or from a ordering activity location and the nearest contractor facility which provides maintenance services) when the travel time occurs outside the Principal Period of Maintenance, Scheduled Additional Periods of Maintenance and contractor's normal business hours. The rates found in paragraph 9(d) below apply.

(2) The per diem rate, in accordance with the Government's Joint Travel Regulations or Federal Travel Regulations, as applicable, shall apply if the NCR associate is required to remain overnight.

(3) Only one person shall respond to a request for maintenance unless it is mutually agreed that more than one is required.

(4) Such additional charge, if any, will apply to each remedial maintenance request, and will be limited to one round trip for each service call.

### e. Quantity Discounts

Quantity discounts from listed maintenance service rates for multiple units of equipment owned and/or leased by an ordering activity vary by product line and may be available. Ordering Activities should contact their sales representative for more information.

## 9. REPAIR SERVICE RATE PROVISIONS

### a. Charges.

Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work or for the applicable minimum charge, the charge for required parts; and, when applicable, the charge for travel or transportation. Time and materials rates will be charged to those ordering activities without maintenance contracts or those with maintenance contracts who request service not covered by their maintenance contract, including service outside their Principal Periods of Maintenance and Scheduled Additional Periods of Maintenance coverage. Ordering Activities requesting warranty service outside of the contracted warranty coverage will also be charged for service at the time and materials rate.

### b. Multiple Machines.

When repairs are ordered by an ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

### c. Travel and Transportation

#### (1) At the Contractor's Shop

- (a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the warranty or maintenance, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.
- (b) The ordering activity shall not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

#### (2) At the Ordering Activity Location (Within Established Service Areas)

- (a) All travel time and expense charges, including reasonable fuel surcharges, will be based on the hourly rate applicable to the category of equipment being serviced. When there is a variety of equipment being serviced at one site, the travel charge will be based on the category of equipment being serviced with the lowest hourly rate.
- (b) The full travel time and expense charge will be based on the time it takes the field engineer to get from his/her present location (if less) to the ordering activity site. This charge is not to exceed the maximum charge that would occur if the field engineer was at the nearest service location to the ordering activity site.
- (c) All travel charges are based on 2-way travel, except in Zone 1 (50-mile radius), M-F, 8 am to 5 p.m. Within Zone 1, there will be no charge to the ordering activity for the time it takes the field engineer to return to the nearest service location (or resident site), or next customer service call from the ordering activity site.
- (d) All time & materials service calls placed outside of Contractor's normal business hours and within Zone 1 will be subject to a one (1) hour travel charge or actual total travel time charge, whichever is less.
- (e) Outside of Zone 1, and/or outside of normal business hours, the time spent traveling is charged round-trip, portal-to-portal. Travel distance should not exceed the round-trip distance from the territory or resident location to the customer site.

The following summarizes the Portal to Portal Charges:

	Zone 1	Outside Zone 1
M-F Business Hrs.	One-Way	Two-Way
M-F Outside Business Hrs Sat., Sun. & Holidays	Two Way	Two Way

- **Total Time = Travel Time + Repair Time**
- **Total Charge = Total Time + Repair Parts**

- (f) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. Labor Rates

(1) Regular Hours

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity or Contractor location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) After Hours

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, including Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

**REPAIR PER CALL SERVICE RATES**

Table: Continental United States Customer Services Per Call Services Hourly Labor Rates

System Type	Normal NCR Business Hours (Regular Hours)	Outside of Normal NCR Business Hours (After Hours)
Medium Complexity	\$279.00	30% Uplift
Low Complexity 2 hr min.	\$196.00	30% Uplift
Low Complexity ½ hr min.	\$201.00	30% Uplift

(Refer to Appendix A – Part III for the definition of the various system types.)

- (i) Contractor's equipment in this schedule pricelist is classified as either Low Complexity, Medium Complexity or High Complexity, for purposes of hourly rate determination. All features, kits and peripherals are classified based on their parent unit.
- (ii) All service calls for Low – High complexity systems are subject to the following:
- \* ALL CALLS ARE SUBJECT TO A MINIMUM CHARGE OF 2 FULL HOURS ON THE JOB.**
- \*\* FRACTIONAL HOURS ABOVE THE 2 HOUR MINIMUM, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.**
- \*\*\* PER CALL SERVICES ARE SUBJECT TO RESOURCE AVAILABILITY.**
- (iii) The on-site hourly labor rate for Anchorage, Alaska is 125% of the rates for the 48 contiguous states.
- (iv) The on-site hourly labor rate for Fairbanks, Juneau, and Ketchikan, Alaska are 156% of the rates for Anchorage.
- (v) The on-site hourly labor rate for Hawaii is 110% of the rates for the 48 contiguous states.
- (vi) The on-site hourly labor rate for Guam is 150% of the rates for the 48 contiguous states.
- (3) By making a request for Service, the ordering activity authorizes Contractor to provide and charge for Per Call Services at the applicable hourly rates and is responsible for all charges associated with such Service. The ordering



activity is solely responsible for ensuring that its personnel (including its employees, contractors or agents) who request Per Call Services on its behalf are properly authorized to do so. Customer will be required to provide Contractor a valid form of payment prior to service being performed. Unless otherwise agreed to, valid forms of payment are a credit card or funded purchase or delivery order.

#### **10. REPAIR PARTS RATE PROVISIONS**

All parts, furnished in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be in good operating condition, and may be new or reconditioned. All repair parts chargeable to the ordering activity will be charged in accordance with this paragraph. Where the ordering activity is to be assessed charges for parts furnished in connection with the provision of maintenance services under this contract, the ordering activity customer will be charged the full then-current Customer List Price (CLP) for non-reworkable parts. On reworkable parts, the customer will be charged the full then-current CLP less the 65% rework exchange discount, calculated @ .35 X CLP; however, parts surrendered to NCR must be complete and in reworkable condition. If a customer cannot return a reworkable part, the customer will be charged the full then-current CLP.

#### **11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS**

- a. Repair Service: Please refer to *Appendix B* to review Contractor's standard warranty for equipment maintenance services.
- b. Repair Parts: Please refer to *Appendix B* to review Contractor's standard warranty for repair parts.

#### **12. INVOICES AND PAYMENTS**

- a. Maintenance Service
  - (1) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324).
  - (2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.
- b. Repair Service and Repair Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above.

### **Section Four Terms and Conditions Applicable to Software Maintenance Services—SIN 54151**

#### **1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item. Please refer to *Appendix B* for details on Delivery.

#### **2. GUARANTEE/WARRANTY**

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract. Please refer to *Appendix B* of this pricelist for contractor's guarantee/warranty terms.

b. Limitation of Liability.

The Contractor's standard limitations of liability as stated in the contract's commercial pricelist will apply to this contract. Please refer to *Appendix B* of this pricelist for limitations of liability.

**3. TECHNICAL SERVICES**

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 1-800-262- 7782 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 8:00 a.m. to 5:00 p.m., Eastern Time, excluding holidays.

**4. SOFTWARE MAINTENANCE (54151)**

- a. The scope of Software maintenance and support services may vary by product. Please refer to *Appendix A - Part IV* of this pricelist for information on Contractor's Software maintenance offerings.
- b. Invoices for maintenance service shall be submitted by the Contractor on a monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324).

**5. PERIODS OF MAINTENANCE (54151)**

- a. The Contractor shall honor orders for periods for one year or less.
- b. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding.

When annually appropriated funds are cited on an order for maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of maintenance orders citing the new appropriation shall be required, if the maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period.

Where an ordering activity's specific appropriation authority provides for funds in excess of a 12-month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if the maintenance is to be continued during the subsequent period.

**6. SOFTWARE TIME AND MATERIALS (T&M) RATES (54151)**

Customers covered by a Software Services maintenance contract who receive support beyond the contracted scope of services (i.e. out of scope services or services outside the PPM) and customers not covered by a Software Services maintenance contract who require remote telephone and problem resolution support to return their systems to an operational level will be charged at the applicable Per Call Services hourly rate below. By making a request for Per Call Services, the ordering activity authorizes Contractor to provide and charge for Per Call Services at the applicable hourly rates and is responsible for all charges associated with such Service. The ordering activity is solely responsible for ensuring that its personnel (including its employees, contractors or agents) who request Per Call Services on its behalf are properly authorized to do so. Customer will be required to provide Contractor a valid form of payment prior to service being performed. Unless otherwise agreed to, valid forms of payment are a credit card or funded purchase or delivery order.

**Table: Software Hourly Labor Rate (Remote Support)**

Equipment Type	Equipment Complexity	NCR Normal Business Hours	Outside Normal Business Hours
Retail	Medium Complexity	\$279.00	30% Uplift
PCs and Workstations	Low Complexity	\$201.00	30% Uplift

6. Remote Support Hourly Rate Policies for all products except PC Software Products.

a. Minimum Charge:

The minimum time to be charged for hourly remote support service is one (1) hour. In addition, hourly remote support service is charged in 1-hour increments. For example, if a support call requires 1.5 hours of support, the customer is charged for 2 hours of support.

b. Charge Calculation:

The customer will be charged for the time the analyst spends working with the customer, whether that be telephone time, working time in the center trying to resolve the problem, recreating the problem, etc. The total time charged is always subject to the minimum hourly requirements and the 1-hour increment charges.

c. Software Updates:

Customers not enrolled for a Software Services maintenance contract who require a software update will be charged the annual Software Services maintenance rate for the software update.

d. Hours of Coverage:

Within the continental United States, hourly remote support service is available from 8:00 a.m. to 5:00 p.m. (customer local time), Monday through Friday, excluding holidays. Outside of the continental United States, support is available 8:00 a.m. to 5:00 p.m. (customer local time), Monday through Friday, excluding holidays.

7. **STANDARD REMOTE SOFTWARE SUPPORT FOR PC SOFTWARE PRODUCTS**

a. Standard Remote PC Software Support:

Includes installation, configuration, and start-up assistance as well as failure support for all factory installed operating systems, applications, and components.

b. Advanced Remote PC Support for Networking:

Provides configuration assistance, log-in connectivity support, and appropriate adapter drivers for NCR factory installed Fax, E-mail, and modem products as well as non-factory installed communication applications, products and components. Remote support for these networking and communication products is chargeable. NCR provides remote support on best effort basis for non-factory installed networking and communication applications, products, and components. NCR does not recognize any networking or communication vendor's warranty period.

8. **UTILIZATION LIMITATIONS - (511210 AND 54151)**

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software, including minor modifications thereto, and related documentation shall be subject to the following:

- (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
- (2) Software licenses are provided as in accordance with the terms set forth in the pricelist. Software licenses are granted to the ordering activity or other organization within the ordering activity designated on the Order, and are subject to the license provisions of *Appendix B* of this document. The licensed Software may be accessed and used only by such ordering activity or other organization within an ordering activity. Any other ordering activity, or other organization within an ordering activity requiring access to or use of the Software will be required to obtain a separate license for its own use. The user ordering activity will take appropriate action to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
- (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions and the terms

of the license. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

- (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes;
- (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

## 9. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

## 10. RIGHT-TO-COPY PRICING

Right to copy licenses are not available under this contract.

# Section Five Terms and Conditions Applicable to IT Professional Services—SIN 54151S

## 1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

## 2. PERFORMANCE INCENTIVES – I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

## 3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

#### **4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours (Monday - Friday, 8:00 am - 5:00 pm, exclusive of holidays observed by the ordering activity or the Contractor), unless otherwise agreed to by the Contractor and the ordering activity. Services provided outside of Contractor's normal working hours may be subject to a premium over the established rates.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

#### **5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

#### **6. INSPECTION OF SERVICES**

See Section 7 below and *Appendix B*.

#### **7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. Software and Deliverables are subject to the license terms set forth in Appendix 3. NCR shall only tender for acceptance Deliverables that conform to the requirements of the order. Acceptance occurs upon Delivery. Please refer to *Appendix B* for the definition of Delivery.

#### **8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

## 9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## 10. ORGANIZATIONAL CONFLICTS OF INTEREST

### a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## 11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## 12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
- (1) The offeror;
  - (2) Subcontractors; and/or
  - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

## 13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

## 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.



## 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order. If such consent is required, it must be expressly specified in the terms of the order.

## 16. DESCRIPTION OF IT SERVICES AND PRICING

### a. NCR'S PROFESSIONAL SERVICES SOLUTION PORTFOLIO

NCR has an extensive Professional Services Solution Portfolio that is tailored to support our customers' diverse IT requirements. Using a combination of Consulting, Management, Engineering and Development, Integration and Deployment, and Maintenance and Support services, NCR encompasses all critical aspects to develop leading-edge solutions.

#### (1) Business Impact Consulting

NCR's Business Impact Consultants are industry experts who work to develop a clear understanding of how new technologies can impact your organization and provide a clear, objective, and organized approach to aligning goals and objectives for maximum results.

NCR Business Impact Consultants can help leverage key technologies that deliver major business initiatives, implement change, increase productivity, improve revenue and margins, enhance customer service, and reduce operating costs.

#### (2) Business and IT Architecture Strategy Consulting

By combining industry knowledge and expertise, NCR's Business and IT Architectural Consultants can help define an IT architecture that is technologically sound. Armed with an awareness of industry trends, NCR's consultants create a consistent and flexible IT strategy and architecture that is integrated within the organization and adaptable for future expansion to achieve maximum impact. NCR has the unique expertise and resources to develop an effective IT architecture that aligns your objectives with IT, while ensuring that the technology investments are based solidly on business value.

#### (3) Project Management

NCR's Project Managers leverage more than a decade of experience with large-scale multi-vendor projects, a strong core competency, a confirmed history of designing and implementing high-tech business solutions, and technology leadership. They combine professional expertise, proven methodology, and teaming among NCR, subcontractors and Subject Matter Expert (SME) resources to ensure that the solution meets the needs of the client and is executed on time and within budget.

NCR's Project Management Methodology for planning, executing, and tracking the solution through completion provides the following benefits to our clients: multiple, complex IT services are implemented in accordance with documented time, cost, and performance objectives; project plans are aligned to business plans; risk is minimized through up-front planning and analysis; solutions are executed on time and within budget; critical path tasks are managed; and end-user acceptance of a new solution is increased by involving users throughout the process.

b. DESCRIPTIONS OF NCR JOB TITLES FOR HOURLY RATES

**IT Consultant I**

Functional Responsibility: Performs fundamentals of systems analysis and design services, problem resolution or technology integration/services. This may include but is not limited to database consulting, network consulting, telecommunications consulting, and solutions design consulting.

Minimum/General Experience: 2 Years

Minimum Education: BA/BS Degree or equivalent experience for the service being provided

**IT Consultant II**

Functional Responsibility: Provides systems analysis and design services, system integration and interoperability testing/evaluation, configuration analysis, or problem analysis. This may include but is not limited to database consulting, network consulting, telecommunications consulting, and solutions design consulting.

Minimum/General Experience: 4 Years

Minimum Education: BA/BS Degree or equivalent experience for the service being provided

**IT Consultant III**

Functional Responsibility: Provides systems analysis and design services, requirements analysis, migration services, technical project management, customer business consulting, system architecture consulting, or problem analysis skills. This may include but is not limited to database consulting, network consulting, telecommunications consulting, or solutions design consulting.

Minimum/General Experience: 6 Years

Minimum Education: BA/BS Degree or equivalent experience for the service being provided

**IT Consultant IV**

Functional Responsibility: Performs systems analysis and design services, migration services, enterprise-wide migration services and systems design, project/program management, highly specialized architecture consulting, business information systems planning, specialized industry-specific consulting. This may include but is not limited to database consulting, network consulting, telecommunications consulting, and enterprise solutions design consulting.

Minimum/General Experience: 10 Years

Minimum Education: BA/BS Degree, equivalent experience or subject matter expertise for the service being provided

**IT Consultant V**

Functional Responsibility: Performs systems analysis and design services, migration services, enterprise-wide migration services and systems design, project and program management, highly specialized architecture consulting, business information systems planning, or specialized industry-specific consulting. Manages large, diverse teams of managers, supervisors, and professional staff. Accountable for the performance and results of multiple related units.

Minimum/General Experience: 12 Years

Minimum Education: MS Degree, equivalent experience or subject matter expertise for the service being provided

5 years of additional general experience is considered equivalent to a Bachelor's Degree

3 years of additional work experience with a Bachelor's Degree is equivalent to a Master's Degree



c. NCR PROFESSIONAL SERVICES PRICING

(1) Hourly Rates

The hourly rates specified below shall apply regardless of whether the services are performed by NCR or its subcontractors, as long as the individuals performing the services meet the education, experience and expertise requirements for the applicable category.

The following charges apply to purchases of contracted professional services during normal business hours (Monday - Friday, 8:00 am - 5:00 pm, exclusive of holidays observed by the ordering activity or NCR) and to the local service area (50 miles radius). In those instances where an ordered service cannot be supported from within a 50 mile radius, NCR will, upon receipt of an order for services, provide the procurement office with a not-to-exceed estimate of travel and per diem costs. All Information Technology Services engagements carry a minimum purchase requirement of eight (8) labor hours per individual consultant.

(2) Length of Engagement

NCR has a tiered hourly rate schedule based on the length of each Information Technology Services engagement. NCR offers Time and Materials hourly rates for engagement lengths of less than 834 consecutive labor hours with a single consultant. Six month Information Technology Services engagements are priced based on a minimum of 834 consecutive labor hours per individual consultant. Twelve month Information Technology Services engagements are priced based on a minimum of 1,720 consecutive labor hours per individual consultant.

**Hourly Rates:**

Retail /Self-Service Labor Category	Hourly Rate
IT Consultant I	\$150.75
IT Consultant II	\$180.57
IT Consultant III	\$191.99
IT Consultant IV	\$206.54
IT Consultant V	\$221.66

Product ID	Product Description
9613-0178-0000	RET-Government Consulting

**17. HIRING AND SOLICITATION.** For a period of one year from the termination of the applicable engagement under this contract, the ordering activity agrees not to solicit the employment of any employee or subcontractor of NCR who has been directly involved with the delivery of Services or Deliverables under the engagement unless NCR grants its consent in writing.

**18.0 CHANGE CONTROL.** The "Change Control Process" governs changes to an engagement including scope, schedule, and Deliverables during the life of the engagement. The Change Control Process will apply to new engagement components and to modifications of existing engagement components. A "Change Request" will be the vehicle for communicating any desired changes to the engagement. The initiating party will deliver a change request to the other party's Project Manager substantially in the form of the "Change Request Form" set forth below describing the change, the reason for it, and the effect it may have on the project. Within 15 days, the Project Manager receiving the request will deliver an initial response in the space provided on the Change Request Form. The Project Managers will meet within 15 days to discuss the requested change and will agree, in writing, to (a) approve the Change Request as submitted or subject to agreed modifications; (b) undertake further study regarding its desirability and project impact (and agree on the funding of that study); or (c) reject it. The amount and payment of the costs of further study, if any, will be agreed upon by both Contractor and the ordering activity. The results of the study will document the effect that the implementation of the Change Request will have on the Project price and schedule. The study results will be documented and signed by Contractor using the Change Response Form (or in another format agreed to by the parties). If the ordering activity wants the change implemented, it will sign the Change Request Form appropriately and issue a modification to the order incorporating such change. Contractor will then implement the changes including any required revision of the project plan as specified in the form.

### CHANGE RESPONSE FORM

Requester Name:	Requester Organization Name:
Date Requested:	Date Response Requested By:
Change Requested: (Detailed description of the change requested, the area of the Project Plan/schedule being modified, and the benefits of making the change – attach specifications, if necessary.)	

Agreed and Signed (Resources approved to study requested change):

YOUR PROJECT MANAGER	NCR PROJECT MANAGER
Signature:	Signature:
Date:	Date:

Response to request for change

Change Request is: <input type="checkbox"/> accepted without changes <input type="checkbox"/> rejected <input type="checkbox"/> accepted with modifications (see below)
Modifications to Change Request: (Insert any changes made to original change request. Identify, in detail, the changes to the project scope, all impacted work products and Deliverables, schedule and price.)  Work products and Deliverables that will be changed:
Schedule and Price Revision (or attach revised Project Plan showing schedule and price impact):
Additional Price: \$_____ Invoice Date: _____

Agreed and Signed (authorization to accept impact and implement change):

YOUR PROJECT MANAGER	NCR PROJECT MANAGER
Signature:	Signature:
Date:	Date:

## Section Six USA Commitment to Promote Small Business Participation Procurement Programs

### PREAMBLE

**NCR Government Systems LLC** provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

### COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Ms. Tonya Barmore, NCR Supplier Diversity Manager, at 770-288-1652 and e-mail [tonya.barmore@ncr.com](mailto:tonya.barmore@ncr.com).

(Insert Customer Name)

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

## Signatures

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Contractor
Date

(CUSTOMER NAME)  
BLANKET PURCHASE AGREEMENT

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

\*SPECIAL BPA DISCOUNT/PRICE

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## DELIVERY SCHEDULES / DATES

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(5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA: OFFICE  
POINT OF CONTACT

_____	_____
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.
- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:
- (a) Name of Contractor;
  - (b) Contract Number;
  - (c) BPA Number;
  - (d) Model Number or National Stock Number (NSN);
  - (e) Purchase Order Number;
  - (f) Date of Purchase;
  - (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
  - (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

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#### BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract. Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements. Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.

## Appendix A

### Equipment Deployment, Warranty, Maintenance, and Optional Services

#### Part I – Deployment Services

#### 1.1 NCR Responsibilities.

NCR will perform the Services as described herein, or a subset of these Services, as specified in an order. NCR will use commercially reasonable efforts to avoid delay in the schedule. Charges for hardware installation will be calculated by multiplying the applicable hourly rate by the installation hours for each unit. Installation rates include all travel time to customer locations within a predetermined radius of the Customer Support Service's location. Unless stated otherwise in your order, all Deployment Services will be performed during NCR's normal business hours of 8:00 a.m. – 5:00 p.m., Monday through Friday, excluding holidays. Services performed outside of those hours will be subject to the applicable hourly rate.

#### 1.2 Project Management Services.

Before the commencement of Deployment Services, NCR will appoint a Project Manager who will be responsible for overall management of NCR's portion of the project. The Project Manager will work with NCR and your personnel to perform project reviews, work with your representatives and NCR's representatives to accomplish the tasks outlined herein which you have elected to obtain under an order, manage day-to-day project activities, and serve as NCR's single point of contact with respect to interfacing with You. NCR will bill the project manager at the applicable hourly rate set forth in the schedule (54151S). During all phases of the Project, NCR will perform the following Project Management support tasks:

- 1.2.1 Prepare and maintain a detailed Project Plan that identifies and assigns all activities, tasks, and milestones. The Project Plan will specify assigned tasks, task work effort estimates, task interdependencies, and schedule.
- 1.2.2 Coordinate the establishment of a Project environment that includes preparing and maintaining a Roles/Responsibility Matrix. The Roles/Responsibility Matrix will identify and define all core team resources, extended team members, the Project Managers, and the Project sponsor. These resources, in addition to the personnel you assign to this Project as required by this SOW, shall constitute the "Project Team." A personnel plan and resource schedule that details how each Project Team member is expected to contribute to the success of the Project will also be reviewed with your Project Manager.
- 1.2.3 Implement and manage the Change Control Process.
- 1.2.4 Measure, track and evaluate progress against the Project Plan by issuing Project Status Reports. The Project Status Report will be distributed regularly to facilitate formal communication of all Project issues, summarize actual performance as compared to the Project Plan, and identify the next planned tasks to be started in the upcoming Project status review period.
- 1.2.5 Resolve deviations from the Project Plan with your Project Manager.
- 1.2.6 Review Project tasks, schedules, and resources and make changes or additions as appropriate.
- 1.2.7 Conduct Project updates with You. On a scheduled basis, NCR will deliver formal Project Updates, which will include a review of the previous update period's accomplishments, identification of the upcoming period's critical tasks and necessary resources, and identification of risks and contingencies.
- 1.2.8 Review the work being produced by the Project Team.

### 1.3 Deployment Planning.

NCR's Deployment Planning Service documents the planning process for the Project's deployment, and will focus on site surveys, the staging and installation of systems, and project management. NCR will, as appropriate, prepare a Site Survey Guide, Staging Guide, Installation Guide, Configuration Guide, and Equipment Operations Guide, and other required documents to support the Project. These Guides and related documents use NCR pre-existing methodologies and processes, which will be adapted for this Project. The Guides are NCR's intellectual property, and may not be copied or disclosed to third parties. All Guides provided by NCR are delivered to you with limited rights. The Guides will include the processes and procedures necessary to perform deployment services, and will be validated through either a limited pilot or a representative lab environment at your site, which will be agreed to by the parties and identified on the order. As a result of this validation procedure, changes may be made to the Guides before they are delivered to You for your final review and concurrence. The Guides will be used to support the full deployment of the Project, and may be further revised during deployment as needed. Any changes to these Guides during deployment will necessitate invoking the Change Control Process to determine the impact, if any, to NCR and any related price adjustments.

### 1.4 Site Survey.

NCR will make one visit to each site to diagram the environment. NCR will compare the actual environment to the recommended environment and provide You with a list of deviations by site. You are responsible for correcting any deviations before site preparation or installation services can be performed. NCR will gather the following information through a site survey at each site for which you have contracted for site survey services in your order:

- Layout of site and location
- WAN/LAN Considerations – existing conduit, troughs, ceiling tile, etc.
- Verify location of any special equipment and supporting structure
- Review power outlet availability and suitability
- Identify sites that have to be done after hours
- Identify any out of scope site prep work.

The re-scheduling of any site survey activity requires a minimum of 24 hours lead time, and You may be subject to additional charges as defined below. The parties will agree on a reasonable time in which each site survey will be completed by NCR, which will be identified in the order. Site surveys that are not completed within this agreed-to time frame due to circumstances beyond NCR's control, such as unavailability of the site, lack of responsiveness of your employees, etc., may result in additional charges that will be administered through the Change Control Process when the site survey is rescheduled.

### 1.5 Site Preparation.

1.5.1 NCR will provide the following cabling services at each site for which you have contracted for site preparation in your order:

- Furnish and Install CAT 5 Plenum Rated Cable Drops from the POS terminals, kitchen display systems and/or server to the hub location. Each drop length will not exceed 100 feet.
- Provide one (1) patch cable for each CAT 5 drop.
- Test and label each CAT 5 drop installed.
- All Category 5 drops installed will be terminated at the station end in a RJ45 Surface/Flush mount box and at the hub end in a patch panel.
- Provide and install required patch panel.
- Install ceiling mounts provided by You for the Kitchen Display Monitors ("KDM"). NCR pricing for this service assumes the use of two NCR personnel for 30 minutes; additional personnel or time will be at additional charge.

Note: Conduit and refitting of existing conduit or wiremold is not included. The re-scheduling of any cabling activity requires a minimum of 24 hours lead time, and You may be subject to additional charges.



- 1.5.2 NCR will provide the following wiring services at each site at which you have contracted for wiring services in your order. NCR will perform either a "Level One Site Audit" or a "Level Two Site Audit", as agreed to by the parties and as specified on the order. A Level One Site Audit entails the testing and analysis of the AC distribution power and grounding system to verify the correctness and condition of the electrical wiring powering the receptacle and branch circuits for the areas or network nodes of the given system. Testing will include examining circuits supplying transformers, UPSs, voltage regulators, and power conditioners. Specific tests will check voltage levels, wiring errors, neutral-ground bonding, and isolated ground bonding to meet NCR and industry parameters. A final test report will be provided to You noting locations and items tested, analysis of the test findings, with notes and recommendations for "out-of-specification" findings. A Level Two Site Audit entails all of the tasks performed in the Level One Site Audit plus power monitoring. NCR will install a power monitor that will analyze utility power for typically three days, at a minimum. Upon completion of the monitoring portion of the audit, NCR will collate the monitored data and include this information in a final report presented to You.

## 1.6 Staging.

If you have contracted for staging services in your order, NCR will provide the following services. At the NCR Staging Centers, staging personnel will provide staging services, which include connection of the designated equipment, loading of operating systems and application software, configuration of all equipment and software, and testing of all Products based on specifications defined in the Staging Guide/staging document. NCR will load and test the equipment and software at NCR's Customer Fulfillment Center ("CFC") facility before shipment to your designated site. NCR will load the software from a Gold Master. A Gold Master is software provided by You to NCR either in an agreed-to media format or via access to your network server and that enables NCR to test the system's operability. The Gold Master will be loaded on the equipment using an appropriate method as determined by NCR. Upon completion of the initial software load from the Gold Master, NCR will integrate the systems based upon the Staging Guide created by NCR or a staging document provided by You, as the case may be, and then test the systems for compliance with the Staging Guide/staging document. The final staging process details will be defined upon completion of the Staging Guide/staging document and creation of a rollout schedule.

With respect to the staging of products that you acquire and then provide to NCR for staging and installation (referred to as "Customer Procured Products" or "CPP"), you are the beneficiary of all manufacturers' warranties, if any, for the Customer Procured Products, and you will look only to the manufacturer, and not to NCR, for such warranties. NCR will work with you to identify any defective parts or products or delayed shipments of parts or products provided by you (or your specified supplier) in order to receive replacement parts or products to complete the Project and/or avoid additional Project delays. You will be responsible for facilitating the return and replacement of defective parts or products originally provided to NCR at the CFC, and NCR assumes no obligation with respect to such claims other than stated in this paragraph. NCR does not warrant the design, proper operation or functionality of CPP. NCR HAS NO WARRANTY OBLIGATION FOR CUSTOMER PROCURED PRODUCTS, EVEN IF NCR ASSISTED IN EVALUATING OR SELECTING THEM. THE FAILURE OF CUSTOMER PROCURED PRODUCTS OR THEIR SUPPLIERS WILL NOT AFFECT YOUR OBLIGATIONS TO NCR. You agree that NCR has no responsibility or liability for hardware, software or other items or services provided by persons other than NCR or its subcontractors, or their integration with NCR Products. Title to CPP shall remain with you at all times. You shall bear the risk of loss for all CPP at all times after delivery of such products to the CFC. In the event your suppliers do not abide by the labeling specifications provided by NCR, NCR will not be responsible for lost CPP and/or schedule delays. If there is a claim for lost CPP, your Project Manager will provide NCR with proof of delivery to the CFC for all claims. You are responsible for replenishing the CFC inventory for damaged or lost CPP in order to complete the re-staging for your Project. NCR will assume the duties and responsibilities reasonably expected of a public and/or private warehouseman and will be responsible for damage to and/or shortages of the CPP occurring at the CFC that is caused by NCR's negligence or willful misconduct. If you provide CPP items to the NCR CFC as part of your solution, you will be charged an initial 'in-out/short-term warehousing' fee and a monthly per-piece warehousing fee. This fee is for the CFC to provide the following: 1) Product receiving & quantity reporting, 2) Work order management of CPP products through the facility, 3) Inventory handling & movement through the facility, 4) Up to 60-days of short-term warehouse storage prior to Staging activities being completed, and 5) Consolidation of inventory from the warehouse area or staging room onto pallets and shrink-wrap them (as applicable) in preparation for outbound shipment to a customer location.

- 1.7 **De-Installation & Installation.** If you have contracted for de-installation services in your order, NCR will de- install your existing equipment, which will be set aside in an area of your site designated by You. If you have contracted for basic



installation services in your order, NCR will provide on-site installation services for the equipment and software. NCR will inventory equipment at each site, unbox, install and certify that the newly installed equipment passed NCR's standard diagnostic routines. The installation will be performed pursuant to the Installation Guide provided by NCR, or other installation documentation provided by You, as the case may be. The parties will agree on a reasonable time in which each installation will be completed by NCR, which will be identified in the order. Installations which are not completed within this time frame due to circumstances beyond NCR's control, such as unavailability of the site, requiring NCR to uncrate equipment, lack of responsiveness of your employees, network problems, etc., may result in additional charges at NCR's Time and Materials hourly rate to cover NCR's extra time beyond what was reasonably budgeted to complete the installation. NCR must be provided at least 10 business days' advance notice of the installation date and site. If installation is rescheduled because the required environment is not available or ready and NCR did not perform the site preparation services, you will be subject to additional charges.

- 1.8 Rollout Support.** NCR will establish an installation support center staffed with technical resources to handle unexpected issues during installation activities. The support center will be staffed only during the hours of installation. NCR will create a technical laboratory ("Lab") containing the hardware in Your store at the installation support center. This Lab will be used to train NCR personnel as well as to help provide problem resolution support. The installation support center and Lab will be located at either NCR's facility or your facility, as agreed to and set forth in the order.
- 1.9 Training.** NCR will provide You with an agreed to number of hours of training on your solutions as set forth in the order. The class will be held at either NCR's facility or your facility, as agreed to and set forth in the order for the number of your employees identified in the order. You will be responsible for the expenses of the NCR Educational Consultant and any expenses incurred by Your personnel in traveling to and from the site of the training class.
- 1.10 Refurbishment.** If you designate specific equipment for refurbishment in your order, NCR will perform any or all of the following services, as specified in the order: inspect, clean, and paint such equipment. NCR will perform one preventive maintenance check and test the equipment in accordance with NCR's standard testing procedures to validate the equipment is in good working condition. If the equipment is found not to be in good operating condition, NCR will notify You of the price to repair the equipment, if possible, which would be at NCR's standard Time and Materials rate and would be implemented once you have agreed to this expense via the Change Control Process.
- 1.11 Upgrades.** NCR will evaluate the equipment, perform specified component upgrades and conduct system tests in accordance with NCR's standard testing procedures. Installation of upgrades and kits after initial equipment installation should be calculated by multiplying the applicable hourly installation rate by the installation hours for each unit plus travel time.

## 2.1 Ordering Activity Responsibilities

### 2.2 General.

Before the commencement of Services under this SOW, you will designate a Project Manager who will be regularly available to meet with your personnel and NCR personnel on matters pertaining to this Project. Your Project Manager will procure, manage and direct your resources as requested by the NCR Project Manager and as defined in this SOW. Your Project Manager will serve as your single point of contact when interfacing with NCR regarding the project described herein. You agree to make available suitable resources, space, personnel, and use commercially reasonable efforts to avoid delays in this Project. In addition, You will provide NCR personnel and NCR subcontractor personnel with: (i) safe and reasonable access to your facilities and, while NCR is working on your premises, working space, office space, office supplies, furniture and facilities, including heat, light, ventilation, electric current and outlets, and local telephone extensions, equivalent to those provided to your Project Team members; and (ii) access to network(s) and system(s) and machine or system time, related services, and supplies as necessary to allow NCR to perform the contracted Services specified herein. You are responsible for the identification and interpretation of any applicable laws, regulations, statutes and contracts, if any, that affect your existing application, system or programs to which NCR has access during this project. It is your responsibility to assure that the applications, systems and programs meet the requirements of those laws, regulations, statutes and contracts, if any. Deployment Services do not include the acquisition of any equipment or software required to perform these Services; such equipment and/or software is being purchased by you separately. You will provide NCR with any NCR or third party software or hardware that will be required for development, integration, and testing purposes when requested to permit NCR to perform these Services. You agree to order equipment and software sufficiently in advance to permit NCR to perform these Services.

### 2.3 Deployment Planning.

- You will provide NCR with all available existing documentation.
- You will provide NCR with access to a representative lab system or one or more sites at which NCR can observe the system to be documents, and develop and test the procedures in the Guide(s).

### 2.4 Site Survey.

- You will have an on-site manager present during the site survey.
- You will provide NCR with a Site Survey verification checklist.
- You will provide NCR with any existing site documents (e.g. blueprints, wiring diagram).

### 2.5 Site Preparation.

- You will have an on-site manager present during the site preparation.
- If hazardous materials are discovered during the site preparation process, the cost of removal or treatment of the hazardous materials will be your sole responsibility. NCR will suspend site preparation Services until the situation is resolved. NCR's standard hourly rates will apply for any on-site downtime incurred.
- You are responsible for obtaining all necessary permits, licenses, and rights-of-way. NCR will not be responsible for any cost of delays related to these permits, licenses, or rights-of-way.
- You will provide NCR with site maps that include the **locations of each drop**.

### 2.6 Staging.

- You will provide NCR with appropriate information to be included in the staging document, which will then be provided to You for your review and concurrence prior to staging of the first system.
- You will manage configuration changes throughout the Term. Configuration changes will be handled via the Change Control Process.
- You will provide NCR with a Gold Master in an agreed upon media (unless NCR is creating the Gold Master under this SOW); if any changes are made to the Gold Master, You will sign-off on the Gold Master before it is placed into production.
- If NCR is creating the Gold Master, You will provide NCR with all third party software, including operating systems (if applicable), to be included in the Gold Master.
- If NCR is creating the Gold Master, You will sign-off on the Gold Master before it is placed into production.
- You will be responsible for securing from your third party software provider(s) all necessary and valid licenses for the software, including operating systems (if applicable), that are included in the Gold Master, and for ensuring that such licenses permit NCR to perform the services stated in this SOW with respect to such software. You will indemnify, hold harmless, and defend NCR and its affiliates, and each of their respective officers, directors, employees, agents, and representatives, from and against any and all claims, demands, causes of action, losses, damages and/or other expenses (including, without limitation, reasonable attorney's fees and expenses), relating to any claim or suit brought by any third party alleging that NCR has, by performing the Services under this SOW, infringed or violated any third party intellectual property rights related to the software you provide and will pay all costs and damages finally awarded as a result thereof.
- For CPP, you will be responsible for (1) placing all orders directly with the suppliers; (2) directing your suppliers to comply with NCR's packaging and labeling specification; (3) arranging for shipment to NCR's CFC located at 3200 Shawnee Industrial Way, Suwanee, Georgia 30024; and (4) paying your supplier for all invoices and associated costs, including freight and insurance.
- For CPP, all your suppliers will meet the packaging and labeling specifications provided by NCR. Prior to commencement of the Project, you will verify that each supplier provides a sample label for verification by NCR. NCR

reserves the right to periodically request sample labels for the purposes of validating the labeling specification requirements. Missing labeling information may result in delays.

- For CPP, You will provide NCR with a copy of all purchase orders, which will be used by NCR to plan capacity and facilitate receiving at the CFC. In the event the purchase order cannot be made available to NCR, you will provide NCR with a list of all CPP you ordered. In either case, the purchase order or product list must include the following information: your purchase order number, if applicable; NCR's assigned order number and product ID; supplier/vendor name; committed ship date, including partial ship dates; supplier/vendor product identification numbers, a description of the product, and quantities.
- For CPP, you will either (1) provide NCR with excess CPP inventory as mutually agreed, or (2) establish a 24-hour "hot spares" CPP replacement process with your suppliers. This is required in order to maintain a sufficient buffer inventory to minimize the impact of out-of-box product failures, incomplete supplier shipments or defective products. NCR will not be responsible for Project delays resulting from insufficient CPP inventory.
- For CPP, You will provide disposition instructions for any excess inventory upon completion of the Project at least 30 days in advance of the scheduled end of the Project. To the extent You do not provide disposition instructions or do not complete your disposition obligations, NCR will upon reasonable advance written notice ship to you at your expense all excess inventory to your headquarter address.

## **2.7 De-Installation/Installation.**

- You will provide NCR with an approved site survey document indicating site readiness.
- You will have an on-site manager present during the installation.
- You will provide NCR access to your technical resources, as needed.
- You will designate a cleared area within the site for de-installed equipment.
- You will uncrate the equipment so that NCR will be able to unbox the equipment.

## **2.8 Rollout Support.**

- You will assist NCR personnel to validate and test the lab environment.
- You will provide the products and, as applicable, facilities needed for the lab environment.

## **2.9 Training.**

- You are responsible for training all end users and the creation of store policy and operations manuals.

## **2.10 Refurbishment.**

- You will ship the equipment to the refurbishment center.
- You will provide NCR with the destination site for the equipment.

## **3.1 Change Control Process.**

- 3.2** The "Change Control Process" governs changes to the Project including scope and schedule, during the life of the Project. The purpose of this process is also to coordinate and properly document the development, installation, and evaluation of changes to specified features and functionality during the Project. The Change Control Process will apply to new Project components and to modifications of existing Project components.
- 3.3** A "Change Request" will be the vehicle for communicating any desired changes to the Project. The Change Request will describe the change, the reason for the change, and the effect the change is expected to have on the Project.
- 3.4** The Project Manager of the requesting party will submit a written Change Request to the Project Manager for the other party, in the form of the "Change Request Form," attached as Exhibit D-1 hereto.
- 3.5** Both NCR and you will review the proposed Change Request and either approve it, recommend further study, or reject it. The amount and payment of the costs of further study, if any, will be agreed upon by both NCR and you. The results of the

study will document the effect that the implementation of the Change Request will have on the Project price and schedule. The study results will be documented and signed by NCR using the "Change Response Form" attached as Exhibit D-2.

- 3.6 If you want the change implemented, you will sign the Change Response Form. NCR will then implement the changes including any required revision of the Project Plan as specified in the form.

#### 4.1 Other Charges.

#### 4.2 Reschedule, Expedite and Cancellation Charges.

Your Project Manager may request changes to the Schedule. Depending upon how far in advance of the scheduled installation date you notify NCR and the nature of the change, the requested change may be subject to the charges defined below. You will be charged for all installations that are rescheduled to a later date within ten business days of the scheduled installation date, expedited to an earlier date within five business days of the scheduled installation date, or cancelled (and not rescheduled) within five business days of the scheduled installation date.

Business Days' Notice	Reschedule Charges/Per Site	Expedite Charges	Cancellation Charges
5 to 10	\$100	0%	\$0
4	\$200	25% of Original Fee	25% of Original Fee
3	\$300	50% of Original Fee	50% of Original Fee
2	\$400	75% of Original Fee	75% of Original Fee
1	\$500	100% of Original Fee	100% of Original Fee

#### 4.3 Turn Away Charge.

If NCR arrives at your site to perform scheduled Services and NCR cannot perform those Services due to reasons within your control (e.g. site not ready or available), you will be charged a Turn Away Charge equal to 100% of the Original Fee for that site.

#### 5.1 Installation Categories.

- 5.2 There are three installation categories within which hardware products can be classified: Unbundled/Customer Installable (Chargeable); Unbundled/NCR Should Install (Chargeable); and Unbundled/NCR Must Install.

- 5.3 The following table identifies the applicable Product Line installation category and any product-line unique installation notes.

Product Line	Installation Category	Notes
Retail Terminals	Unbundled/Customer Installable	Application software, networking drivers, and special customer testing is to be charged at the applicable hourly rate as supplemental service.
Retail Self Service (Kiosks)	Unbundled/Customer Installable	Application software, networking drivers, and special customer testing is to be charged at the applicable hourly rate as supplemental service. Due to the size of many of the Self Service solutions, additional installation services may be required, for example a rigger.
Scanner/Scanner Scales	Scanners are unbundled and customer installable.  Scanner Scales are unbundled yet recommended for NCR installation (due to US/state laws requiring on-site scale calibration by a certified technician).	Basic installation for both Scanners and Scanner Scales is a billable service and is therefore chargeable.  Scale calibration is included with the basic installation fee.
Solution PCs/Monitors	Unbundled/Customer Installable	Operating Systems purchased with the systems will be delivered pre-loaded. If the customer requests NCR to install or modify any additional software, it should be charged as supplemental service.

Product Line	Installation Category	Notes
Entry Level Servers	Unbundled/Customer Installable	<p>Operating Systems purchased with the systems will be delivered pre-loaded. If the customer requests NCR to install or modify any additional software, it is charged as supplemental service.</p> <p>Entry Level Server Staging - Staging will consist of the following services:</p> <ul style="list-style-type: none"> <li>(i) Build and assemble system components</li> <li>(ii) Perform manufacturing test on the components</li> <li>(iii) Staging the system as follows: <ul style="list-style-type: none"> <li>(a) Setup the equipment exactly as it will be at the customer's site (excluding software applications)</li> <li>(b) Define layout and cabling scheme</li> <li>(c) Physically set up and cable the system</li> <li>(d) Install disk array (DA) software</li> <li>(e) Test, cold boot, and re-test, using pre-defined test suites</li> <li>(f) Troubleshoot and resolve problems</li> </ul> </li> </ul>
Printers	Unbundled/Customer Installable	<p>If NCR installs the printer, the installation covers only the basic operation of the printer. Any special configuration modifications (e.g. loading Windows drivers, special software configurations, etc.) will be charged separately at the applicable hourly rate.</p>

## Appendix A

### Equipment Deployment, Warranty, Maintenance, and Optional Services

#### Part II – Product Warranty

#### 1.0 Hardware Warranty Service Overview

Warranty commences upon Delivery (See *Appendix B*). Any parts, kits, options or upgrades purchased after the initial Equipment purchase will be covered under the warranty of the unit to which they are attached for the period remaining under that warranty. If the part(s), kit(s), option(s), or upgrade(s) are purchased after the warranty of the parent unit has expired, customer provided proof-of-purchase date may be required to determine warranty eligibility.

For NCR Equipment located outside the U.S., contact the appropriate NCR service center. An NCR support specialist will determine if the Equipment is experiencing a problem covered under warranty. NCR will repair or, at its discretion, exchange Equipment which, during the term of its warranty, does not conform to that warranty. Depending on scope of the warranty for the Equipment, warranty service may be provided at the customer's location, at a service center, or via other means.

If certain parts that NCR designates as "customer replaceable," such as a keyboard or mouse, fail, NCR will provide the customer with a replacement part. It will be the customer's obligation to install the replacement part(s) and return the replaced part(s) in unaltered form to NCR as instructed.

NCR may repair or replace defective parts with new parts, or with reworked parts that are the equivalent of new parts in performance. All parts that are replaced during the warranty period will become the property of NCR, and replacement parts will become the customer's property once the parts they replace have been returned to NCR.

#### 2.1 Customer Responsibilities (All Warranty Services)

In order for NCR to provide warranty service on the customer's Equipment, the customer must agree to:

- a. Attempt basic troubleshooting activities as described in the Equipment's documentation to determine whether there is a defect, and if so to isolate the affected component(s).
- b. Contact NCR promptly when the customer believes that Equipment under warranty requires repair, and follow NCR's problem determination, problem analysis, and service request procedures.
- c. Use reasonable efforts to assist NCR in diagnosing and performing repairs, including as applicable, but not limited to: making customer personnel available on site to perform reasonable troubleshooting and remedial corrective maintenance activity; providing direct phone or electronic contact between NCR's phone agent and customer personnel; and providing remote access to the suspect piece of Equipment.
- d. Remove all features, parts, options, alterations, and attachments not supplied by NCR as part of the Equipment.
- e. Ensure that the Equipment is free of any legal obligations or restrictions that prevent its exchange, if required and, if the customer does not own the Equipment, obtain authorization from the owner to have NCR service it.
- f. Secure all programs and data, and remove all confidential or proprietary information contained in the Equipment, making such backups thereof, as the customer deems appropriate to protect such items. The customer will unload and reload programs and data as may be necessary to permit repairs or component exchanges, and will perform necessary application audit or recovery routines.
- g. Remove any funds contained in the Equipment. NCR will service Equipment containing funds only when the cash container cannot be opened or removed prior to repair, and in that instance will only provide on-site service in the presence of the customer's authorized representative.
- h. Where applicable, provide safe and adequate working conditions for NCR's maintenance personnel, including appropriate utility service and local telephone extensions.



- i. Inform NCR of changes in Equipment location.

In order to maintain Equipment's eligibility for warranty services, the customer must agree that: The customer will not permit anyone other than NCR to perform service on Equipment under warranty.

- j. The customer will maintain the Equipment site in accordance with NCR's specifications and in compliance with IEEE standards for electrical power and grounding quality.
- k. The customer will follow all recommended cleaning, inspection, adjustment, and preventive maintenance procedures.

NCR will not be liable to the customer or any third party for any loss or damage caused by the customer's failure to comply with the customer responsibilities as set forth in this document.

### **3.0 NCR's Responsibilities (All Warranty Services)**

At the time of repair, NCR will install any necessary engineering improvements (such as safety and mandatory modifications) available for that Equipment class. Additionally, NCR will perform any required preventive maintenance such as lubricating, dusting, and cleaning sensitive components to improve the performance of the customer's equipment and extend its overall life, and will install engineering improvements (Field Retrofit Order "FRO") that may be available for the Equipment.

NCR will be responsible for loss of, or damage to; Equipment while it is 1) in NCR's possession or 2) in transit at NCR's expense.

### **4.1 Activities Not Covered Under Warranty**

Certain service activities and materials are not covered by NCR's warranty and will be charged to the customer at NCR's then-current standard rates and prices. These include, but are not limited to warranty claims for Equipment found by NCR to be in good operating condition and repairs due to:

- a. Alterations or attachments not provided by NCR, approved by NCR in writing, or compatible with NCR's standard interfaces.
- b. Improper use of, or failure to use or replenish, supplies (e.g., consumables such as batteries and ribbons), or use of supplies not meeting NCR's specifications.
- c. The customer's or any third party's negligence, misuse, or abuse.
- d. Failure to perform regular cleaning, inspection, adjustment or preventive maintenance activities.
- e. Failure to operate Equipment in accordance with NCR's power, environmental, and other specifications.
- f. Movement of Equipment by anyone other than NCR.
- g. Failure to adhere to NCR Site Preparation standards.
- h. Damage resulting from fire originating outside of NCR-furnished Equipment, water, or other acts of God.
- i. Use of Equipment above the designated levels or outside of environmental limits, which NCR has communicated to the customer.
- j. Damage ordinarily covered by insurance.

## 5.0 Warranty Periods and Coverage by Product Line

The table below shows the specific warranty period and terms for each major NCR product line. Please contact your NCR Sales Representative for detailed warranty information and/or the availability of warranty upgrades.

Product Line	Warranty Period	Warranty Coverage
Entry Level Servers	1 Year	On-site 8AM-5PM, Mon-Fri; NBD response
Personal Computers	1 Year	On-site 8AM-5PM, Mon-Fri; NBD response
Self-Service (Kiosks)	90 Day	On-site 8AM-8PM, Mon-Sun; NBD response
Retail RealPOS Systems	1 Year	Depot Warranty
Retail RealScan Products	1 Year	Depot Warranty
Retail EasyPoint Systems	1 Year	Depot warranty

## Appendix A Equipment Deployment, Warranty, Maintenance, and Optional Services Part III – Standard Hardware Maintenance Services (SIN 811212)

### 1.1 DEFINITIONS (SIN 811212).

- 1.2 “Annuity Services” is defined in *Appendix B*. All units of substantially similar Equipment and Software installed at the same location must be included under Annuity Services.
- 1.3 All non-Annuity Services are “Per Call” Services. Unless otherwise agreed in writing, they are subject to personnel and material availability, are charged at NCR’s then-current hourly rate plus, if applicable, the cost of Parts, Supplies, materials, and expenses, and are subject to a two-hour minimum charge. NCR’s hourly rates may vary for different types of Equipment, Software and Services, and for Services performed outside NCR’s normal business hours. Uplifts for Per Call Services provided outside of the Base Zone are subject to zone uplift charges. All Per Call Services are subject to a two hour minimum.
- 1.4 The “Principal Period of Maintenance” (“PPM”) is the time period, identified in your Order, during which NCR will perform Annuity Services. If a Service request cannot be completed during the current PPM, it will be continued during the next PPM. Unless otherwise agreed in writing, the PPM does not include holidays. Services performed at your request outside the PPM will be chargeable as Per Call Services. To assist you in understanding the PPM you have received, as indicated on your Order, NCR uses the following PPM designations:
- 1.5 A “business day” means Monday through Friday, 8:00 a.m. to 5:00 p.m. Eastern Time, excluding NCR recognized holidays.
- 1.6 “Documentation” means the user and technical manuals, instructions, specifications and other customer-level documentation relating to the Software Products, in electronic or printed form, provided to you by NCR under an order, including any corrections or updates thereto.
- 1.7 “Equipment” is defined in *Appendix B*.
- 1.8 “Hardware” means all units of hardware identified on an order for which you have contracted with NCR to receive maintenance services.
- 1.9 “Parts” is defined in *Appendix B*.
- 1.10 “Services” is defined in *Appendix B*.
- 1.11 “Software” is defined in *Appendix B*.
- 1.12 “Supplies” means consumable items, such as paper, forms, storage media, print ribbons, ink cartridges, and batteries.



## 2.0 SCOPE OF HARDWARE MAINTENANCE

2.1 If your Order includes Hardware Maintenance Services for Retail Solutions, the following terms and conditions apply. In addition, NCR may provide Standard Depot Repair Service for certain Hardware as part of Hardware Maintenance Services. Please refer to Section – Retail Solutions, for applicability of Standard Depot Repair to the Equipment you have purchased, and to Section 10 below for a description of Depot Repair Service.

2.2 This section applies only to Hardware Maintenance Services as described herein (“Services”) for all units of hardware (“Hardware”) provided by NCR in the United States to you and your affiliates. The Services may be more specifically described in Appendices attached hereto, as applicable. Services performed on a time and materials basis

are charged at NCR’s then-current hourly rate plus, if applicable, the cost of Parts, Supplies, materials, and expenses, and are subject to a two-hour minimum charge.

## 3.0 HARDWARE MAINTENANCE SERVICES

3.1 Hardware Maintenance Services consist of Hardware restoral, Parts replacement, and (for NCR- manufactured Hardware) engineering changes, each as necessary to keep the Hardware listed on an Appendix in good working order under normal operating conditions, but unless otherwise agreed in writing do not include Supplies. Services may be provided remotely or on-site. You represent that you have the authority to allow NCR to maintain the Hardware.

3.2 You will place requests for Services through NCR @ Your Service as described in Section 9, or by other electronic means as agreed in writing. The “Principal Period of Maintenance” (“PPM”) is the time period, identified in an Appendix, during which NCR will perform Services. If a Service request cannot be completed during the current PPM, it will be continued during the next PPM. Unless you have purchased 7 day per week coverage, the PPM does not include holidays. Services performed at your request outside the PPM will be chargeable at NCR’s then-current time and materials rates.

3.3 NCR’s “Service Coverage Areas” are a subset of the Metropolitan Statistical Areas defined by the U.S. Census Bureau. Distances stated in this Section are measured from the center of the core city of the NCR Service Coverage Area. For Hardware located within 50 miles of the core city center (“Zone 1”), NCR will respond to calls during the PPM with a targeted response time of four hours after your initial service request, with two hours added for each additional 50 miles or fraction thereof. Response time is measured only during the PPM, from the time NCR receives a request for Service until NCR either begins remote resolution activities or arrives at the Hardware site. A list of NCR Service Coverage Areas including the core city is available upon request.

3.4 NCR may inspect, and if necessary repair, Hardware that has not been subject to NCR warranty or maintenance for 90 days or longer before accepting it for Services. Inspection and any necessary repairs will be charged to you at NCR’s then-current time and materials rates. NCR may in its discretion elect not to repair or accept such Hardware for service.

3.5 NCR will determine in its discretion if it will provide Services for the unaltered portion of Hardware that has been altered without NCR’s written agreement. NCR will not maintain Hardware if an alteration creates a safety hazard or renders maintenance or repair impractical. For purposes of this section, an “alteration” is a change made to the physical, mechanical, or electrical arrangement of hardware, whether or not additional devices or parts are required, and includes the attachment of mechanical, electrical, or electronic interconnections not approved by NCR.

3.6 Hardware located in secure areas (for example, in casinos or at customs, gate, or lounge areas at airports) is exempt from the targeted response time if security access is not pre-arranged and immediately available to NCR upon arrival at the Hardware site. Time spent waiting for access to Hardware will be billed as Per Call Services.

## 4.0 NCR HARDWARE

New NCR Hardware will receive support specified by NCR’s warranty for the same. Warranty upgrades are available, subject to associated charges. On expiration of the warranty, NCR Hardware automatically will be added to your contract at NCR’s then- current Services rates for such Hardware. NCR does not provide warranty service on non-NCR products.

## 5.0 YOUR RESPONSIBILITIES

5.1 You are responsible for maintaining a support center or support personnel during the same hours as, or greater than, the PPM specified in an Appendix. Your qualified support center will serve as the initial point of contact for Hardware

problems and shall initially work with your employees to isolate and document Hardware problems. Your support center personnel will be trained in procedures for diagnosing and solving system problems that are user-solvable.

5.1.1 Your support center staff will make reasonable efforts to resolve all user-solvable aspects of the problem. At a minimum, they will: (i) isolate the hardware problem from software and operation problems; (ii) follow error recovery procedures as outlined by NCR; (iii) offer potential resolutions to the problem to the person reporting the problem; (iv) clearly identify and log the problem and recommended resolution, as applicable; and (v) ensure all end-user reports of difficulty are validated against the database for proper configuration before requesting service.

5.1.2 When the problem cannot be resolved by your personnel, the support center will report the problem call to NCR with as much information as possible to effect an efficient repair, including: (i) the site address, the site telephone number or NCR customer number; (ii) the Hardware product identification code; (iii) the serial number of the affected Hardware; (iv) a description of the problem and the date and time at which the problem occurred; (v) database(s), logs, and/or supporting data files required by NCR to recreate the problem; and (vi) reasonable assistance to NCR in recreating and analyzing the problem.

5.2 You will provide NCR personnel with safe and reasonable access to Hardware being maintained and adequate working conditions for NCR to perform the Services. Only NCR may service Hardware covered by Services. You will make your personnel available remotely and on-site to perform reasonable troubleshooting and remedial activities.

5.3 You are additionally responsible for (i) performing data back-up and all necessary business contingencies in the event of failure of Hardware maintained by NCR; (ii) safeguarding all programs, data, and removable storage media before Services begin; (iii) removing, controlling, and replacing or reloading funds, if any, contained in the Hardware; and (iv) providing NCR with reasonably requested information related to the Services. NCR's standard charges for the Services do not include the costs or risks associated with these activities.

5.4 You will notify NCR in writing at least 45 days before Hardware is moved, added, or, subject to Section 8, removed from service. Your notice must include all information required to update your Hardware listed in an Appendix to reflect the change, as well as the effective date of the change. If you do not provide the required notice, NCR will invoice you at the applicable time and materials rate for any additional work that results.

## 6.0 OUT OF SCOPE SERVICES

Service related to the following are not included in Services and will be billed at NCR's then-current time and materials rates: (a) hardware not specified in your Appendix; (b) Hardware found to be in good working order; (c) negligence, modification, misuse, or abuse, including failure to comply with the manufacturer's specifications or documentation; (d) use of Supplies other than as recommended by the manufacturer; (e) movement of Hardware by anyone other than NCR; (f) replenishment of Supplies; and

(a) acts of third parties, fire originating outside of Hardware, water, acts of God, or damage ordinarily covered by insurance.

## 7.0 NCR @ YOUR SERVICE

7.1 NCR will provide you access to "NCR @ Your Service" ("Site"), a web-based tool which enables you to create, manage, and check the status of Services incidents; troubleshoot problems; request moves/adds/changes/deletion of Hardware; inquire about invoices; and access standard reports. The Site is not open to the general public; NCR will provide a user login and password for each employee you designate. Each employee will be required to agree to NCR's terms of use when they enter the Site.

7.2 NCR maintains a knowledge base of problem and resolution information to help it support its customers. Information you provide in the course of resolving an incident may be included in this knowledge base and used by NCR for its business purposes. NCR will not identify you in its use of such information.

7.3 Access to the Site is intended to assist you in resolving specific questions relating to Hardware which currently is covered by Services. The compilation, repackaging, disclosure, or dissemination to third parties, or other use of the Site, is expressly prohibited. The Site and all intellectual property rights pertaining to it, including but not limited to copyright, are NCR's property and its Confidential Information.

## 8.0 DIAGNOSTIC TOOLS

NCR may use certain computer programs, data, documentation, tools and other materials solely to assist it in providing Services ("Diagnostic Tools"). Diagnostic Tools are the confidential intellectual property of NCR and are not licensed or transferred to you. They may not be copied, transferred, disclosed, or used by anyone other than NCR without NCR's advance written consent. NCR may install, update, change, or remove Diagnostic Tools at its discretion. NCR warrants that Diagnostic Tools will not cause Hardware to fail to materially conform to its warranties or specifications. If Diagnostic Tools do not conform to this warranty, then NCR will either change them so that they conform or will remove them. In all other respects, Diagnostic Tools are "as is." These are NCR's exclusive obligations, and your exclusive rights and remedies, with respect to Diagnostic Tools. Some NCR products may additionally include diagnostic programs or capabilities which are intended for customer use; such programs will be specifically identified by name as "Licensed Software" in NCR's published documentation, and are not subject to this Section (but are subject to all the obligations related to Licensed Software under your NCR purchase agreement).

## 9.1 DESCRIPTION OF STANDARD HARDWARE MAINTENANCE COVERAGE—RETAIL SOLUTIONS

Product Line	Class (Complexity) (1)	Standard PPM (2)	Optional Depot Service Available?	Notes
Retail POS Terminals	Medium Complexity	8:00 A.M. to 8:00 P.M., Monday through Sunday, next day response	Yes	Other maintenance coverage options are: (1) Advanced Exchange Depot service (2) Seven days a week, 8:00 am to midnight, 4 hour response (3) Seven days a week, 24 hours a day, 4 hour response
Self-Service (Kiosks)	Medium Complexity	8:00 a.m. to 8:00 p.m., Monday through Sunday, next-day response	Yes	Other maintenance coverage options are available although the most common are: Seven days a week, 8:00 a.m. to 8:00 p.m. next-day response Seven days a week, 8:00 a.m. to midnight, 4-hour response Seven days a week, 24 hours a day, 4-hour response
Scanner/Scale	NA	8:00 a.m. to 8:00 p.m., Monday through Sunday, next-day response.	Yes	Other maintenance coverage options are available although the most common are: • Seven days a week, 8:00 a.m. to 8:00 p.m. next-day response • Seven days a week, 8:00 a.m. to midnight, 4-hour response Seven days a week, 24 hours a day, 4-hour response
Entry Level Servers	Low Complexity	Contract Maintenance includes all necessary parts and labor from 8:00 A.M. to 5:00 P.M., Monday through Friday, excluding holidays. All warranty policies also apply to contract maintenance. Entry Level Servers product lines have no scheduled or unscheduled preventative maintenance.	No	

Product Line	Class (Complexity) (1)	Standard PPM (2)	Optional Depot Service Available?	Notes
PCs	Low Complexity	<p>Contract Maintenance can be delivered onsite or via mail-in service.</p> <p>On-site contracted service includes all necessary parts and labor for the contracted service level.</p> <p>Standard maintenance can be upgraded to 7 x 24 hours of coverage with a four-hour response (best effort) for an additional charge. User-replaceable items such as monitor, keyboard, or mouse will typically be shipped directly to the customer and installed by the customer. All warranty policies also apply to contract maintenance.</p> <p>Mail-in maintenance has a five-day factory turnaround.</p>	No	<p>Application software backups and reloads are customer responsibilities. Application software covered under contract will be included in the mail-in definition to the extent that the application will be brought back to an operational level, provided that the customer has a good system backup available at the time of service.</p>
Monitors	NA	<p>Maintenance is either onsite or via mail-in service. On-site</p> <p>Service includes all necessary parts and labor for the contracted service level.</p>	No	<p>Standard maintenance can be upgraded to 7 x 24 hours of coverage with a four-hour response (best effort) for an additional charge.</p> <p>User-replaceable items such as monitor, keyboard, or mouse will typically be shipped directly to the customer and installed by the customer. All warranty policies also apply to contract maintenance.</p> <p>Mail-in maintenance has a five-day factory turnaround. Application software backups and reloads are customer responsibilities. Application software covered under contract will be included in the mail-in definition to the extent that the application will be brought back to an operational level, provided that the customer has a good system backup available at the time of service.</p>

**Notes:**

- (1) **Peripheral Equipment.** All hardwired and cable connected peripheral equipment under the above categories is charged based on parent system. Accordingly, where peripherals appear in the table above, their class is designated as "NA".
- (2) **Holidays.** The following Holidays are not included in this coverage unless additional coverage is specified and purchased by the ordering activity:

New Year's Day	Memorial Day
Independence Day	Labor Day
Thanksgiving	Christmas

## 9.0 MAINTENANCE RATES OUTSIDE THE SCOPE OF THIS CONTRACT.

Maintenance is available separately from NCR for locations outside the scope of this contract.

## 10.0 DEPOT REPAIR SERVICE.

If the Equipment you have purchased has been identified as eligible for Depot repair services in Section 8 and 9 above, the terms of this Section 10 apply to you. Unless your Order indicates that you have purchased "Advanced-Exchange Repair Service", you will receive "Standard Depot Repair Service". Each Service is described below.

**Standard Depot Repair Service.** When you experience a problem with a unit of Hardware, you will contact NCR for assistance. If the Hardware requires repair, NCR will provide you a Work Order number. You will pack the Hardware in appropriate boxing material and will ship the Hardware, at your expense, to the designated NCR depot repair facility listed below. You will include the Work Order number in the address label on the outside of the box.

**Advanced-Exchange Repair Service.** When you experience an equipment problem, you will call your help desk for assistance in diagnosing the problem. If the problem cannot be resolved by your help desk and your help desk determines the problem to be with an eligible unit of Equipment, your help desk will contact NCR for assistance. If the problem requires Depot Repair Service, NCR will ship to you a replacement unit of Equipment from your spare unit inventory, per the following schedule:

Day	Problem Reported	Shipment
Monday – Friday*	Before 6:00 p.m. ET	Ship on same day; next business day delivery**
Saturday*	Before noon ET	Ship on Saturday for Monday delivery**
Sunday**	Anytime	Ship on Monday for Tuesday delivery**

\* Excluding NCR-recognized holidays.

\*\* Based on the location/delivery and holiday schedule of the carrier.

At the time the problem is reported, NCR will provide you with a work order number. When the spare unit arrives at your site from NCR, your personnel will replace the failed unit with the working spare unit. You will pack the failed unit in the received box and use the packaging material that was sent with the spare. You will apply the return shipping address label provided within the box to the outside of the box and mark the work order number on the shipping label. You will, at your expense, ship the failed unit directly to the designated NCR depot facility listed below, so it is received by NCR within 5 days. Once received, NCR will repair or replace the unit of Equipment (typically within 3 to 7 business days), and place the repaired unit of Equipment into your spares inventory at NCR's depot location.

**Spare Units Used for Advanced-Exchange Repair Service.** Spare unit inventory to support the Advanced-Exchange Repair Service program will be stored at the designated NCR depot facility. NCR will assist you in determining an initial quantity of replacement spare units that you will store at the depot facility. You may purchase new Equipment to be used for spare unit inventory or may contract with NCR to refurbish other units of equipment (for an additional fee) to be used for spare unit inventory. For spares owned by you and stored at an NCR location(s), NCR will (a) assume responsibility for loss or damage to the extent caused by NCR, and (b) provide a regular accounting indicating the location, quantity and serial numbers of the spare units. You will be responsible for managing the number of spares in inventory and ordering additional spares if needed.

**Shipping Damage.** For both Standard and Advanced-Exchange Repair Service, damage that occurs in shipment is the responsibility of the shipping agent. If damage occurs in shipment from NCR to you, it is NCR's responsibility to place a claim with the shipping agent. If damage occurs in shipment from you to NCR, it is your responsibility to place a claim with the shipping agent. Both parties will provide each other with such assistance as may reasonably be necessary to recover damage claims from the shipping agent.

**Additional Units; Repair Location.** From time to time, you may install additional units of the Hardware in accordance with an Order. NCR will provide those units with the same service selected for like Hardware at the depot location specified by you, and will invoice you accordingly. You agree that, in the event a unit is returned to NCR for repair and it is determined that depot repair services were not designated for that particular unit, NCR will perform the repair as Per Call Services.

## 11.1 RETAIL SYSTEMS MANAGER (Applicable only if RSM is part of your order)

### 11.2 Local Edition:

Your acquisition of NCR Equipment may have included a license to use NCR's Retail Systems Manager ("RSM") Local Edition ("LE") diagnostic software. LE is for use by NCR and you to improve the diagnosis of apparent Hardware problems. RSM

LE will function in a limited capability mode if a valid license file is not present or the user authenticates as a "Guest." If RSM LE is utilized to manage a terminal, you are required to purchase Software Maintenance Services for RSM LE.

### 11.3 Site Edition:

You agree to the installation of NCR's RSM Site Edition ("SE") software on your server and/or POS system. You are licensing SE for your Internal Use to remotely resolve and more accurately diagnose problems. You are required to purchase Software Maintenance Services for RSM SE.

### 11.4 Enterprise Edition:

You agree to the installation of NCR's RSM Enterprise Edition ("EE") software on your server. You are licensing EE for your Internal Use to remotely resolve problems, more accurately diagnose problems, and capture terminal asset information and historical alerts. RSM EE utilizes Microsoft SQL Server to store terminal asset and historical alert information. A license of Microsoft SQL Server is not provided with RSM EE and it is your responsibility to obtain such license. You are required to purchase Software Maintenance Services for RSM EE.

### 11.5 RSM License:

All RSM Products are NCR's confidential intellectual property and may not be disclosed, copied, transferred or sublicensed to any third party. All RSM Products are provided on an "as is" basis.

## 12.0 ADDITIONAL MAINTENANCE PERIODS

Additional periods of maintenance are available as follows, and are calculated using the following formula: Standard Monthly Maintenance Rate X (1+ Coverage Uplift %) plus any applicable zone uplift charges.

### Retail Products:

Coverage Code	Coverage Description	Percent Uplift to Base Maintenance
7820XN02 (Base*)	7 Days/Week, 8 to 8, Next Day Response	0%
7824X403	7 Days/Week, 8 to Midnight, 4 hr Response	12.9%
7820X402	7 Days/Week, 8 to 8, 4 hr Response	10%
5817XX0D	Depot Return and Repair	-32.5%
7024X404	7 Days/Week, 24 Hrs/Day, 4 hr Response	22.7%

### Legacy PC and Entry Level Server Products:

CS Coverage Code	Coverage Description	Percent Uplift to Base Maintenance Rate
5817X401	5 days/week, 8 to 5, 4 hour response	0%
6817X401	6 days/week, 8 to 5, 4 hour response	5%
5820X402	5 days/week, 8 to 8, 4 hour response	6%
7817X401	7 days/Week, 8 to 5, 4 hour response	10%
6820X402	6 days/week, 8 to 8, 4 hour response	11%
5824X403	5 days/week, 8 to Midnight, 4 hour response	14%
7820X402	7 Days/week, 8 to 8, 4 hour response	16%
6824X403	6 days/week, 8 to Midnight, 4 hour response	19%
6024X404	6 days/week, 24 Hours/Day, 4 hour response	23%
7824X403	7 days/week, 8 to midnight, 4 hour response	24%
5024X404	5 days/week, 24 Hours/Day, 4 hour response	30%
7024X404	7 days/week, 24 Hours/Day, 4 hour response	40%



**Active PC and Entry Level Server Products:**

CS Coverage Code	Coverage Description	Percent Uplift to Base Maintenance Rate
5817XN01	5 days/week, 8 to 5, NBD response	0%
5817X401	5 days/week, 8 to 5, 4 hour response	25%
7824X403	7 days/week, 8 to midnight, 4 hour response	40%
7024X404	7 days/week, 24 Hours/Day, 4 hour response	50%
6820X402	6 days/week, 8 to 8, 4 hour response	40%
7820X402	7 Days/week, 8 to 8, 4 hour response	40%
5024X404	5 days/week, 24 Hours/Day, 4 hour response	50%
7817X401	7 days/Week, 8 to 5, 4 hour response	40%
5824X403	5 days/week, 8 to Midnight, 4 hour response	40%
6024X404	6 days/week, 24 Hours/Day, 4 hour response	50%
6817X401	6 days/week, 8 to 5, 4 hour response	40%
5820X402	5 days/week, 8 to 8, 4 hour response	40%
6824X403	6 days/week, 8 to Midnight, 4 hour response	40%

**Notes:**

**Base\*:** Corresponds to the Principal Period of Maintenance to which the Government is entitled upon payment of the Annual Base Maintenance Rate.

## Appendix A

### Equipment Deployment, Warranty, Maintenance, and Optional Services

#### Part IV - Software Maintenance Services (SIN 54151)

**1.0 Scope.** These Software Maintenance Services ("Services") terms apply to Software Maintenance and Support Services for all copies of software which you have licensed from NCR. The Services for specific Software products may be more fully described in attached Appendices. The Services consist of (a) correction of Software Problems and (b) entitlement to Software point releases and patch releases, but not to major releases which are available for a separate fee. These Services are described more fully in Sections 2 and 3, and are available only for the point release of the Software most recently made generally available to customers by NCR, the prior two point releases, and all their associated patch releases.

**2.0 Software Support**

**2.1** A "Software Problem" or "Problem" is an operating condition that causes the Software not to function according to its then-current user-level documentation. If you open a new service request to report a Software Problem, NCR will investigate the Problem within a reasonable time according to the priority established in Section 2.3. If NCR's investigation confirms the existence of the Problem, NCR will use reasonable efforts to correct it or to provide you an alternative, which may include implementing a temporary work-around or changes to the applicable documentation. A Problem will be deemed resolved 30 days after NCR provides a correction or alternative, unless you notify NCR within that time that the Problem persists. Your inability or unwillingness to comply with any of your responsibilities in Section 5 may impact NCR's ability to perform the Services. The Services do not apply to problems caused by hardware or by software other than that licensed from NCR and you are responsible for identification and resolution of such problems at your own cost.



2.2 NCR will accept a request for Services through the NCR support web site, by e-mail, or by telephone, as instructed by NCR, during the Principal Period of Maintenance ("PPM"). If you request NCR to perform Services outside of the PPM or on-site, they will be provided subject to NCR resource availability at NCR's then-current hourly labor rates and, if applicable, travel expenses.

2.3 When you request Services, you and NCR will agree upon the criticality of the service request and NCR will use reasonable efforts to respond to your requests for Services during the PPM based on these target response times:

*Priority 1: Critical* – Application is totally down or critically impacts your ability to do business. Target response time of 1 hour.

*Priority 2: Urgent* – Major business functions are impacted, the severity of which is significant and may be repetitive in nature. Target response time of 4 hours.

*Priority 3: Routine* – Little or no impact to your ability to do business. Target response time of next business day.

### 3.0 Software Maintenance

During the term of the Services, you are entitled to point and patch releases of the covered Software. On your request, NCR will provide you with one copy of the release on NCR-supplied media, which you will use to promptly update each copy of Software you have licensed. Point and patch releases are subject to the license and other terms under which NCR originally provided the Software and may only be installed on hardware for which the Software is licensed by NCR. You will purchase the Services for all copies of Software which you license.

### 4.0 Your Responsibilities

4.1 You are responsible for providing a help desk to receive calls from your end users during at least the PPM hours. The help desk personnel must be knowledgeable in procedures for diagnosing and solving system problems that are user-solvable, will serve as the initial point of contact for Service requests, and will initially work with your employees to isolate and document Software Problems. NCR will not accept Problem reports other than those processed through your help desk as described in this Section.

4.1.1 Your help desk will at a minimum: (i) isolate the Software problem from hardware or operational problems; (ii) offer potential resolutions to the person reporting the problem; (iii) ensure that a supported version of the Software with all recommended patches is being used; and (iv) ensure that all end-user reports of difficulty are validated against the configuration guidelines before requesting service.

4.1.2 If your help desk cannot resolve the Problem, you will report the Problem to NCR with as much information as possible to effect an efficient repair, including: (i) site identification information if requested; (ii) the Software product description and release level; (iii) a description of the Problem and the date and time at which the problem occurred; (iv) Service request priority and business justification as defined in Section 2.3; (v) database(s), logs, and/or supporting data files required by NCR to isolate, recreate, and identify the Problem; and (vi) reasonable assistance to NCR in recreating and analyzing the Problem, as well as access to your Problem isolation environment if required by NCR.

4.2 Unless NCR has separately agreed to provide some or all of these capabilities, you are responsible for (i) providing NCR with remote connectivity to the Software (and you acknowledge that if you fail to do so, NCR may not be able to provide the Services without making separately chargeable on-site visits); (ii) safeguarding all programs, data, and removable storage media before Services begin and, if necessary, reinstalling programs and data; (iii) copying, distributing, and installing/de-installing each Software release and maintaining master media at the latest release level; and (iv) testing any new functionality that may be included in a release. System administration, installation, and integration services, including backup and restoral of programs and data, are also your responsibility. NCR's standard charges for the Services do not include the costs or risks associated with these activities.

### 5.0 Out of Scope Services

Services beyond the scope of those described in this section may be available either on a pre-paid or time and material basis at your request. Time spent on a Service request for Software that is found to function according to its current user-level documentation, or for which a release was made available to you which would have corrected the problem had it been installed, will be billed to you at NCR's time and materials rate. Unless specifically contracted for, the Services do not include support for custom or customized Software.

## 6.0 Termination

6.1 These Services may be terminated:

6.1.1 By either party upon a material default by the other in the performance of any of its obligations if not cured within 60 days after written notice by the non-defaulting party.

6.1.2 Notwithstanding the above, if you default on undisputed payment obligations and fail to make full payment within 15 days after you receive written notice of default, NCR may, in addition to any other rights it may have, terminate Services for which payment has not been made. At its option, NCR may elect to suspend Services in whole or in part, rather than terminating the Services.

6.2 You may terminate Services without penalty with respect to a copy of Software prior to the end of the current term if you permanently remove that copy of Software from productive use and do not replace it with a functional equivalent (e.g., site closure). However, if you terminate Services for any copy of Software for any other reason, you may do so only after the end of the first full year of the Initial Term, and you must provide at least 45 days' advance written notice and pay NCR an early termination fee equal to 25% of the prepaid Services fees that would have otherwise been applicable during the Initial Term or current renewal term. NCR will credit back the remainder of any applicable and pre-paid Services fees in excess of the termination fee. If you terminate Services under this Section 6.2, NCR reserves the right to invoice for the full price of any releases provided by NCR during the current term.

6.3 If NCR is not reasonably able to secure documentation, training, or support, as applicable, necessary to fully perform its obligations for any non-NCR Software, NCR may cancel the Services with respect to that non-NCR Software upon 90 days' written notice.

## 7.0 NCR @ YOUR SERVICE

7.1 NCR may have provided you with access to "NCR @ Your Service" ("Site"), a web-based tool which enables you to create, manage, and check the status of Services incidents; troubleshoot problems; request moves, adds, changes, and/or deletion of Software; inquire about invoices; and access standard reports. The Site is not open to the general public; NCR will provide a user login and password for each employee you designate. Each employee will be required to agree to NCR's terms of use when they enter the Site.

7.2 NCR maintains a knowledge base of problem and resolution information to help it support its customers. Information you provide in the course of resolving an incident may be included in this knowledge base and used by NCR for its business purposes. NCR will not identify you in its use of such information.

7.3 Access to the Site is intended to assist you in resolving specific questions relating to Supported Software. The compilation, repackaging, disclosure, or dissemination to third parties, or other use of the Site, is expressly prohibited. The Site and all intellectual property rights pertaining to it, including but not limited to copyright, are NCR's property and its Confidential Information.

# Appendix B Commercial Terms Governing All Special Item Numbers

## 1.0 DEFINITIONS

Definitions. The following defined terms are used in this agreement and related documents:

"Annuity Services" means Services delivered during a prepaid coverage period, such as maintenance Services.

"Deliverables" means software, documentation, analyses, reports, or other items created at the Government's request by Contractor which are specifically identified as such in an order.

"Documentation" means training, installation, and operation manuals intended to assist end-users in Product operation, which the Contractor provides with Products.

“Equipment” means hardware, including peripherals and Parts.

“Hosted Services” mean software-as-a-service, cloud-based, application hosting, and similar services.

“Internal Use” means the Government’s internal use as an end user, unless additional use rights are granted in an order.

“Parts” means component elements of Equipment.

“Product” means all goods, licenses and services and contract deliverables ordered or acquired from NCR under any SIN during the term of this agreement.

“Section” means a titled or integer-numbered section of the Contract and “Paragraph” means a numbered subpart of a Section.

“Services” means work performed or services provided by Contractor on the Government’s behalf.

“Software” means computer programs and data available from Contractor as standard Products, together with associated Documentation, fixes, updates, upgrades, and enhancements which Contractor provides to the Government. Software also includes: (a) Deliverables in software form; and (b) firmware and other computer programs and data embedded in Equipment provided by Contractor.

“Third Party Products” means Products bearing a third party’s brand or copyright notice. Third Party Products are subject to any terms provided by their manufacturer or supplier, which in the event of conflict will take precedence over this the terms of this agreement. They are warranted solely by the manufacturer or supplier unless Contractor agrees otherwise in writing.

## **2.0 TITLE, RISK OF LOSS & LICENSE COMMENCEMENT.**

2.1 Title and risk of loss to tangible Products pass to the Government, and licenses to Software and Deliverables commence, upon delivery, which occurs as follows: (a) shipped Products are delivered when Contractor places them with a carrier for shipment to the Government, F.O.B Origin; (b) non-shipped Products other than Services are delivered when they are tendered to the Government (for example, when they are hand-delivered to the Government’s facility, or when Contractor provides the Government with the means to access downloadable Products); (c) Annuity Services and Hosted Services are delivered on a monthly basis prorated over the applicable billing period; and (d) other Services are delivered when performed.

2.2 Contractor will use commercially reasonable efforts to deliver Products by the delivery dates set forth in the Order. Contractor’s agreement to a specific delivery date is conditioned on the Government’s Order being accepted within any lead-time or other requirements stated by Contractor. If Contractor fails to meet an agreed delivery date, the Government may give written notice of non-delivery. If Contractor does not deliver the Products within 15 days after receipt of that notice, the Government may cancel the Order without further obligation or liability of either party. Pre- delivery cancellation as set forth in this Paragraph is the Government’s sole remedy for a missed delivery date.

## **3.0 LICENSE**

3.1 Contractor grants the Government a non-exclusive, royalty-free (apart from charges stated in the Order) license to use Software of the version and release levels stated in the Order, only in the United States, only for Internal Use, and only as permitted by this Section and the Order. Software which the Government access solely through Hosted Services is subject to the applicable contract or other Order attachment, and is not licensed to the Government under this Section.

3.2 Unless the Order provides otherwise, the Government may install and run each copy of Software only on the single hardware unit for which it is licensed. Use of Software for any other purpose (such as installation on additional processing units, use to provide data processing to third parties, or use for testing or disaster recovery systems) requires additional licenses from Contractor together with payment of applicable license fees.

3.3 The Government is licensed to possess and use only the object code form of the Software. Except as this agreement expressly permits, the Government may not: (a) use, copy, modify, publish, or display the Software; or (b) distribute, disclose, rent, loan, or transfer it to any other party. The Government may make one archival copy of the Software for backup purposes only. The Government may not reverse engineer the Software or derive a source code equivalent of it other than as authorized by statute. Software is copyrighted and licensed, not sold, and is Contractor’s confidential and unpublished property, or that of Contractor’s licensors. The Government is not licensed to use Software in conjunction with software or hardware other than as authorized by Contractor. Use of Software outside the United States requires Contractor’s written consent; the Government may not export Software without first complying with any applicable export laws and regulations. The Government will retain and will not alter or obfuscate copyright notices or proprietary legends on any copies of Software or associated media. Except as expressly provided in

this agreement, Contractor and its licensors retain all intellectual property rights in Software, Deliverables, Documentation, and any other materials which Contractor may provide to the Government.

3.4 Documentation and non-software Deliverables are Contractor's or its licensors' copyrighted works. The Government is licensed to possess and use them for Internal Use only. The Government may copy and distribute non- software Deliverables as reasonably necessary for the Government's Internal Use. The Government may not copy or distribute Documentation to third parties without Contractor's written consent. If Deliverables or Documentation are marked with a confidentiality notice, they are Confidential Information subject to the Contractor's "confidentiality" terms, including its limitations on disclosure to third parties.

3.5 With Contractor's prior approval the Government may: (a) transfer a copy of Software installed on the hardware for which it is licensed along with the transfer of that hardware to another party, but only if that party accepts the terms of this Agreement in writing and pays applicable re-license fees; or (b) allow a service provider who has first agreed in writing to comply with all of the terms of this agreement to use the Software solely for the Government's benefit and within the scope of the Government's license. Any other attempt to transfer or assign any of the Government's rights or obligations with respect to any Software is void and will automatically terminate the Government's license to that Software. Contractor may, at any time and upon reasonable notice, audit the Government's use of the Software and Deliverables and if material non-compliance is found, then in addition to its other remedies at law or equity the Government will reimburse Contractor for all reasonable expenses related to the audit. The Government's license will automatically terminate if the Government fails to materially comply with any part of this agreement. When the Government's license to Software or Deliverables ends, the Government will immediately stop using them, and destroy all copies unless Contractor directs the Government to return them.

3.6 To the extent Software includes components governed by open source software ("OSS") licenses containing provisions inconsistent with this agreement, each of those components is instead governed solely by the applicable OSS license. If that license requires the provision of corresponding source code, Contractor hereby offers the Government a copy of that source code consistent with the OSS license terms.

#### **4.0 DIAGNOSTIC TOOLS.**

Contractor may include with Products certain computer programs, data, documentation, tools, and other materials with restricted rights which are not itemized as licensed Products under an Order which Contractor uses to assist it in providing Services ("Diagnostic Tools"). Diagnostic Tools are the confidential intellectual property of Contractor, are not Products under this agreement, are not licensed or transferred to the Government, and the Government has no rights with respect to them. Diagnostic Tools may not be copied, transferred, disclosed, or used by anyone other than Contractor. Contractor may install, update, change, or remove Diagnostic Tools at its discretion. Contractor warrants that Diagnostic Tools will not cause Products to fail to materially conform to their warranties or specifications. If Diagnostic Tools do not conform to this warranty, then Contractor will either change them so that they conform or will remove them. The provisions in this Section, together with applicable provisions in the "Infringement Claims" Section, set forth each party's exclusive rights, remedies, and obligations with respect to Diagnostic Tools.

#### **5.0 CONSISTENCY WITH THE FAR**

Consistent with FAR 12.211 and 12.212, all Contractor-provided computers Software Documentation or other technical data are provided to the Government under the terms of *Appendix B*.

#### **6.0 WARRANTIES**

6.1 Contractor warrants that: (a) each Product will materially conform to its published specifications, to its Documentation, and to any other requirements stated in the Order; (b) Equipment, Supplies, and Software media will be free from defects in material and workmanship, and any refurbished or used Parts will function as new; (c) Services and Deliverables will materially conform to the description set forth in the Order; (d) Services will be performed in a professional manner consistent with recognized industry standards by trained and experienced personnel; and (e) except for any purchase money security interest retained by Contractor, title to Equipment and Supplies will be clear at the time of delivery.

6.2 Warranties for: (a) Equipment commence upon delivery and continue for 90 days; (b) Software media, and consumable supplies, commence upon delivery and continue for 30 days; (c) Services commence upon performance and continue for 30 days; and (d) Software and Deliverables commence upon delivery of the first copy and continue for 30 days.

6.3 If a Product or Service does not materially conform to its warranty and the Government gives Contractor written notice during the warranty period, Contractor will correct, repair, or replace the Product or re-perform the Service at no charge to the Government. If Contractor is unable to do so within a reasonable time, and the Government requests a refund in writing within 30 days after the Government's initial notice, Contractor will refund the purchase price. Contractor may require return of nonconforming Products prior to issuing a refund. Refunds for nonconforming Annuity Services will not exceed the payment made to Contractor for the then-current billing period.

6.4 THESE ARE THE SOLE AND EXCLUSIVE WARRANTIES MADE BY CONTRACTOR. THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO OTHER WARRANTIES OR WARRANTY REMEDIES, ORAL OR WRITTEN, EXPRESS OR IMPLIED. Contractor does not warrant: that a Product will yield any particular business or financial results; that data, reports, or analysis will be accurate in all respects; that a Product will be free from all bugs and errors; or that a Product will operate without interruption. All warranties are subject to the following "Exclusions" Paragraph.

6.5. Exclusions. Contractor is not responsible for, and Contractor's warranties and Annuity Services coverage do not include:

- a) Providing and maintaining an operating environment in conformity with published specifications, interface requirements, or documentation.
- b) Operating, implementing, tuning, field-testing, or backing-up Products or systems.
- c) Protecting the Government's data against loss, corruption, or unavailability, or the Government's systems' data security, except that Contractor will comply with the Government's reasonable written security requirements provided in advance which are consistent with the Order and the requirements and capabilities of the Products.
- d) Determining whether any privacy laws, regulations, or other legal duties or restrictions apply to data in the Government's possession or that the Government make available to Contractor, and if so establishing compliance with them.
- e) Damage to Products or property not caused by Contractor and resulting from negligence, abuse, misuse, vandalism, unauthorized repair or modification, improper handling, improper storage, fire, water, acts of God, terrorism, catastrophic events, or acts or omissions of others.
- f) Obtaining necessary licenses, permits, or consents to possess, install, or use Products; complying with any governmental mandates; paying any associated fees, taxes, or other costs regarding the Government's use of Products or data; export of Products or data to locations outside of the United States; or, to the extent permitted by law, disposal of Equipment or of the items replaced by Equipment. If a license, permit, or other authorization is required to install or service Equipment because of its application or environment (for example, use of unsupported third party software, or location in a casino), Contractor may in its discretion decline to install or support that Equipment if obtaining the necessary authorization would in Contractor's opinion constitute an unwarranted burden.

## **7.0 LIABILITY LIMITATIONS**

NEITHER CONTRACTOR NOR ITS AFFILIATES, EMPLOYEES, SUBCONTRACTORS OR SUPPLIERS, WILL BE LIABLE TO THE GOVERNMENT FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES, FOR LOSS OF PROFITS OR REVENUE (OTHER THAN THE PROFITS AND REVENUE INCLUDED IN THE PRODUCT PRICE FOR AN ACTION BY CONTRACTOR TO RECOVER PAYMENT OF A PRICE OWED) OR LOSS OF TIME, OPPORTUNITY OR DATA, WHETHER IN AN ACTION IN CONTRACT, TORT, PRODUCT LIABILITY, STRICT LIABILITY, STATUTE, LAW, EQUITY OR OTHERWISE. NEITHER CONTRACTOR NOR ITS AFFILIATES, EMPLOYEES, SUBCONTRACTORS OR SUPPLIERS, WILL BE CUMULATIVELY LIABLE TO

GOVERNMENT FOR ANY AMOUNT GREATER THAN THE PURCHASE PRICE, FEES AND CHARGES SET FORTH IN THE PRODUCT ORDER(S) AT ISSUE. Notwithstanding, this Section will not limit Contractor's: (a) obligations under the "Infringement Claims" Section; (b) liability for direct damages for personal injury, including death, to the extent caused by its negligence or willful misconduct; or (c) failure to comply with the Price Reductions Clause and/or the Price Adjustment. EACH CLAUSE OF THIS SECTION IS SEPARATE FROM EACH OTHER CLAUSE OF THIS SECTION AND FROM THE REMEDY LIMITATIONS AND EXCLUSIONS ELSEWHERE IN THIS AGREEMENT, AND WILL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF A REMEDY OR ANY TERMINATION OF THIS AGREEMENT.



## 8.0 INFRINGEMENT CLAIMS

8.1 Contractor will, at its expense, defend the Government against any IP Claim. Contractor will also pay the damages, costs, and attorneys' fees that are awarded against the Government in a final, non-appealable court judgment for the IP Claim, or required to be paid by the Government or on the Government's behalf in a settlement of the IP Claim that Contractor has agreed to in writing. As used in this Section, an "IP Claim" means a suit brought against the Government by a third party to the extent the suit alleges that the Government's use of a Product infringes a patent or copyright of the third party. For the purposes of this Section only, a "Product" includes any Diagnostic Tools which Contractor provided with that Product as described in Section 4.0.

8.2 Contractor's obligations set forth in this Section are subject to the Government: (a) providing Contractor prompt written notice that the IP Claim has been threatened or brought, whichever is sooner (the "Claim Notice"); (b) providing Contractor sole control of the defense and any appeal or settlement (at Contractor's discretion) of the IP Claim (collectively, "Defense or Settlement"); (c) cooperating with Contractor with respect to the Defense or Settlement; (d) providing Contractor with requested documentation and information relevant to the IP Claim or the Defense or Settlement; and (e) complying with all court orders. If the Government's delay in providing the Claim Notice causes detriment to Contractor with respect to the defense or resolution of the IP Claim, the obligations set forth in this Section will not apply to the IP Claim. Notwithstanding any other provision of this agreement, Contractor is not responsible for any fees (including attorneys' fees), expenses, costs, judgments, or awards that are incurred prior to Contractor's receipt of the Claim Notice from the Government. Contractor will have the sole right to select counsel. The Government may, at its sole expense, engage additional counsel of the Government's choosing for purposes of conferring with Contractor's counsel.

8.3 The obligations set forth in this Section will not apply to an IP Claim if the alleged infringement is based on, caused by, or results from: (a) Contractor's compliance with any of the Government's designs, specifications, or instructions; (b) modification of the Product other than by Contractor; (c) any Product or service not provided by Contractor to the Government; or (d) combination or use of the Product with any Product or service not provided by Contractor to the Government.

8.4 If an intellectual property infringement allegation is brought or threatened against the Product, or Contractor believes that such an allegation may be brought or threatened, Contractor may: (a) obtain a license for the Product; (b) modify the Product; or (c) replace the Product with a product having substantially the same functionality. If Contractor in its discretion determines that none of the foregoing is available on a reasonable basis, upon Contractor's written request to the Government, the Government will promptly return the Product to Contractor, and Contractor will refund the Government the price it paid Contractor for the Product, less depreciation on a 5-year straight-line basis.

8.5 THIS SECTION SETS FORTH CONTRACTOR'S ENTIRE OBLIGATIONS, AND THE GOVERNMENT'S EXCLUSIVE REMEDIES, WITH RESPECT TO INTELLECTUAL PROPERTY INFRINGEMENT, INCLUDING ANY IP CLAIM.

## 9.0 REPLACEMENT & RETURNED PRODUCTS & PARTS.

Replacement Products and Parts which Contractor may provide the Government are subject to the same delivery, title, risk of loss, and license provisions which applied to the Products and Parts being replaced. Title to replaced Products and Parts passes to Contractor upon delivery of their replacements. Title to Products returned for credit or refund passes to Contractor, and license rights to Software and Deliverables terminate, when Contractor issues the agreed refund or credit for them (in the case of trade-ins, when Contractor delivers the replacement Product).

## 10.0 CONFLICT OF TERMS

To the extent that this *Appendix B* conflicts with any other provision of the price list, the terms of *Appendix B* shall control.

**In lieu of the above terms and conditions in Appendix A, the Government may choose to accept the following End-User License Agreement for the software.**

### **GOVERNMENT END-USER LICENSE AGREEMENT**

NOTICE: This Government End-User License ("EULA") governs the Government's possession and use of the software ("Software") provided to the Government by NCR Government Systems LLC and its licensors ("NCR").

The following terms apply to the Software:

#### **License Scope**

Subject to all the terms of this EULA, NCR grants the Government a nonexclusive license to possess the Software and to install and run each copy on a single hardware unit for which it is licensed, only for the Government's internal use as an end-user.

#### **License Fees and Duration**

The Software license is subject to full payment of the amount stated in the GSA Customer Purchase Order under which it was purchased and will be effective until terminated as provided below, or if applicable, the expiration date stated in the Order.

#### **General License Terms**

The Software is the NCR software product (which may be in the form of firmware or other code embedded within hardware) identified in the Order, along with any documentation or other licensed materials supplied with it. This EULA also governs any Software updates or upgrades NCR may provide. The Software is copyrighted and licensed, not sold, and is NCR's confidential and unpublished information, or that of NCR's licensors.

The Government is licensed to possess and use only the object code form of the Software. Except as this EULA expressly permits, the Government may not (a) use, copy, modify, publish, or display the Software; or (b) disclose, rent, loan, or transfer it to any other party. The Government may make one archival copy of the Software for backup purposes only. The Government may not reverse engineer the Software or derive a source code equivalent of it other than as authorized by law. The Government will retain any copyright notices and proprietary legends on all copies of the Software and the media on which it is delivered.

With NCR's prior approval the Government may: (a) transfer Software installed on hardware to another party along with the transfer of that hardware, but only if that party accepts the terms of this EULA and pays applicable re-license fees; or (b) allow a service provider to use the Software solely for the Government's benefit and within the scope of the Government's license, subject to all the terms of this EULA. The Government is not licensed to use the Software in conjunction with software or hardware other than that authorized by NCR under the contract between NCR and the Government ("Prime Contract") or Order. The Government may not export the Software without first complying with any applicable export laws and regulations.

Use of the Software other than as stated in the "License Scope" section above (such as installation on different or additional hardware, or use on behalf of third parties) may require additional licenses from NCR and the execution of a new GSA Customer Purchase Order. NCR may, at any time and upon reasonable notice, subject to Government security requirements, audit the Government's use of the Software and if non-compliance is found, then NCR shall notify the Government and afford it an opportunity to execute a new GSA Customer Purchase Order for any undisputed number of licenses required to bring the

Government into compliance under this agreement. When the Government's license ends, the Government will immediately stop using the Software and will destroy all copies unless NCR directs the Government to return them.

The Software may include components or functionality ("Diagnostic Tools") which NCR uses to assist it in providing support. Diagnostic Tools are the confidential intellectual property of NCR, are not licensed or transferred to the Government, and NCR grants no rights with respect to them. Diagnostic Tools may not be accessed, copied, transferred, disclosed, or used by anyone other than NCR. NCR may install, update, change, or remove them at its discretion.

#### **Limited Warranty**

NCR warrants that for 30 days after delivery of the first copy to the Government, the Software will materially conform to its published specifications. If the Government gives timely written notice of nonconformity, NCR will correct or replace the Software at no charge. If NCR is unable to do so within a reasonable time, and the Government requests a refund in writing within 30 days after its initial notice, NCR will refund the purchase price and the Government's license to possess and use the Software will terminate. THESE ARE NCR'S SOLE AND EXCLUSIVE WARRANTIES. THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO OTHER WARRANTIES OR WARRANTY REMEDIES, ORAL OR WRITTEN, EXPRESS OR IMPLIED. NCR




does not warrant that the Software will yield any particular business or financial results; will be free from all bugs and errors; or will operate without interruption. The Government is responsible for selecting the Software to meet its requirements, and for its installation, use, and results.

### Limitation of Liability

NEITHER NCR NOR ITS AFFILIATES OR EMPLOYEES, WILL BE LIABLE TO THE GOVERNMENT FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES, FOR LOSS OF PROFITS OR REVENUE (OTHER THAN THE PROFITS AND REVENUE INCLUDED IN THE PRODUCT PRICE FOR AN ACTION BY NCR TO RECOVER PAYMENT OF A PRICE OWED) OR LOSS OF TIME, OPPORTUNITY OR DATA, WHETHER IN AN ACTION IN CONTRACT, TORT, PRODUCT LIABILITY, STRICT LIABILITY, STATUTE, LAW, EQUITY OR OTHERWISE. NEITHER NCR NOR ITS AFFILIATES OR EMPLOYEES, WILL BE CUMULATIVELY LIABLE TO GOVERNMENT FOR ANY AMOUNT GREATER THAN THE PURCHASE PRICE, FEES AND CHARGES SET FORTH IN THE PRODUCT ORDER(S) AT ISSUE. Notwithstanding, this Section will not limit NCR's: (a) obligations under the "Infringement" Section. EACH CLAUSE OF THIS SECTION IS SEPARATE FROM EACH OTHER CLAUSE OF THIS SECTION AND FROM THE REMEDY LIMITATIONS AND EXCLUSIONS ELSEWHERE IN THIS AGREEMENT, AND WILL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF A REMEDY OR ANY TERMINATION OF THIS EULA. THE FOREGOING EXCLUSION/LIMITATION OF LIABILITY SHALL NOT APPLY (1) TO PERSONAL INJURY OR DEATH CAUSED BY NCR'S NEGLIGENCE; (2) FOR FRAUD; OR (3) FOR EXPRESS REMEDIES UNDER LAW OR THE CONTRACT; OR (4) FOR ANY OTHER MATTER FOR WHICH LIABILITY CANNOT BE EXCLUDED BY LAW.

## APPENDIX C: PRICE LIST ABBREVIATIONS

CODE	NOTE DESCRIPTION
<b>BB</b>	NCR recommends using optical fiber for connectivity and is not supporting copper connectivity at this time.
<b>CC</b>	Product class is a field replaceable unit/item, not a maintenance item. Maintenance/support is therefore, not available for this class of product.
<b>CFO</b>	Call NCR for orderability
<b>CL</b>	Certification of this product is limited to specific uses or systems. Contact your NCR Sales Representative for configuration assistance.
<b>CO</b>	The product is offered as an incidental component of an Eligible Offer as that term is defined in FAR 25.003. This product is not offered separately as an end item under this schedule; nor does NCR's TAA certification extend to the procurement of this product independent from NCR's system configuration as an Eligible Offer. Unit pricing for this product is provided solely for the convenience of the Ordering Activity.
	Energy Star Compliant.
<b>GG</b>	Must be ordered with a system.
<b>IS</b>	This system must be purchased in conjunction with NCR Implementation Services. Please contact your NCR sales representative for order assistance.
<b>MC</b>	Migration credits may be available on this product. Contact your NCR Sales Representative for information.
<b>MFG</b>	Manufacturer's Warranty.
<b>MN</b>	Catalog maintenance prices for Retail, Self-Service, Entry Level Server and Personal Computer System products reflect the standard level. Other levels of support are available. Please see the Appendix of NCR's Terms and Conditions or contact your NCR Sales Representative for details of maintenance coverage and pricing.
<b>NBD</b>	Next Business Day (Support) Response.
<b>NA</b>	Not Available or Applicable.
<b>NC</b>	No Charge if Base Unit is under a maintenance contract
<b>NSP</b>	Not Separately Priced / included (Can apply to maintenance or purchase price).
<b>OS</b>	All items offered as part SIN 33411 require the installation of an Operating System and may require certain utilities as part of the configuration and staging process. Please refer to OPERATING SYSTEM SOFTWARE LICENSES AND UTILITIES (Page 10 of 78) as described under SIN 33411 for product information and pricing.
<b>PS</b>	Because of custom configuration options, NCR highly recommends purchasing custom implementation support through its Information Technology Professional Services Organization with this product.
<b>VPS</b>	This product is valid for use with multiple Solution PCs and Servers. Contact your NCR Sales Representative for configuration assistance.
<b>VP</b>	This product is valid for use with multiple Solution PCs. Contact your NCR Sales Representative for configuration assistance.
<b>VS</b>	This product is valid for use with multiple Servers. Contact your NCR Sales Representative for configuration assistance.

## GSA Schedule Price List

### New Electronic Equipment—SIN 33411

Part Number	Description	GSA Price
<b>Cables</b>		
1416-C851-0040	DISP; 4M Powered USB Cable (12V) for 12.1" LCD (5942) and 15" Value Touch Monitor (5966) Black	\$19.50
1416-C870-0010	Cable - High-Bright LCD 2x20 Matrix Display 1m RS-232 Cable, +12V terminal power	\$13.86
1432-C153-0040	DISP; 4M RS232 COMMUNICATIONS / POWER CABLE FOR 5964 (ROHS)	\$15.16
1432-C158-0010	USB cable for 15" Touch Monitor with one standard USB connector and one power connector, 1M, Black, ROHS	\$30.33
1432-C370-0152	PTR; RS232 Comm Cable, 9-pin to 9-pin RS-232 Cable, 15.2M	\$45.49
1432-C376-0015	1.5 meter USB cable (Black) - for use with 5932-6670-9090	\$6.50
1432-C377-0025	2.5 meter USB cable (Black) - for use with 5932-6670-9090	\$8.66
1432-C386-0007	Y Cable that allows Displays to be powered from 80/XRT - 30" length	\$10.83
1432-C429-0090	CABLE, DB9 MALE TO RJ45, 7409 RS232, 90 INCHES	\$21.66
1611-2000-8801	NCR S500 - Mid Tower Site Controller WCS Service	\$384.48
1611-F111	S500-MT 8GB RAM Feature (2 4GB); product feature, only available with configured system; may not be ordered separately	\$107.00
1611-F112	S500-MT 16GB RAM Feature (4 4GB); product feature, only available with configured system; may not be ordered separately	\$214.46
1611-F120	S500-MT 500GB HDD Feature; product feature, only available with configured system; may not be ordered separately	\$64.38
1611-F121	S500-MT 2TB HDD Feature; product feature, only available with configured system; may not be ordered separately	\$108.82
1611-F123	S500-MT 120GB SSD Feature; product feature, only available with configured system; may not be ordered separately	\$64.38
1611-F125	S500-MT 120GB SSD (HS) Feature; product feature, only available with configured system; may not be ordered separately	\$84.33
1611-F131	S500-MT Windows 10 Professional Non Embedded OS Feature; product feature, only available with configured system; may not be ordered separately	\$211.28

Part Number	Description	GSA Price
1611-F132	S500-MT Win Server 2012 Std R2 Feature; product feature, only available with configured system; may not be ordered separately	\$929.92
1611-F134	S500-MT Win Server 2008 Std R2 Feature; product feature, only available with configured system; may not be ordered separately	\$929.92
1611-F141	S500-MT i3 Feature; product feature, only available with configured system; may not be ordered separately	\$223.53
1611-F142	S500-MT i5 Feature; product feature, only available with configured system; may not be ordered separately	\$343.22
1611-F143	S500-MT i7 Feature; product feature, only available with configured system; may not be ordered separately	\$503.73
1611-F150	S500-MT No Chenbro Bay Feature; product feature, only available with configured system; may not be ordered separately	\$30.83
1611-F151	S500-MT Chenbro 4 Vertical Bay Feature; product feature, only available with configured system; may not be ordered separately	\$93.40
1611-F160	S500-MT S339 Chassis Feature; product feature, only available with configured system; may not be ordered separately	\$182.27
1611-F211	S500-MT DVD Drive Feature; product feature, only available with configured system; may not be ordered separately	\$30.83
1611-F251	S500-MT 2 Port Serial Port Card Feature; product feature, only available with configured system; may not be ordered separately	\$48.97
1611-F252	S500-MT 4 Port Serial Port Card Feature; product feature, only available with configured system; may not be ordered separately	\$75.26
1611-F261	S500-MT PCI Parallel Card Feature; product feature, only available with configured system; may not be ordered separately	\$25.84
<b>S500 SF Server</b>		
1612-2000-8801	NCR S500 - Small Form Site Controller WCS Service	\$369.07
1612-F111	S500-SF 8GB Feature (2 4GB); product feature, only available with configured system; may not be ordered separately	\$107.00
1612-F112	S500-SF 16GB Feature (4 4GB); product feature, only available with configured system; may not be ordered separately	\$214.46
1612-F120	S500-SF 500GB HDD Feature; product feature, only available with configured system; may not be ordered separately	\$65.74
1612-F121	S500-SF 2TB HDD Feature; product feature, only available with configured system; may not be ordered separately	\$110.18

Part Number	Description	GSA Price
1612-F123	S500-SF 120GB SSD Feature; product feature, only available with configured system; may not be ordered separately	\$72.09
1612-F131	S500-SF Windows 10 Professional Non Embedded OS Feature; product feature, only available with configured system; may not be ordered separately	\$211.28
1612-F132	S500-SF Win Server 2012 Std R2 Feature; product feature, only available with configured system; may not be ordered separately	\$929.92
1612-F134	S500-SF Win Server 2K8 Std R2 Feature; product feature, only available with configured system; may not be ordered separately	\$929.92
1612-F135	S500-SF Win Server Foundation 2012 R2 Feature; product feature, only available with configured system; may not be ordered separately	\$255.72
1612-F136	S500-SF Win Server Essentials 2012 R2 Feature; product feature, only available with configured system; may not be ordered separately	\$568.11
1612-F141	S500-SF i3 Feature; product feature, only available with configured system; may not be ordered separately	\$223.53
1612-F142	S500-SF i5 Feature; product feature, only available with configured system; may not be ordered separately	\$343.22
1612-F143	S500-SF i7 Feature; product feature, only available with configured system; may not be ordered separately	\$503.73
1612-F151	S500-SF DVD Drive Feature; product feature, only available with configured system; may not be ordered separately	\$33.55
1612-F160	S500-SF Chassis Feature; product feature, only available with configured system; may not be ordered separately	\$126.95
1612-F231	S500-SF NCR Front Bezel Feature; product feature, only available with configured system; may not be ordered separately	\$52.14
1612-F241	S500-SF PCIe Modem Feature; product feature, only available with configured system; may not be ordered separately	\$50.33
1612-F251	S500-SF 2 Port Serial Port Card Feature; product feature, only available with configured system; may not be ordered separately	\$48.97
1612-F252	S500-SF 4 Port Serial Port Card Feature; product feature, only available with configured system; may not be ordered separately	\$75.26
1612-F261	S500-SF PCI Parallel Card Feature; product feature, only available with configured system; may not be ordered separately	\$25.84

Part Number	Description	GSA Price
<b>APG 18 inch CD 24V 5B5C</b>		
2163-2000-9090	APG 18in CD 24V 5B5C WCS Svc	\$195.87
2163-2500-9090	APG 18in CD 24V 4B8C WCS Svc	\$210.38
<b>Cash Drawers</b>		
2181-2008-9090	Full-size CD w/slip slots; RP80XRT integ or Modular Config; US Till, Standard Lock. (Beige)	\$173.80
2181-2108-9090	Full size Cash Drawer w/media slots; Charcoal gray, US Universal till, 2-position standard lock.	\$173.80
2181-K010	Kit - 2181 locking Till Lid - ALL 2181 tills	\$16.78
2181-K012	Kit - 10 Charcoal Lock Plugs for the 2181 Cash Drawers	\$43.53
2181-K050	Kit - Adjustable 4B/6C (APAC) Till, removable coin tray	\$24.48
2181-K060	Kit - Adjustable 5B/5C (US) Till, non-removable coin tray	\$15.42
2181-K070	Kit - Adjustable 4B/6C (Canadian) Till, non-removable coin tray	\$15.42
2181-K075	Kit - Fixed metal 5B/6C (Canadian) Till, with till lid	\$73.45
2181-K080	Kit - Adjustable 4B8C Till (UK), removable coin tray	\$32.19
2183-6400-9090	NCR RealPOS Mid-Range Cash Drawer (Black) w/Lock	\$196.98
2183-6450-9090	NCR 2183 Mid-Range Cash Drawer (HD slides)	\$214.11
2183-K007	NCR RealPOS Mid-Range Cash Drawer Till w/ Lid and Lock	\$36.27
2185-6100-9090	NCR Flip-Top Cash Drawer, 24V, Beige, 6B8C Till with Lockable Lid, 2-position lock, WCS Svc	\$183.17
2185-K803	NCR Flip-Top Cash Drawer Till with lockable lid and key (standard #435 lock) - For 2185-6100	\$46.25
2186-6400-9090	NCR 16-inch Compact Cash Drawer, Black, 5B/5C, Stainless Steel Front, #235 3-position lock, 6 keys, WCS Svc	\$99.75
2186-6500-9090	NCR 16-inch Compact Cash Drawer, Black, 4B/8C, Stainless Steel Front, #235 3-position lock, 6 keys, WCS Svc	\$99.75
2186-7400-9090	NCR RealPOS Compact Cash Drawer-Beige W/ US TILL (5B5C), no till lid, PAINTED FRONT PLATE (16X16), #235 LOCK, 6 KEYS	\$136.02
2186-7600-9090	NCR RealPOS Compact Cash Drawer-Beige, No till, Painted Front Plate	\$90.68
2186-K020	Kit - 2186 4B/8C Euro/Canadian Till with Lockable Lid and key	\$48.97

Part Number	Description	GSA Price
2186-K021	Kit - 2186 4B/8C Euro/Canadian Till Insert (does not include Till Lid)	\$28.11
2186-K050	2186 CASH DRAWER LOCK SET #435 W/ 2 KEYS	\$23.17
2186-K073	2186 Set of 6 keys for standard #235 lock	\$27.15
2186-K085	NCR 2186 Coin Cups for US till(5 cups per set)	\$12.59
2186-K710	2186 Lock Assembly Kit w/ 6 keys (lock code F8)	\$35.26
2186-K720	2186 Lock Assembly Kit w/ 6 keys (lock code F10)	\$35.26
<b>Retail Products</b>		
2189-K060	KIT, TILL 2 1/2L	\$21.31
2189-K061	LID FOR 2-1/2L UNIVERSAL TILL	\$27.66
2330-K370	USB Wireless Adapter Kit - US	\$156.93
2336-K030	CDISP; DISPENSER CANISTER- US	\$348.05
2336-K037	KSK; PEDESTAL BASE WITH KEYBOARD SHELF (RoHS)	\$1,089.37
2336-K051	KSK; PRINTER BLANK SPACER ASSEMBLY (RoHS)	\$117.50
2336-K080	Slim Line Pedestal with Ptr and Dip MSR reader	\$4,933.00
2336-K081	Slim Line Pedestal White with Ptr/Dip MSR Reader/Imager	\$5,755.16
2336-K088	Slim Line Pedestal White with Ptr/Imager	\$5,378.34
2336-K312	Kit - Storm Rugged Keyboard 2210-452223 with US English	\$599.50
2336-K638	Low Profile Wall Mount for EP Adv w/Scanner	\$143.88
2355-K015	KSK; CASH CODE CASSETTE CST 1K0-67-P1L	\$119.90
2355-K063	KSK; Cash Code SM Bill Validator w/firmware download and SW upgrade license	\$493.30
<b>Symbol Products General Release</b>		
2356-1203-0000	NCR RealPOS Value Handheld Scanner (White)	\$106.80
2356-2201-0000	NCR RealPOS Standard Handheld Scanner (Black)	\$120.40
2356-2208-0000	NCR RealPOS Standard Handheld Scanner (White)	\$120.40
2356-4201-0000	Scanner: High Perf Rastering Laser (Black)	\$160.71
2356-4208-0000	NCR RealPOS High Performance Handheld Scanner (White)	\$160.71

Part Number	Description	GSA Price
2356-4209-0000	NCR RealPOS High Performance Handheld Scanner (Charcoal) All Imaging 1D & 2D Imager	\$244.33
2356-4210-0000	NCR RealPOS High Performance Handheld Scanner (Gray) 1D & 2D Imaging Scanner with Drivers License Parsing	\$264.48
2356-6701-0000	NCR RealPOS Digital Imager Handheld Scanner (Black)	\$255.42
2356-6707-0000	NCR RealPOS Digital Imager Handheld Scanner (White)	\$255.42
2356-9808-0000	NCR 2D Imager Presentation Scanner (Charcoal)	\$378.84
2356-K112	Gooseneck Stand	\$14.61
<b>Virtual Agent Pedestal Kiosk</b>		
2367-1000-8090	Virtual Agent pedestal kiosk, standard, 120 VAC	\$2,946.10
2367-F030	Virtual Agent Pedestal, standard color- Silver/ black; product feature, only available with configured system; may not be ordered separately	\$976.32
2367-F070	Printer, wide format, 2ST; product feature, only available with configured system; may not be ordered separately	\$1,181.86
2367-F101	Virtual Agent - pamphlet holder, standard; product feature, only available with configured system; may not be ordered separately	\$43.85
2367-F130	Virtual Agent - 17" display, cap touch, Core2Duo; product feature, only available with configured system; may not be ordered separately	\$1,209.27
2367-F515	DIP MSR, with illuminated bezel; product feature, only available with configured system; may not be ordered separately	\$569.35
2367-F530	2D Imager; product feature, only available with configured system; may not be ordered separately	\$324.07
2367-F561	Camera (No Secondary display); product feature, only available with configured system; may not be ordered separately	\$342.57
2367-F576	Card Encoder Dispenser (Magnetic) with Lighted Bezel; product feature, only available with configured system; may not be ordered separately	\$1,524.43
2367-F747	RAM, 4GB; product feature, only available with configured system; may not be ordered separately	\$106.20
2367-F850	No software image; product feature, only available with configured system; may not be ordered separately	\$7.54
2367-F901	Handset, Noise Cancelling, Black; product feature, only available with configured system; may not be ordered separately	\$599.50



Part Number	Description	GSA Price
<b>Monitors</b>		
3498-1910-8090	19 inch Wide FP Monitor	\$266.60
3498-2753-8090	17" Analog Flat Panel Display	\$232.75
<b>Power Conditioners</b>		
4053-4411-7194	Power Conditioner, 10 AMP, 120 Volt	\$679.35
4053-4412-7194	POWER CONDITIONER, 12 AMP, 120 VOLT	\$694.46
4053-4416-7194	Power Conditioner, 16 AMP, 120 Volt	\$906.05
4053-4420-7194	POWER CONDITIONER, 2 AMP, 120 VOLT	\$180.60
4053-4421-7194	Power Conditioner, 2 AMP, 120 VOLT, 4 Outlet	\$195.72
4053-4422-7194	Power Conditioner, 20 AMP, 120 Volt	\$1,208.31
4053-4423-7194	Power Conditioner 2 AMP, 120 V - Standard 2-outlet, wall-mountable	\$201.84
4053-4430-7194	Power Conditioner, 3 AMP, 120 Volt, 4 Outlet	\$293.95
4053-4431-7194	Power Conditioner 3 AMP, 120 V - Standard, wall-mountable	\$285.43
4053-4440-7194	Power Conditioner, 4 AMP, 3-outlet, 120 Volt	\$339.29
4053-4441-7194	Power Conditioner, 4 AMP, 120 Volt, 4 outlet	\$324.18
4053-4442-7194	Power Conditioner 4 AMP, 120 V - Standard, wall-mountable	\$321.20
4053-4450-7194	POWER CONDITIONER, 5 AMP, 120 VOLT	\$354.41
4053-4451-7194	Power Conditioner 5 AMP, 120 V - Standard, wall-mountable	\$396.70
4053-4460-7194	Power Conditioner, 6 AMP, 120 Volt, 6 outlet	\$460.20
4053-4461-7194	Power Conditioner 6 AMP, 120 V - Standard, wall-mountable	\$449.96
4053-4470-7194	Power Conditioner, 7 AMP, 120 Volt	\$550.88
4053-4471-7194	Power Conditioner 7 AMP, 120 V - Standard, wall-mountable	\$520.72
4053-4472-7194	Line Conditioner, IEC input/output, 7 AMP / 840 Watt, 120 Volts	\$565.99
4053-4480-7194	Power Conditioner, 8 AMP, 120 Volt	\$603.78
4053-4511-7194	Ground Guard Line Conditioner, 11 AMP, 240 Volt	\$744.85
4053-4511-7494	Ground Guard Line Conditioner, 11 AMP, 230 VOLT	\$1,490.44
4053-4517-7194	Ground Guard Line Conditioner, 1 AMP, 120 VOLT, w' wall mount bracket	\$188.16

Part Number	Description	GSA Price
4053-4518-7194	Ground Guard Line Conditioner, 1.5 AMP, 120 VOLT, w' wall mount bracket	\$210.83
4053-4520-7194	Ground Guard Line Conditioner, 2 AMP, 120 VOLT	\$225.94
4053-4521-7194	Ground Guard Line Conditioner, 2-amp, 120 Volt, wall mount/bracket	\$256.17
4053-4530-7194	Ground Guard Power Conditioner, 3 AMP, 4-outlet, 120 Volt	\$293.95
4053-4531-7194	Ground Guard, 3-amp, 120 Volt, wall mount/bracket	\$306.89
4053-4540-7194	Ground Guard Power Conditioner, 4 AMP, 120 Volt, 4 outlet	\$331.74
4053-4550-7194	Ground Guard Line Conditioner, 5 AMP, 120 VOLT	\$452.64
4053-4560-7194	Ground Guard Line Conditioner, 6 AMP, 120 VOLT	\$490.43
4053-4570-7194	Ground Guard Line Conditioner, 7 AMP, 120 VOLT	\$573.55
4053-4580-7194	Ground Guard Line Conditioner, 8 AMP, 120 VOLT	\$679.35
4055-2540-7194	Power Conditioned UPS - 250VA/167W, 120V	\$450.38
4055-4040-7194	Power Conditioned UPS - 400VA/268W, 120V	\$622.67
4055-6040-7194	Power Conditioned UPS - 600VA/402W, 120V	\$941.56
<b>Retail Service</b>		
4505-F242	2.5" 120GB Solid State Drive; product feature, only available with configured system; may not be ordered separately	\$90.68
4505-F265	2.5" 500GB Hard Disk Drive; product feature, only available with configured system; may not be ordered separately	\$63.48
4505-F713	Windows 10 IoT Enterprise 2016 LTSB Value (64 bit) (Legacy BIOS); product feature, only available with configured system; may not be ordered separately	\$102.02
4505-F794	Orderman specific Windows 10 2016 LTSB Value (64 bit OS); product feature, only available with configured system; may not be ordered separately	\$49.87
4505-K141	Kit, MSR, Right Side Mount	\$54.41
4505-K150	Kit, Dallas i-Button Reader, Right Side Mount	\$79.35
4505-K151	Kit, Addimat Key Reader, Right Side Mount	\$113.35
4505-K320	Kit, Wall Mount for EX15	\$31.74
4505-K450	Kit, 2 x 20 LCM Customer Display - International	\$65.74
4505-K451	Kit, 10.4" Customer Display, LCD	\$247.10
4505-K452	Kit, 2 x 20 LCM Customer Display - Simplified Chinese	\$65.74

Part Number	Description	GSA Price
<b>Digital Signage &amp; Large Format Interactive</b>		
5151-7144-9090	NEXCOM NDiS 163 Base Level Media Player Core 2 Duo Digital Media Player with T4400 2.2 GHz	\$920.83
<b>NCR XL 7-inch Displays</b>		
5907-1010-0002	XL7W, 7 inch Display, No Touch, black, 1.3m Display Port Y adapter cable, no stand [AED]	\$151.89
5907-1010-9090	XL7W, 7 inch display, no touch, black for Display Port (WCS)	\$126.95
5907-1310-0002	XL7W, 7 inch Display, PCAP, black, 1.3m Display Port Y adapter cable, no stand [AED]	\$172.29
5907-1310-9090	XL7W, 7 inch Display, PCAP, black, for Display Port [WCS]	\$151.89
5907-2010-9090	XL7W, 7 inch display, no touch, white, for Display Port (WCS)	\$153.25
5907-5010-0001	XL7W, 7 inch Display, No Touch, black, 6.7 inch USB-C compatible cable, no stand [AED]	\$149.62
5907-5010-9090	XL7W, 7 inch Display, no touch, black, USB-C compatible [WCS]	\$126.95
5907-5310-0001	XL7W, 7 inch Display, PCAP, black, 6.7 inch USB-C compatible cable, no stand [AED]	\$176.83
5907-5310-0002	XL7W, 7 inch Display, PCAP, black, 1.3m USB-C compatible cable, no stand [AED]	\$176.83
5907-5310-0003	XL7W, 7 inch Display, PCAP, black, 1.3m USB-C compatible cable, wedge stand [AED]	\$188.61
5907-5310-9090	XL7W, 7 inch Display, PCAP, black, USB-C compatible [WCS]	\$151.89
5907-F030	Stand, Wedge for XL7W, black; product feature, only available with configured system; may not be ordered separately	\$15.87
5907-K030	Kit, wedge stand XL7W, black	\$24.94
5907-K300	Kit, Bracket and Display Port cable to mount XL7W to rear of P, X and XL stand	\$36.27
5907-K301	Kit, Spacepole bracket for XL7W (black)	\$90.68
5907-K400	Kit, Bracket to mount XL7 and RP457 device to rear of PX10. Includes cable and hardware.	\$72.54
<b>RealPOS NCR XL 10.4 Displays</b>		
5910-1310-0001	XL10W, 10.1 inch PCAP Display, black, 0.84m Display Port, 0.84m PUSB, no stand [AED]	\$258.44

Part Number	Description	GSA Price
5910-1310-9090	XL10W, 10.1 inch PCAP Touch Display, DisplayPort, black, lead unit, configurable [WCS]	\$249.37
5910-2310-9090	XL10W, 10.1 inch PCAP Touch Display, Display Port, white, lead unit, configurable [WCS]	\$270.68
5910-5010-0002	XL10W, 10.1 inch Non-Touch Display, black, 1.3m USB-C no stand [AED]	\$283.38
5910-5010-9090	XL10W, 10.1 inch Non-Touch Display, black, USB C, lead unit, configurable [WCS]	\$260.71
5910-5310-0002	XL10W, 10.1 inch PCAP Display, black, 1.3m USB-C, no stand [AED]	\$299.24
5910-5310-9090	XL10W, 10.1 inch PCAP Display, black, USB C, lead unit, configurable [WCS]	\$283.38
5910-F030	Wedge Stand for XL10W [black]; product feature, only available with configured system; may not be ordered separately	\$18.14
5910-F033	XL-Series, Table top stand, black; product feature, only available with configured system; may not be ordered separately	\$47.61
5910-F120	External Power Supply, 12VDC, 40watt; product feature, only available with configured system; may not be ordered separately	\$20.40
5910-F141	MSR, NCR Encrypted USB 3 Track, black, Port A (right side); product feature, only available with configured system; may not be ordered separately	\$47.61
5910-F233	XL-Series, Table top stand, white; product feature, only available with configured system; may not be ordered separately	\$79.35
5910-F241	MSR, NCR Encrypted USB 3 Track, white, Port A (right side); product feature, only available with configured system; may not be ordered separately	\$47.61
<b>RealPOS NCR XL 15 Displays</b>		
5915-1015-9090	XL Series, 15inch Non-Touch Display, lead unit, configurable, black [WCS]	\$317.38
5915-1115-9090	XL Series, 15inch Resistive Touch Display, lead unit, configurable, black [WCS]	\$385.39
5915-2315-9090	XL Series, 15inch PCAP Touch Display, Anti-Glare, white, lead unit, configurable [WCS]	\$392.19
5915-3315-9090	XL Series, 15inch PCAP Touch Display, Anti-Glare, black, lead unit, configurable [WCS]	\$392.19
5915-F033	XL-Series, Table top stand, black; product feature, only available with configured system; may not be ordered separately	\$45.34
5915-F141	MSR, NCR Encrypted USB 3 Track, black, Port A (right side); product feature, only available with configured system; may not be ordered separately	\$47.61

Part Number	Description	GSA Price
5915-F142	MSR, JIS, Black, Port A, (right side); product feature, only available with configured system; may not be ordered separately	\$56.68
5915-F147	Enhanced Keypad with NCR encrypted MSR, black; product feature, only available with configured system; may not be ordered separately	\$176.83
5915-F148	Enhanced keypad with JIS MSR, black; product feature, only available with configured system; may not be ordered separately	\$188.16
5915-F149	Enhanced keypad with No MSR filler plate, black; product feature, only available with configured system; may not be ordered separately	\$124.69
5915-F161	Keylock for Enhanced Keypad, black; product feature, only available with configured system; may not be ordered separately	\$15.87
5915-F162	Biometrics for Enhanced Keypad, black; product feature, only available with configured system; may not be ordered separately	\$158.69
5915-F233	XL-Series, Table top stand, white; product feature, only available with configured system; may not be ordered separately	\$79.35
5915-F241	MSR, NCR Encrypted USB 3 Track, white, Port A (right side); product feature, only available with configured system; may not be ordered separately	\$47.61
5915-F242	MSR, JIS, White, Port A, (right side); product feature, only available with configured system; may not be ordered separately	\$58.94
5915-F247	Enhanced Keypad with NCR Encrypted MSR, white; product feature, only available with configured system; may not be ordered separately	\$176.83
5915-F248	Enhanced Keypad with JIS MSR, white; product feature, only available with configured system; may not be ordered separately	\$188.16
5915-F249	Enhanced Keypad with No MSR Filler Plate, white; product feature, only available with configured system; may not be ordered separately	\$124.69
5915-F261	Keylock for Enhanced Keypad, white; product feature, only available with configured system; may not be ordered separately	\$15.87
5915-F262	Biometrics for Enhanced Keypad, white; product feature, only available with configured system; may not be ordered separately	\$158.69
5915-K033	Kit, XL Series table top stand, black	\$86.15
5915-K142	Kit, JIS MSR, Black	\$83.88
5915-K233	Kit, XL Series table top stand, white	\$111.08
5915-K241	Kit, NCR Encrypted MSR, white	\$88.41
5915-K242	Kit, JIS MSR, white	\$83.88

Part Number	Description	GSA Price
<b>RealPOS NCR XLW 15.6 inch Displays</b>		
5916-1015-9090	XL-Series, 15.6 inch FHD No Touch Display, 16:9, Anti-Glare, black, lead unit, configurable, [WCS]	\$317.38
5916-1315-9090	XL-Series, 15.6 inch FHD PCAP Touch Display, 16:9, Anti-Glare black, lead unit, configurable, [WCS]	\$317.38
5916-F033	XL-Series, Table top stand, black; product feature, only available with configured system; may not be ordered separately	\$45.34
5916-F120	External Power Supply, 12VDC, 40watt; product feature, only available with configured system; may not be ordered separately	\$20.40
5916-F141	MSR, NCR Encrypted USB 3 Track, black, Port A (right side); product feature, only available with configured system; may not be ordered separately	\$47.61
5916-F180	RFID Reader, black, Port A (right side); product feature, only available with configured system; may not be ordered separately	\$95.21
5916-K180	Kit, RFID Reader, black	\$117.88
<b>Keyboards</b>		
5932-1313-9090	NCR RealPOS Big Ticket Keyboard, PS2, w/ 3-Track MSR , Keylock (Charcoal Gray, CG1)	\$258.09
5932-2223-9090	NCR RealPOS 64-Key Keyboard, PS2, No MSR (Beige)	\$165.74
5932-2224-9090	NCR RealPOS 64-Key Keyboard, PS2, 3-Track MSR (Beige)	\$189.42
5932-2226-9090	NCR RealPOS 64-Key Keyboard, PS2, No MSR (Charcoal)	\$165.74
5932-2227-9090	NCR RealPOS 64-Key Keyboard, PS2, 3-Track MSR (Charcoal)	\$189.42
5932-4200-9090	NCR RealPOS 37-Key Keyboard w/ wedge, PS/2, w/ 7.5 meter cable (beige)	\$139.70
5932-5225-9090	NCR RealPOS Big Ticket Keyboard, USB, w/ 3-Track MSR, No Keylock (Beige)	\$224.94
5932-5315-9090	NCR RealPOS Big Ticket Keyboard, USB, w/ 3-Track MSR, Keylock (Charcoal, CG1)	\$248.61
5932-5410-9090	NCR RealPOS Big Ticket Keyboard, USB, 3-Track MSR, Keylock (Beige)	\$248.61
5932-5425-9090	NCR RealPOS Big Ticket Keyboard, USB, 3-Track MSR, No Keylock (Beige)	\$224.94
5932-5515-9090	NCR RealPOS Big Ticket Keyboard, USB, 3-Track MSR, Keylock (Charcoal)	\$248.61
5932-6670-9090	NCR USB Compact Alphanumeric Keyboard w/ Glidepad (No MSR/No Keylock/No cable) - Charcoal	\$139.70

Part Number	Description	GSA Price
5932-9313-9090	NCR RealPOS Big Ticket Keyboard, PS2, 3-Track MSR, No Keylock, No Speaker (Charcoal)	\$258.09
5932-9315-9090	NCR RealPOS Big Ticket Keyboard, USB, No MSR, w/ Keylock and Speaker (Charcoal)	\$291.23
5932-K013	KB; JIS MSR Upgrade Kit	\$47.36
5932-K093	KIT, DOUBLE HIGH KEY CAP FOR 64 KEY POS KEYBOARD (20 SETS)	\$47.36
5932-K949	2 Double High Keys (Black) and 2 Lens for USB Big Ticket Keyboard	\$4.74
<b>Active LCD Operator/Customer Displays</b>		
5942-8000-9090	NCR RealPOS 15" LCD Display, VGA cable, remote mount, AUO LCD (Beige)	\$355.16
<b>Displays</b>		
5954-K119	NCR RealPOS DynaKey Kit - 15" Next Gen DynaKey 3-Track MSR (Charcoal)	\$82.87
5954-K123	NCR RealPOS DynaKey 3-Track ISO MSR (Beige) kit	\$82.87
5954-K124	NCR RealPOS DynaKey 3-Track ISO MSR (Charcoal) kit	\$45.34
5954-K829	NCR RealPOS DynaKey - G103 Dynakey Keytip Kit - 1-2-3 Keytip Set ("0", "00", "000") & Double High Key	\$7.10
5954-K961	NCR RealPOS DynaKey Kit - 15" Next Gen DynaKey Biometrics Upgrade (Charcoal)	\$102.02
5964-6502-9090	NCR RealPOS Resistive Touch Display, 12.1", No MSR, No Mount, No Cables, Dual-bulb (Beige, ROHS)	\$641.66
5964-6702-9090	NCR RealPOS Resistive Touch Display, 12.1", No MSR, No Mount, No Cables, Dual-bulb (Charcoal, ROHS)	\$641.66
5964-K022	Standard IntegrationTray Mount Kit for Dynakey, LCD, and Touch Screen (Beige, G11)	\$41.26
5964-K030	Standard Table Top Mount Kit for Dynakey and Touch Screen (Beige, G11)	\$33.55
5964-K031	Standard Table Top Mount Kit for Dynakey and Touch Screen (Charcoal Gray, CG1)	\$32.19
5964-K038	DynaKey Checkstand Mount w/NCR and VESA Pattern (Beige-RoHS)	\$92.34
5964-K039	DynaKey Checkstand Mount w/NCR and VESA Pattern (Charcoal - RoHS)	\$82.52
5964-K110	12.1" Touch JIS MSR (Beige, RoHS)	\$47.36
5964-K113	12" TOUCH, 3 TRACK ISO MSR, (G11 ROHS)	\$82.87



Part Number	Description	GSA Price
5964-K906	Enhanced Integration Mount w/ Customer Display Arm (Bulk Pack Only)	\$92.34
5964-K907	DISP; Enhanced Integrated Mount (Beige)	\$106.55
<b>15 Inch Touch Screens</b>		
5965-K116	15" Touch ISO 3 Track MSR (Beige)	\$82.87
5965-K117	15" Touch ISO 3 Track MSR (Charcoal)	\$82.87
5965-K120	15" Touch JIS MSR (Beige)	\$82.87
5965-K121	15" Touch JIS MSR (Charcoal)	\$82.87
<b>Entry Level ODM Touch Release</b>		
5966-1011-9090	NCR RealPOS 15" Resistive Entry Level Touch Monitor , Cables and Remote Mount (Beige)	\$551.69
5966-1012-9090	NCR RealPOS 15" Resistive Value Touch Monitor , Cables and Remote Mount (Charcoal)	\$551.69
5966-9011-9090	NCR RealPOS 15" Resistive Entry Level Touch Monitor , Cables no Mount bulk pack (Beige)	\$551.69
5966-9012-9090	NCR RealPOS 15" Resistive Entry Level Touch Monitor, Cables, No Mount , (Charcoal)	\$551.69
5966-K100	3-Track MSR Kit for 5966 (Beige)	\$82.87
5966-K101	3-Track MSR Kit for 5966 (Charcoal)	\$82.87
5966-K900	5966 MSR (Charcoal) with 2m USB Cable	\$87.61
<b>RealPOS LCD Touch Displays</b>		
5967-K126	NCR RealPOS 3-Track ISO Phase 2 MSR (Charcoal Gray - CG1)	\$54.41
<b>Next Gen 15 inch Touch Displays</b>		
5968-1110-0001	X-Series 10.4 inch Resistive Touch Display. MSR; 4m powered USB cable; 4m display port cable; stand [AED]	\$589.42
5968-1110-0002	X-Series 10.4 inch Resistive Touch Display, MSR; 4m powered USB cable; 4m display port cable; no stand [AED]	\$544.08
5968-1115-9090	X-Series 15 inch Resistive Touch Display, lead unit, configurable [WCS]	\$566.75
5968-1310-0008	X-Series 10.4 inch PCAP Display with Port B, MSR, 4m powered USB cable, 4m display port cable and stand [AED]	\$589.42

Part Number	Description	GSA Price
5968-1310-0009	X-Series 10.4 inch PCAP Display with Port B, 1.3m powered USB cable, 1.3m display port cable and no stand [AED]	\$453.40
5968-1310-0010	X-Series 10.4 inch PCAP Display with Port B, 4m powered USB cable, 4m display port cable and stand [AED]	\$521.41
5968-1310-0011	X-Series 10.4 inch PCAP Display with Port B, 0.84m powered USB cable, 0.84m display port cable and no stand [AED]	\$453.40
5968-1310-0012	X-Series 10.4 inch PCAP Display with Scanner, 4m powered USB cable, 4m display port cable, no stand [AED]	\$770.78
5968-1310-0014	X-Series 10.4 inch PCAP Display w/Scanner, 0.84m powered USB cable, 0.84m display port cable, no stand [AED]	\$770.78
5968-1310-0017	X-Series 10.4 inch PCAP Display, MSR, 0.84m powered USB cable, 0.84m display port cable, no stand [AED]	\$521.41
5968-1310-9090	X-Series 10.4 inch PCAP LED Touch Display, with Port A/B, lead unit, configurable [WCS]	\$453.40
5968-1310-9091	X-Series 10.4 inch PCAP Display with Port A/B, no MSR, no cables, no stand, AEX service part	\$453.40
5968-1315-0005	X-Series 15 inch PCAP Display, MSR, 1.3m Powered USB Cable, 1.3m Display Port Cable, Stand [AED]	\$1,178.84
5968-1315-0006	X-Series 15 inch PCAP LED Touch Display, 4m Powered USB Cable; 4m HDMI to DVI Cable ; Stand [AED]	\$725.44
5968-1315-0007	X-Series 15 inch PCAP Touch Display, MSR, .84m powered USB cable, .84m display port cable, no stand [AED]	\$680.10
5968-1315-9001	X-Series, 15 inch PCAP Touch Display for Self Service, no mount; no MSR, no Cables, Black [WCS]	\$612.54
5968-1315-9090	X-Series 15 inch PCAP LED Touch Display, lead unit, configurable [WCS]	\$725.44
5968-1318-9090	X-Series 18.5 inch, PCAP Zero Bezel LED Touch Display, lead unit, configurable [WCS]	\$770.78
5968-2110-9090	X-Series 10.4 Inch Resistive Touch Display with Port A/B, lead unit, configurable [WCS]	\$453.40
5968-2110-9091	X-Series 10.4 inch Resistive Touch Display with Port A/B, no MSR, no cables, no stand, AEX service part	\$453.40
5968-F031	X-Series Display Stand, Table Top; product feature, only available with configured system; may not be ordered separately	\$34.01
5968-F033	XL-Series, Table top stand, black; product feature, only available with configured system; may not be ordered separately	\$90.68

Part Number	Description	GSA Price
5968-F120	GlobTek MEPS Power Supply; product feature, only available with configured system; may not be ordered separately	\$22.67
5968-F141	X-Series Display Feature 15" Encrypted MSR right side (Port A); product feature, only available with configured system; may not be ordered separately	\$49.87
5968-F142	X-Series Display Feature 15" JIS MSR right side (Port A); product feature, only available with configured system; may not be ordered separately	\$65.74
5968-F143	X-Series Display Feature - Encrypted MSR for 10.4" inch Display right side (Port A); product feature, only available with configured system; may not be ordered separately	\$49.87
5968-F144	X-Series Display Feature 18.5" Encrypted MSR right side (Port A); product feature, only available with configured system; may not be ordered separately	\$49.87
5968-F145	X-Series Display Feature - JIS MSR for 10.4" Display right side (Port A); product feature, only available with configured system; may not be ordered separately	\$68.01
5968-F151	X-Series, Display feature, Biometrics 15 inch or 18.5 inch Display (Port B); product feature, only available with configured system; may not be ordered separately	\$86.15
5968-F154	Biometric fingerprint reader (silicon) for 15 inch or 18.5 inch displays (Port A); product feature, only available with configured system; may not be ordered separately	\$145.09
5968-F173	X-Series 5968 Display Feature - Side Mount Imager, 10.4in Display, Port B; product feature, only available with configured system; may not be ordered separately	\$328.72
5968-F349	Keypad for XT15, 2017 version, right side (Port A); product feature, only available with configured system; may not be ordered separately	\$115.62
5968-F973	FEATURE - 90 deg. Side Mount Imager, 10.4in Display (Port B); product feature, only available with configured system; may not be ordered separately	\$328.72
5968-K024	X-Series integration tray mount, black	\$49.87
5968-K031	Basic Table Top Mount, Black plastic for X series	\$34.01
5968-K039	X-Series displays checkstand mount; black	\$151.89
5968-K144	Kit, X-Series Encrypted MSR for 18.5" Display (Port A)	\$68.01
5968-K154	Biometric fingerprint reader (silicon) for 15 inch or 18.5 inch displays (Port A)	\$172.29
5968-K973	Kit, 90 Degree, side mount imager, 5968	\$342.32
<b>Real POS VFD Customer Displays</b>		
5975-2010-9082	NCR RealPOS 256x64 Graphical Display (Beige)	\$190.43

Part Number	Description	GSA Price
5975-2011-9082	NCR RealPOS 256x64 Graphical Display (Charcoal)	\$190.43
5975-2012-9082	NCR RealPOS 256x64 Graphical Display (White)	\$190.43
5975-9000-9082	5975-1000/5975-K833 Combo (Bulk Pack Only)	\$111.28
5975-K131	Kit, Counter/Table top mount for NCR poles (G11)	\$13.60
5975-K835	5975 Tall Pole Kit (Beige)	\$14.21
5975-K836	5975 Tall Pole Kit (Charcoal)	\$14.21
5975-K910	5975 Remote Table Top/Counter Top Mount (Beige)	\$11.84
5975-K912	5975 Remote Table Top/Counter Top Mount (Charcoal)	\$11.84
<b>RealPOS LCD Customer Displays</b>		
5976-1100-9090	NCR RealPOS Customer Display - 2x20 LED - Beige (G11); no mounts, no cables	\$83.88
5976-1175-9090	NCR RealPOS Customer Display - 2x20 LED - 5975 Compatibility firmware; no mount, no cables, beige	\$83.88
5976-1200-9090	NCR RealPOS Customer Display - 2x20 LED - Charcoal (CG1); no mounts, no cables	\$83.88
5976-1275-9090	NCR RealPOS Customer Display - 2x20 LED - 5975 Compatibility firmware; no mount, no cables, charcoal	\$83.88
5976-1300-9090	NCR RealPOS 2x20 LED Display, black, requires selection of a cable, pole kit and stand for remote configurations.	\$83.88
5976-1375-9090	NCR RealPOS 2x20 LED Display; 5975 compatible; Black; requires selection of a cable, pole kit and stand.	\$83.88
5976-K131	Kit, Counter/Table top mount for NCR poles (CG1)	\$13.60
5976-K837	5976 Short Pole Kit (Black)	\$13.60
5976-K838	5976 Tall Pole Kit (Black)	\$20.40
<b>Next Generation 2x20 Customer Display</b>		
5977-1000-0001	NCR 5977 2x20 Customer Display, 4m RJ12 Serial Cable, for pole mount, Black [AED]	\$111.08
5977-1000-0002	NCR 5977 2x20 Customer Display, 4m PUSB Cable, Black, for pole mount [AED]	\$115.62
5977-1000-0003	NCR 5977 2x20 Customer Display, 0.7m PUSB Cable, Black [AED]	\$115.62
5977-1000-9090	NCR 5977 2x20 Customer Display, for pole mount, Black [WCS]	\$95.21
5977-1001-9090	NCR 5977 2x20 Customer Display, for pole mount, White [WCS]	\$129.22

Part Number	Description	GSA Price
5977-2000-0001	NCR 5977 Graphical Customer Display, 4m RJ12 Serial Cable, for pole mount, Black (AED)	\$213.10
5977-2000-0002	NCR 5977 Graphical Byte Customer Display, 4m PUSB Cable, Black, for pole mount (AED)	\$228.97
5977-2000-9090	NCR 5977 Graphical Customer Display, for pole mount, Black [WCS]	\$204.03
5977-K131	Kit, Counter/Table top mount for NCR poles (Black)	\$13.60
5977-K831	Pole kit, short (white)	\$15.87
5977-K832	Pole kit, tall (white).	\$27.20
<b>Fastlane R6LN</b>		
7357-4011-9090	SSCO R6L Plus Narrow Credit/Debit, XR7 Plus	\$5,200.00
7357-4012-9090	SSCO R6L Plus Narrow Credit/Debit, XR7 Plus (Gen 7)	\$5,200.00
7357-F050	Windows 10 IoT Enterprise 2016 LTSB Value Embedded OS (64-bit) UEFI BIOS; product feature, only available with configured system; may not be ordered separately	\$112.50
7357-F061	R6 Tri-light, Standard Pole; product feature, only available with configured system; may not be ordered separately	\$350.00
7357-F062	R6 Tri-light with IP Camera, (Standard Silver Pole), label not included; product feature, only available with configured system; may not be ordered separately	\$650.00
7357-F111	1 Bag Hardware Parts - Narrow Core; product feature, only available with configured system; may not be ordered separately	\$800.00
7357-F112	2 Bag hardware Parts - Narrow Core; product feature, only available with configured system; may not be ordered separately	\$1,200.00
7357-F114	1 Bag Hardware Parts - Narrow Core (No Scale); product feature, only available with configured system; may not be ordered separately	\$600.00
7357-F115	2 Bag Hardware Parts - Narrow Core (No Scale); product feature, only available with configured system; may not be ordered separately	\$1,000.00
7357-F116	3 Bag Hardware Parts - Narrow Core (No Scale); product feature, only available with configured system; may not be ordered separately	\$1,300.00
7357-F301	Printer - Receipt - 80mm (R6 Printer); product feature, only available with configured system; may not be ordered separately	\$600.00
7357-F302	Printer - Receipt - 80mm - 2 Sided (R6 Printer); product feature, only available with configured system; may not be ordered separately	\$700.00

Part Number	Description	GSA Price
7357-F380	15" 7702 - i3 with Operator Camera; product feature, only available with configured system; may not be ordered separately	\$1,675.00
7357-F381	15" 7702 - Celeron with Operator Camera; product feature, only available with configured system; may not be ordered separately	\$1,500.00
7357-F382	15" 7702 - i3; product feature, only available with configured system; may not be ordered separately	\$1,675.00
7357-F383	15" 7702 - Celeron; product feature, only available with configured system; may not be ordered separately	\$1,500.00
7357-F384	XR7+ i3, 120GB SSD, 8GB Memory, Operator Camera; product feature, only available with configured system; may not be ordered separately	\$1,750.00
7357-F385	XR7+ Celeron, 120GB SSD, 8GB Memory, Operator Camera; product feature, only available with configured system; may not be ordered separately	\$1,575.00
7357-F386	XR7+ i3, 120GB SSD, 8GB Memory; product feature, only available with configured system; may not be ordered separately	\$1,750.00
7357-F387	XR7+ Celeron, 120GB SSD, 8GB Memory; product feature, only available with configured system; may not be ordered separately	\$1,575.00
7357-F451	1 Bag Rack; product feature, only available with configured system; may not be ordered separately	\$37.50
7357-F452	2 Bag Racks; product feature, only available with configured system; may not be ordered separately	\$75.00
7357-F453	3 Bag Racks; product feature, only available with configured system; may not be ordered separately	\$112.50
7357-F470	Set Aside Shelf Feature; product feature, only available with configured system; may not be ordered separately	\$175.00
7357-F500	Input Shelf; product feature, only available with configured system; may not be ordered separately	\$200.00
7357-F550	Printer Shelf; product feature, only available with configured system; may not be ordered separately	\$125.00
7357-F600	Lower Bumper Set - No Bagwell - Narrow Core; product feature, only available with configured system; may not be ordered separately	\$100.00
7357-F601	Lower Bumper Set - 1 Bag Bagwell - Narrow Core; product feature, only available with configured system; may not be ordered separately	\$150.00
7357-F602	Lower Bumper Set - 2 Bag Bagwell - Narrow Core; product feature, only available with configured system; may not be ordered separately	\$200.00

Part Number	Description	GSA Price
7357-F603	Lower Bumper Set - 3 Bag Bagwell - Narrow Core; product feature, only available with configured system; may not be ordered separately	\$250.00
7357-F826	Twist Lock Power Cord; product feature, only available with configured system; may not be ordered separately	\$15.00
<b>Fastlane R6L+</b>		
7358-1200-9090	SSCO R6L Plus - Note Recycling, XR7+, 1 Bag	\$6,700.00
7358-1201-9090	SSCO R6L Plus - Note Recycling, XR7+, 1 Bag No Scale	\$6,500.00
7358-2200-9090	SSCO R6L Plus - Note Recycling, XR7+, 2 Bag	\$7,100.00
7358-2201-9090	SSCO R6L Plus - Note Recycling, XR7+, 2 Bag No Scale	\$6,900.00
7358-3200-9090	SSCO R6L Plus - Note Recycling, XR7+, 3 Bag	\$7,500.00
7358-3201-9090	SSCO R6L Plus - Note Recycling, XR7+, 3 Bag, No Scale	\$7,300.00
7358-F029	R6L Dip Reader, MSR; product feature, only available with configured system; may not be ordered separately	\$200.00
7358-F050	Windows 10 IoT Enterprise 2016 LTSB Value Embedded Operating System (64-bit); product feature, only available with configured system; may not be ordered separately	\$112.50
7358-F061	R6 Tri-light, Standard Pole; product feature, only available with configured system; may not be ordered separately	\$350.00
7358-F102	Global Recycling - 2 Denomination (No Loader); product feature, only available with configured system; may not be ordered separately	\$3,200.00
7358-F103	4 Denomination Upgrade; product feature, only available with configured system; may not be ordered separately	\$700.00
7358-F104	6 Denomination Upgrade; product feature, only available with configured system; may not be ordered separately	\$1,400.00
7358-F107	Note Recycling Loader; product feature, only available with configured system; may not be ordered separately	\$350.00
7358-F132	16 GB Memory Upgrade; product feature, only available with configured system; may not be ordered separately	\$375.00
7358-F201	US Currency Module - Recycling; product feature, only available with configured system; may not be ordered separately	\$1,750.00
7358-F257	Russia Currency Module - Recycling; product feature, only available with configured system; may not be ordered separately	\$2,000.00



Part Number	Description	GSA Price
7358-F301	Printer - Receipt - 80mm; product feature, only available with configured system; may not be ordered separately	\$600.00
7358-F302	Printer - Receipt - 80mm - 2 Sided; product feature, only available with configured system; may not be ordered separately	\$700.00
7358-F405	Hypercom ICE 6000 Mount; product feature, only available with configured system; may not be ordered separately	\$82.50
7358-F413	Verifone Omni 7000 Pin Pad Mount; product feature, only available with configured system; may not be ordered separately	\$82.50
7358-F414	Ingenico 6550 Pin Pad Mount and Power Supply; product feature, only available with configured system; may not be ordered separately	\$82.50
7358-F416	Ingenico i6780 zero degree pinpad mount; product feature, only available with configured system; may not be ordered separately	\$82.50
7358-F419	Ingenico i3070 Pin Pad Mount; product feature, only available with configured system; may not be ordered separately	\$82.50
7358-F451	1 Bag Rack; product feature, only available with configured system; may not be ordered separately	\$37.50
7358-F452	2 Bag Rack; product feature, only available with configured system; may not be ordered separately	\$75.00
7358-F453	3 Bag Rack; product feature, only available with configured system; may not be ordered separately	\$112.50
7358-F470	Set Aside Shelf Feature; product feature, only available with configured system; may not be ordered separately	\$175.00
7358-F500	Input Shelf; product feature, only available with configured system; may not be ordered separately	\$200.00
7358-F550	Printer Shelf; product feature, only available with configured system; may not be ordered separately	\$125.00
7358-F607	Lower Bumper Set - No Bag; product feature, only available with configured system; may not be ordered separately	\$100.00
7358-F608	Lower Bumper Set - 1 Bag Bagwell - No Rear; product feature, only available with configured system; may not be ordered separately	\$150.00
7358-F609	Lower Bumper Set - 2 Bag Bagwell - No Rear; product feature, only available with configured system; may not be ordered separately	\$200.00
7358-F610	Lower Bumper Set - 3 Bag Bagwell - No Rear; product feature, only available with configured system; may not be ordered separately	\$250.00

Part Number	Description	GSA Price
7358-F822	Twist Lock Power Cord; product feature, only available with configured system; may not be ordered separately	\$15.00
7358-K582	Kit - Large Basket - Bottom-of-Basket Camera	\$175.00
7358-K913	KIT, Silver Tri-Light Pole and 24V Data Cable	\$125.00
<b>Fastlane SelfServ Checkout Release 6.X</b>		
7360-0100-9090	FastLane Self Serv Checkout Full Function - No Bag	\$6,350.00
7360-0200-9090	Fastlane SelfServ Checkout Narrow Core - No bag	\$6,250.00
7360-0300-9090	FastLane Self Serv Checkout Convertible - No Bag	\$7,850.00
7360-1100-9090	FastLane Self Serv Checkout Full Function - 1 Bag	\$7,150.00
7360-1200-9090	Fastlane SelfServ Checkout Narrow Core - 1 Bag	\$7,050.00
7360-1300-9090	FastLane Self Serv Checkout Convertible - 1 Bag	\$8,650.00
7360-2100-9090	FastLane Self Serv Checkout Full Function - 2 Bag	\$7,550.00
7360-2200-9090	Fastlane SelfServ Checkout Narrow Core - 2 Bag	\$7,450.00
7360-2300-9090	FastLane Self Serv Checkout Convertible - 2 Bag	\$9,050.00
7360-3100-9090	FastLane Self Serv Checkout Full Function - 3 Bag	\$7,950.00
7360-3200-9090	Fastlane SelfServ Checkout Narrow Core - 3 Bag	\$7,850.00
7360-3300-9090	FastLane Self Serv Checkout Convertible - 3 Bag	\$9,450.00
7360-F030	Swipe MSR - XR7 Mounted; product feature, only available with configured system; may not be ordered separately	\$80.00
7360-F032	4 GB Memory Upgrade; product feature, only available with configured system; may not be ordered separately	\$75.00
7360-F033	Proximity Sensor; product feature, only available with configured system; may not be ordered separately	\$75.00
7360-F034	Proximity Sensor (Convertible Configuration); product feature, only available with configured system; may not be ordered separately	\$75.00
7360-F036	UNAV Accessibility Keypad; product feature, only available with configured system; may not be ordered separately	\$250.00
7360-F038	15" PCAP XR7 PC/Display with Core I3 Processor; product feature, only available with configured system; may not be ordered separately	\$1,675.00
7360-F039	uNav - Narrow Core; product feature, only available with configured system; may not be ordered separately	\$250.00

Part Number	Description	GSA Price
7360-F040	15" PCAP XR7 PC/Display with Celeron Processor; product feature, only available with configured system; may not be ordered separately	\$1,500.00
7360-F041	15" PCAP XR7 PC/Display with Celeron Processor with embedded camera; product feature, only available with configured system; may not be ordered separately	\$1,500.00
7360-F042	15" PCAP XR7 PC/Display with Core I3 Processor with embedded camera; product feature, only available with configured system; may not be ordered separately	\$1,675.00
7360-F048	Windows 10 IoT Enterprise 2016 LTSB Value Embedded Operating System (64 bit) Legacy BIOS; product feature, only available with configured system; may not be ordered separately	\$112.50
7360-F049	Windows 10 IoT Enterprise 2016 LTSB Value Embedded Operating System (64 bit) (UEFI BIOS); product feature, only available with configured system; may not be ordered separately	\$112.50
7360-F051	Lower Cabinet Lock - Electronic Combination; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F061	Short Pole - Secondary Display Mount Only (No Tri-light); product feature, only available with configured system; may not be ordered separately	\$50.00
7360-F062	Tri-light - with standard length pole; product feature, only available with configured system; may not be ordered separately	\$350.00
7360-F092	GSR50 Note Recycler Locks - 2 Denomination with Loader; product feature, only available with configured system; may not be ordered separately	\$72.50
7360-F093	GSR50 Note Recycler Locks - 4 Denomination with Loader; product feature, only available with configured system; may not be ordered separately	\$79.00
7360-F094	GSR50 Note Recycler Locks - 6 Denomination with Loader; product feature, only available with configured system; may not be ordered separately	\$85.50
7360-F095	GSR50 Note Recycler Locks - 2 Denomination without Loader; product feature, only available with configured system; may not be ordered separately	\$65.50
7360-F096	GSR50 Note Recycler Locks - 4 Denomination without Loader; product feature, only available with configured system; may not be ordered separately	\$70.00
7360-F097	GSR50 Note Recycler Locks - 6 Denomination without Loader; product feature, only available with configured system; may not be ordered separately	\$77.50
7360-F102	Note Recycling - 2 Denomination with loader; product feature, only available with configured system; may not be ordered separately	\$3,550.00
7360-F103	Note Recycling - 4 Denomination with loader; product feature, only available with configured system; may not be ordered separately	\$4,250.00

Part Number	Description	GSA Price
7360-F107	Note Recycling Loader; product feature, only available with configured system; may not be ordered separately	\$350.00
7360-F132	16 GB DDR3 Memory Upgrade; product feature, only available with configured system; may not be ordered separately	\$200.00
7360-F137	TPM 2.0 Module Upgrade; product feature, only available with configured system; may not be ordered separately	\$25.00
7360-F140	15" PCAP XR7 PC/Display with Celeron Processor 8GB Memory; product feature, only available with configured system; may not be ordered separately	\$1,575.00
7360-F141	15" PCAP XR7 PC/Display with Core i3 Processor and 8GB memory; product feature, only available with configured system; may not be ordered separately	\$1,750.00
7360-F142	15" PCAP XR7 PC/Display with Core i5 Processor and 16GB memory; product feature, only available with configured system; may not be ordered separately	\$1,925.00
7360-F162	Trilight Pole and cable NO Trilight; product feature, only available with configured system; may not be ordered separately	\$50.00
7360-F172	Note Recycling, No Loader - 2 Denomination; product feature, only available with configured system; may not be ordered separately	\$3,200.00
7360-F174	Note Recycling, No Loader - 6 Denomination; product feature, only available with configured system; may not be ordered separately	\$4,600.00
7360-F203	US Currency Feature - 3 hopper; product feature, only available with configured system; may not be ordered separately	\$2,000.00
7360-F301	80 mm Receipt Printer; product feature, only available with configured system; may not be ordered separately	\$600.00
7360-F302	80 mm Receipt Printer - 2 Sided Printing; product feature, only available with configured system; may not be ordered separately	\$750.00
7360-F321	Coupon Bin Door; product feature, only available with configured system; may not be ordered separately	\$25.00
7360-F401	Pin Pad Arm for "Space Pole" Mount; product feature, only available with configured system; may not be ordered separately	\$37.50
7360-F403	Ingenico ISC250 Pin Pad Mount and Arm; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F404	Ingenico ISC480 Pin Pad Mount and Arm; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F405	Ingenico IPP320/350 Pin Pad Mount and Arm; product feature, only available with configured system; may not be ordered separately	\$150.00

Part Number	Description	GSA Price
7360-F406	VeriFone MX915/925 Pin Pad Mount and Arm; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F407	Equinox L5300 Pin Pad Mount and Arm; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F411	VeriFone VX820 Pin Pad Mount and Arm; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F413	Arm Only - Customer Supplied Mount, Narrow Core; product feature, only available with configured system; may not be ordered separately	\$100.00
7360-F414	EQUINOX T4200 PINPAD MOUNT; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F415	VERIFONE MX800 SERIES PINPAD MOUNT, NARROW CORE; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F416	INGENICO ISC250 PINPAD MOUNT, NARROW CORE; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F417	INGENICO ISC480 PINPAD MOUNT, NARROW CORE; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F418	INGENICO IPP320/350 PINPAD MOUNT, NARROW CORE; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F419	VERIFONE MX915/925 PINPAD MOUNT, NARROW CORE; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F420	EQUINOX L5300 PINPAD MOUNT, NARROW CORE; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F421	EQUINOX H5000 PINPAD MOUNT, NARROW CORE; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F422	BANKSYS YOMANI PINPAD MOUNT, NARROW CORE; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F423	VERIFONE VX820 PINPAD MOUNT, NARROW CORE; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F424	EQUINOX L4200 PINPAD MOUNT, NARROW CORE; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F425	Verifone VX825 Pin Pad Mount and Arm; product feature, only available with configured system; may not be ordered separately	\$150.00
7360-F427	Verifone VX825 Pin Pad Mount, Narrow Core; product feature, only available with configured system; may not be ordered separately	\$150.00

Part Number	Description	GSA Price
7360-F451	1 Bag Rack; product feature, only available with configured system; may not be ordered separately	\$37.50
7360-F452	2 Bag Racks; product feature, only available with configured system; may not be ordered separately	\$75.00
7360-F453	3 Bag Racks; product feature, only available with configured system; may not be ordered separately	\$112.50
7360-F500	Input Shelf; product feature, only available with configured system; may not be ordered separately	\$200.00
7360-F550	External Printer Shelf (Fiscal or Catalina); product feature, only available with configured system; may not be ordered separately	\$125.00
7360-F601	Lower Bumpers - 1 Bag Unit; product feature, only available with configured system; may not be ordered separately	\$250.00
7360-F602	Lower Bumpers - 2 Bag Unit; product feature, only available with configured system; may not be ordered separately	\$300.00
7360-F603	Lower Bumpers - 3 Bag Unit; product feature, only available with configured system; may not be ordered separately	\$350.00
7360-F605	Bumper Set - Lower - Narrow Core - 1Bag Bagwell; product feature, only available with configured system; may not be ordered separately	\$250.00
7360-F606	Bumper Set - Lower - Narrow Core - 2Bag Bagwell; product feature, only available with configured system; may not be ordered separately	\$300.00
7360-F607	Bumper Set - Lower - Narrow Core - 3Bag Bagwell; product feature, only available with configured system; may not be ordered separately	\$350.00
7360-K010	Kit, Secondary Display Mount, SSCO R6 Convertible	\$75.00
7360-K036	Kit, uNAV Upgrade	\$300.00
7360-K080	FastLane R6 Replacement Key Set - Qty 4	\$125.00
7360-K082	Kit, SSCO R6 Top Plate and Adapter for 7884 Single Window Scanner or No Scanner	\$300.00
7360-K111	SSCO R6 1 Bag Bagging Area Upgrade Kit (NCR Dark White)	\$1,050.00
7360-K112	SSCO R6 2 Bag Bagging Area Upgrade Kit (NCR Dark White)	\$1,500.00
7360-K113	SSCO R6 3 Bag Bagging Area Upgrade Kit (NCR Dark White)	\$1,850.00
7360-K401	Kit, SSCO R6 Pin Pad Arm only	\$37.50
7360-K402	Kit, VeriFone MX800 Series Pin Pad Mount - SSCO R6	\$137.50

Part Number	Description	GSA Price
7360-K403	Kit, Ingenico ISC250 Pin Pad Mount - SSCO R6	\$137.50
7360-K404	Kit, Ingenico ISC480 Pin Pad Mount - SSCO R6	\$137.50
7360-K405	Kit, Ingenico IPP320/350 Pin Pad Mount - SSCO R6	\$137.50
7360-K406	Kit, VeriFone MX915/925 Pin Pad Mount - SSCO R6	\$137.50
7360-K407	Kit, Equinox L5300 Pin Pad Mount - SSCO R6	\$137.50
7360-K409	Kit, Equinox H5000 Pin Pad Mount - SSCO R6	\$137.50
7360-K410	Kit, Banksys Yomani Pin Pad Mount - SSCO R6	\$137.50
7360-K411	Kit, VeriFone VX820 Pin Pad Mount - SSCO R6	\$137.50
7360-K500	Kit, Input Shelf	\$200.00
7360-K504	Kit, Paper Bag Holder	\$77.50
7360-K509	KIT, BASKET OVER BAGRACK	\$1,200.00
7360-K550	Kit, Printer Shelf	\$125.00
7360-K551	KIT, Catalina Printer Shelf	\$200.00
7360-K599	Kit, Coin purge bin	\$250.00
7360-K600	Kit - Bumper Set - Lower No Bag	\$200.00
7360-K601	Kit - Bumper Set - Lower 1 Bag Bagwell	\$250.00
7360-K602	Kit - Bumper Set - Lower 2 Bag Bagwell	\$300.00
7360-K603	Kit - Bumper Set - Lower 3 Bag Bagwell	\$350.00
7360-K710	Attendant Checkstand, Full Size - NCR Dark White	\$1,700.00
7360-K711	Attendant Checkstand, Compact- NCR Dark White	\$2,000.00
7360-K783	Slide and Pack - Accessory Storage Unit - NCR Dark White (quantity 1-9)	\$4,150.00
7360-K800	Kit, SSCO R6 Tower Cover for 7879 Scanner	\$27.50
7360-K929	Kit, FastLane R6 Internal Key - Factory Key (Quantity 8)	\$100.00
7360-K930	Kit, FastLane R6 Internal Key - Key Code 1 (Quantity 8)	\$100.00
7360-K931	Kit, FastLane R6 Internal Key - Key Code 2 (Quantity 8)	\$100.00
7360-K932	Kit, FastLane R6 Internal Key - Key Code 3 (Quantity 8)	\$100.00
7360-K933	Kit, FastLane R6 Internal Key - Key Code 4 (Quantity 8)	\$100.00



Part Number	Description	GSA Price
<b>SSCO Release 6 Cash tender Module</b>		
7362-0100-9090	NCR R6 Cash Tender Module	\$5,000.00
7362-F036	uNav; product feature, only available with configured system; may not be ordered separately	\$250.00
7362-F051	Electronic Lock; product feature, only available with configured system; may not be ordered separately	\$150.00
7362-F092	GSR50 Note Recycler Locks - 2 Denomination with Loader; product feature, only available with configured system; may not be ordered separately	\$72.50
7362-F093	GSR50 Note Recycler Locks - 4 Denomination with Loader; product feature, only available with configured system; may not be ordered separately	\$79.00
7362-F094	GSR50 Note Recycler Locks - 6 Denomination with Loader; product feature, only available with configured system; may not be ordered separately	\$85.50
7362-F095	GSR50 Note Recycler Locks - 2 Denomination without Loader; product feature, only available with configured system; may not be ordered separately	\$65.50
7362-F096	GSR50 Note Recycler Locks - 4 Denomination without Loader; product feature, only available with configured system; may not be ordered separately	\$70.00
7362-F097	GSR50 Note Recycler Locks - 6 Denomination without Loader; product feature, only available with configured system; may not be ordered separately	\$77.50
7362-F107	Note Recycling Loader; product feature, only available with configured system; may not be ordered separately	\$250.00
7362-F151	Cosmetic Door Knob No Lock; product feature, only available with configured system; may not be ordered separately	\$25.00
7362-F172	Note Recycling, No Loader - 2 Denomination; product feature, only available with configured system; may not be ordered separately	\$3,200.00
7362-F173	Note Recycling, No Loader - 4 Denomination; product feature, only available with configured system; may not be ordered separately	\$3,900.00
7362-F174	Note Recycling, No Loader - 6 Denomination; product feature, only available with configured system; may not be ordered separately	\$4,600.00
7362-F201	US Currency Module; product feature, only available with configured system; may not be ordered separately	\$2,000.00
7362-F301	80 mm Receipt Printer - 1ST; product feature, only available with configured system; may not be ordered separately	\$600.00
7362-F302	Receipt Printer - 80mm 2ST; product feature, only available with configured system; may not be ordered separately	\$750.00

Part Number	Description	GSA Price
7362-F321	Coupon Bin Door; product feature, only available with configured system; may not be ordered separately	\$25.00
7362-F600	Lower Bumper Set; product feature, only available with configured system; may not be ordered separately	\$200.00
7362-F801	110 volt UPS; product feature, only available with configured system; may not be ordered separately	\$200.00
7362-F802	220V UPS; product feature, only available with configured system; may not be ordered separately	\$200.00
7362-K094	GSR50 Note Recycler Lock Kit	\$125.00
7362-K290	CR5000 Coin Validator Type A	\$500.00
7362-K291	CR5000 Coin Validator Type B	\$500.00
<b>POS Terminals &amp; Kiosk</b>		
7402-K471	Point of Purchase Display Kit	\$12.59
7402-K526	Mounting Bracket Full Length for fixed angle mount and printer 7409	\$75.57
7402-K561	Wall Mount Bracket (Black) for 7409-K035 Fixed angle mount - 7409	\$50.38
7402-K562	Table/Pedestal Mounting Bracket for the 7409 Kiosk	\$35.26
7402-K563	Wall Bracket Printer for the 7409 1ST kiosk printer - 7409	\$75.57
7402-K565	WALL MOUNT BRACKET(USE WITH TILT MOUNT)	\$50.38
7402-K568	Kiosk Wall Mount Bracket w/Keyboard Shelf -7409	\$226.70
7402-K569	Kiosk Bracket for Rugged Keyboard 7409	\$37.78
7402-K591	Remote Printer adaptors, Modular Plug to DB9 for interfacing to a remote NCR 7197 printer	\$17.63
7402-K596	Kiosk Full Page Printer Kit	\$1,612.09
7402-K598	NCR EasyPoint 42 Sign Rail Kit 2336 pedestals - 7409	\$68.01
<b>RealPOS 70XRT</b>		
7403-0017-8801	RealPOS 70XRT 17" Capacitive Touch Display - not mounted to chassis	\$654.91
7403-0035-8801	RealPOS 70XRT 15" LED Display with Capacitive touch	\$554.16
7403-1010-8801	NCR RealPOS 70XRT Base w/ Intel Celeron 900, 1GB DDR2, NO HDD, US CORD	\$931.99
7403-1200-8801	RealPOS 70XRT Base w/ Dual Core Celeron T3100, 2GB DDR2, No HDD, US CORD	\$1,057.93

Part Number	Description	GSA Price
7403-1310-8801	NCR RealPOS 70XRT Base w/ Intel Core2 Duo P8400, 2GB DDR2 , NO HDD, US CORD	\$1,360.20
7403-F017	RealPOS 70XRT 17" Capacitive Touch Display; product feature, only available with configured system; may not be ordered separately	\$730.48
7403-F035	RealPOS 70XRT 15" Capacitive touch display with LED backlight; product feature, only available with configured system; may not be ordered separately	\$528.97
7403-F105	10/100/1000 Ethernet Cable; product feature, only available with configured system; may not be ordered separately	\$5.04
7403-F131	512MB DDR2 Memory Upgrade (SO-DIMM); product feature, only available with configured system; may not be ordered separately	\$40.30
7403-F132	1GB DDR2 Memory Upgrade (SO-DIMM); product feature, only available with configured system; may not be ordered separately	\$57.93
7403-F133	2GB DDR2 Memory Upgrade (SO-DIMM); product feature, only available with configured system; may not be ordered separately	\$75.57
7403-F134	4GB Memory Upgrade - Brings a model 1010 unit to 4GB total via two 2GB memory modules; product feature, only available with configured system; may not be ordered separately	\$151.13
7403-F141	3-Track ISO MSR (OPOS support); product feature, only available with configured system; may not be ordered separately	\$60.45
7403-F143	3 track ISO MSR (wedge interface support); product feature, only available with configured system; may not be ordered separately	\$65.49
7403-F144	RealPOS 70XRT 3 track wedge emulation MSR-programmable - Default programming is USB/HID Keyboard mode - Magtek emulation; product feature, only available with configured system; may not be ordered separately	\$65.49
7403-F145	RealPOS 70XRT 3 track ISO USB MSR-programmable (Default programming is USB/HID POS-MSR mode (OPOS/JavaPOS) ); product feature, only available with configured system; may not be ordered separately	\$65.49
7403-F150	Biometric Module (Optical Sensor); product feature, only available with configured system; may not be ordered separately	\$100.76
7403-F171	Integrated CD/DVD-ROM Drive; product feature, only available with configured system; may not be ordered separately	\$125.94
7403-F241	40GB Solid State Flash Drive with SATA interface. Fits in HDD drive bay; product feature, only available with configured system; may not be ordered separately	\$201.51
7403-F263	250GB 4K sector hard Disk 3.5"; product feature, only available with configured system; may not be ordered separately	\$98.24

Part Number	Description	GSA Price
7403-F266	250GB 4K sector Dual disk drive package (2 x 2.5"); product feature, only available with configured system; may not be ordered separately	\$196.47
7403-F451	2x20 VFD Customer Display; product feature, only available with configured system; may not be ordered separately	\$95.72
7403-F935	RealPOS 70XRT 15" LED Backlight LCD with Capacitive Touch; product feature, only available with configured system; may not be ordered separately	\$1,105.79
7403-K131	512MB DDR2 Memory Upgrade (SO-DIMM)	\$40.30
7403-K132	1GB DDR2 Memory Upgrade (SO-DIMM)	\$57.93
7403-K133	2GB DDR2 Memory Upgrade (SO-DIMM)	\$75.57
7403-K141	ISO 3 track MSR (Side Mount) Kit	\$55.42
7403-K142	JIS MSR (Side Mount) Kit	\$65.49
7403-K144	RealPOS 70XRT 3 track wedge emulation MSR-programmable - Default programming is USB/HID Keyboard mode - Magtek emulation	\$65.49
7403-K145	RealPOS 70XRT 3 track ISO USB MSR-programmable (Default programming is USB/HID POS-MSR mode (OPOS/JavaPOS) )	\$65.49
7403-K300	Standard Integration Tray Kit (allows Keyboard for GMS )	\$110.83
7403-K301	Low profile Integration Tray Kit (No Keyboard - Hospitality )	\$62.97
7403-K320	Wall Mount Kit for NCR RP70XRT Terminal	\$141.06
7403-K321	Wall Mount Kit for RP70XRT Display Head Only	\$151.13
7403-K325	RealPOS 70XRT No hinge Base Chassis kit	\$20.15
7403-K451	2x20 Customer Display Kit	\$100.76
7403-K453	Rear Display Hinge Kit - Small Displays	\$72.54
7403-K454	Rear Display Hinge Kit - Large Displays	\$50.38
<b>EasyPoint Advantage Kiosk</b>		
7404-1200-8801	NCR EasyPoint Advantage 17-inch Resistive Touch Celeron M, 80Gb HDD	\$2,021.16
7404-F241	MSR 3 Track ISO; product feature, only available with configured system; may not be ordered separately	\$85.64
7404-F301	Wireless Card Americas; product feature, only available with configured system; may not be ordered separately	\$85.64
7404-K005	NCR EasyPoint Advantage Stylus Kit	\$34.26

Part Number	Description	GSA Price
7404-K034	NCR EasyPoint Advantage (7404) Tall Table Top Mount	\$202.12
7404-K241	MSR 3 Track ISO	\$85.64
7404-K254	512MB Memory Kit	\$54.81
7404-K255	1 GB Memory Upgrade Kit (SODIMM)	\$95.92
7404-K301	Wireless Card Americas	\$85.64
7404-K302	RS232 Conversion Cable RJ45 to 9 Pin Serial	\$10.28
7404-K361	7404 80Gb HDD Kit, 2.5" Mobile PATA	\$188.41
7404-K598	NCR EasyPoint Advantage Sign Rail Kit (2 rails per kit)	\$58.24
<b>EasyPoint Xpress Payment Kiosk</b>		
7405-5427-8801	NCR SelfServ 70, Recycler, 17", T3100 Dual Core, 1G DIMM, 160GB HDD	\$8,564.23
7405-5627-8801	NCR SelfServ 70, US Note Accept, 17", T3100 Dual Core, 1G DIMM, 160GB HDD	\$7,193.95
7405-F093	High security lock - multiparty access; product feature, only available with configured system; may not be ordered separately	\$685.14
7405-F550	Xpress Check-in Application; product feature, only available with configured system; may not be ordered separately	\$5,481.11
7405-F552	Xpress Check-in Application - Small Property Version (with less than 300 rooms); product feature, only available with configured system; may not be ordered separately	\$2,397.98
7405-F610	UPS - 110 volt; product feature, only available with configured system; may not be ordered separately	\$219.24
7405-F644	Bill Recycler - Bulk Load; product feature, only available with configured system; may not be ordered separately	\$7,056.93
7405-F672	Additional 1 GB DDR DIMM (for 7405-5XXX models only); product feature, only available with configured system; may not be ordered separately	\$109.62
7405-F703	Coin Dispense - US; product feature, only available with configured system; may not be ordered separately	\$890.68
7405-F708	Card encoder/hopper for non-hotel units; product feature, only available with configured system; may not be ordered separately	\$1,233.25
7405-F718	2D scanner for acceptor or recycler model (7405-5XXX models only); product feature, only available with configured system; may not be ordered separately	\$808.46
7405-F719	Feature, Imaging Scanner; product feature, only available with configured system; may not be ordered separately	\$808.46

Part Number	Description	GSA Price
7405-F730	17" MSR (7405-5XXX models only); product feature, only available with configured system; may not be ordered separately	\$82.22
7405-F735	17" MSR and mounting feature for side car (for 7405-5XXX only); product feature, only available with configured system; may not be ordered separately	\$205.54
7405-F736	3-TRACK ISO MSR, 7409, ADA; product feature, only available with configured system; may not be ordered separately	\$82.22
7405-F737	3-TRACK ISO MSR, 7409, ADA, MOUNT; product feature, only available with configured system; may not be ordered separately	\$205.54
7405-F742	Side arm for pin pad; product feature, only available with configured system; may not be ordered separately	\$171.28
7405-F750	Check Acceptor Side Car; product feature, only available with configured system; may not be ordered separately	\$1,644.33
7405-F751	Feature, integrated check imager with retention; product feature, only available with configured system; may not be ordered separately	\$1,644.33
7405-F752	Feature, integrated check imager with retention (recycler model); product feature, only available with configured system; may not be ordered separately	\$1,644.33
7405-K410	Recycler replacement drop box	\$205.54
7405-K411	Recycler Cassette	\$582.37
7405-K420-V001	7405 Cabinet Replacement Keys (10 pcs)	\$17.13
7405-K500	Cash Cassette - 1,200 note capacity	\$226.70
7405-K900	Kit; RFID encoder for 7405 and 7407 hotel units	\$2,740.55
<b>Hotel Check-in Kiosk with Kinetics</b>		
7407-3000-8090	Xpress Port 70 Rel 2.0 - Travel Kiosk	\$6,847.96
7407-F051	Feature - Bezel, Display, (CG1), Xpress Port w/ 7409; product feature, only available with configured system; may not be ordered separately	\$13.70
7407-F101	Feature - Domestic US Power Cord; product feature, only available with configured system; may not be ordered separately	\$14.39
7407-F151	Feature - 3 Track MSR Only (7409); product feature, only available with configured system; may not be ordered separately	\$829.02
7407-F152	Feature - 3 Track MSR/PPR (7409); product feature, only available with configured system; may not be ordered separately	\$1,109.92
7407-F201	Feature - Bar Code Imager; product feature, only available with configured system; may not be ordered separately	\$493.30

Part Number	Description	GSA Price
7407-F251	Feature - Magnetic Encoder / Dispenser; product feature, only available with configured system; may not be ordered separately	\$1,274.36
7407-F252	Feature - RFID Encoder / Dispenser; product feature, only available with configured system; may not be ordered separately	\$1,445.64
7407-F301	Feature - Printer, Full Page w/ Presenter; product feature, only available with configured system; may not be ordered separately	\$2,103.38
7407-F351	Feature - Signature Capture; product feature, only available with configured system; may not be ordered separately	\$1,000.30
7407-F406	Feature - Internal CD/DVD-Rom; product feature, only available with configured system; may not be ordered separately	\$147.30
7407-F451	Feature - Lower Module; product feature, only available with configured system; may not be ordered separately	\$1,623.78
7407-F550	Xpress Check-in Application; product feature, only available with configured system; may not be ordered separately	\$5,481.11
7407-F853	Xpress Check-in Application; product feature, only available with configured system; may not be ordered separately	\$6.85
7407-F854	Xpress Check-in Application; product feature, only available with configured system; may not be ordered separately	\$102.77
7407-K013	NCR XpressPort 70 - Signature Capture Kit	\$822.17
7407-K154	7407 MSR/PPR with Imager	\$1,688.87
<b>7408 Service Center</b>		
7408-3410-8801	NCR SelfServ 71, US Model, T3100 Dual Core, 1 GB, 160GB HDD, 2ST Printer	\$17,127.78
7408-F473	DIP Card Reader; product feature, only available with configured system; may not be ordered separately	\$308.31
7408-F476	FEATURE - DISPLAY FASCIA 17IN 7409 W/ N5680 IMAGER OPENING AND DIP MSR (STANDARD COLORS); product feature, only available with configured system; may not be ordered separately	\$308.31
7408-F501	Universal Pinpad Mount; product feature, only available with configured system; may not be ordered separately	\$119.90
7408-F502	Pin Pad Mount (Charcoal Gray); product feature, only available with configured system; may not be ordered separately	\$205.54
7408-F801	1 GB additional memory (2 GB total) for 7408-3XXX only; product feature, only available with configured system; may not be ordered separately	\$205.54
7408-K002	Single replacement F53 note cassette (unconfigured)	\$308.31



Part Number	Description	GSA Price
7408-K003	EasyPoint 48 Topper - Standard with low-profile Tri-light (Black 1)	\$225.41
7408-K020	Kit; replacement signage knobs and threaded studs (qty 14 & allen wrench)	\$54.81
7408-K100	Kit, Check Imager side car for SelfServ 71	\$4,110.83
7408-K101	Kit, 4th dispenser cassette module and mounting hardware for SelfServ 71	\$3,083.12
<b>EasyPoint49 Kiosk</b>		
7409-1785-8801	17" Capacitive, Core 2 Duo, 2GB DDR2, LED, Privacy Filter P8400 CPU	\$2,603.53
7409-1900-8801	NCR SelfServ 60 19" Kiosk, Capacitive Touch, Intel Celeron 575, 80GB HDD, 1GB DDR2, No Bezel, No MSR	\$2,158.19
7409-1925-8801	19 Capacitive Touch Core2Duo P8400 Model,High Density HD, 2GB DDR2 Memory, No Bezel, No MSR	\$2,535.01
7409-F103	NCR SelfServ 60 Digital Download Front Bezel; product feature, only available with configured system; may not be ordered separately	\$20.55
7409-F105	NCR SelfServ 60 17" Standard Front Bezel (CG1); product feature, only available with configured system; may not be ordered separately	\$20.55
7409-F130	NCR SelfServ 60 19" Standard CG1 Bezel; product feature, only available with configured system; may not be ordered separately	\$20.55
7409-F225	NCR SelfServ 60 ISO 3 Track MSR (17" and 19"); product feature, only available with configured system; may not be ordered separately	\$68.51
7409-F228	NCR SelfServ 60 ISO 3 Track MSR (17" and 19"); product feature, only available with configured system; may not be ordered separately	\$68.51
7409-K001	NCR SelfServ 60 USB Port Security Clip Kit (3 clips)	\$13.70
7409-K002	NCR SelfServ 60 Signage Rail Kit (2 rails)	\$58.24
7409-K035	NCR SelfServ 60 Fixed Angle Mount, Modular	\$188.41
7409-K036	NCR SelfServ 60 Fixed Angle Mount Blank Face Plate Assembly	\$17.13
7409-K060	Wide Printer Pedestal Upper Cabinet	\$274.06
7409-K061	Wide Printer Pedestal Upper Blank Faceplate	\$68.51
7409-K062	Wide Printer Pedestal Scanner attachment with Omni Directional Scanner	\$548.11
7409-K063	Wide Printer Pedestal Upper w/KBD Tray	\$171.28
7409-K064	Wide Pedestal w/KBD Tray and Omni-Scanner	\$616.62
7409-K068	Kit - Pin Pad/Dip MSR Assembly (Wide Printer Pedestal)	\$890.68

Part Number	Description	GSA Price
7409-K069	Kit - SS60 Cable Cover, Pedestal	\$61.66
7409-K070	SelfServ 60 Pedestal - No Printer	\$1,644.33
7409-K071	Kit - Bracket Spacer for the pin Arm wide Pedestal	\$49.33
7409-K105	SelfServ 60 17" Black Bezel Kit	\$20.55
7409-K130	SelfServ 60 19" Black Bezel Kit	\$20.55
7409-K210	Ruggedized Cable Cover for 7409	\$34.26
7409-K225	Kit; 3-Track ISO MSR, 7409, 17/19 inch SS60	\$68.51
7409-K300	NCR SelfServ 60 Integrated Omni-Directional Scanner Kit (Bracket and Scanner included)	\$479.60
7409-K302	SelfServ 60 Fixed Angle Mount Faceplate w/Omni-Scanner - 7409	\$548.11
7409-K303	Kit; Kit for retrofitting Omni Scanner	\$232.26
7409-K313	Kit - Fixed angle mount Omni-directional Laser Scanner for 7610/11 RP25/50 using 7409-K035 Fixed angle mount	\$548.11
7409-K330	Kit - Laser Scanner MS3207 mounted to the 7610/11 RealPos 25/50 bottom Cable cover	\$548.11
7409-K331	Kit - Enhanced Imager MS4980 attach to the cable cover of 7610/11 RP 25/50 - Tall Table top mount 7404-K034.	\$650.88
7409-K361	NCR SelfServ 60 Fixed Angle Mount Face Plate Assembly with DIP Card Reader and Imager	\$702.27
7409-K370	SS60 - USB Adapter module - 802.11a/b/g/n with desk stand & 1m USB cable (US)	\$119.90
7409-K566	Kit - Swivel Mount Bracket 7404/7409	\$256.93
7409-K570	NCR SelfServ 60 Payment Device Mounting Arm	\$58.24
7409-K571	Payment device mounting side arm spacer (for 19" model)	\$30.83
7409-K598	SS60 Pedestal Sign Rail Kit (Supports K06X/5X Kits)	\$92.49
7409-K630	Self Serv "ignition" style lock no key for printer pedestal lower cabinet	\$18.50
7409-K915	Kit - SS60 Fix Angle Mount Security Lock FRBB	\$196.63
7409-K945	SS60 7409 Stylus Kit	\$23.98
7409-K960	SelfServ 60 Shelf Mount Cabinet for N Csh	\$856.42

Part Number	Description	GSA Price
<b>Next Generation POS Terminal</b>		
7459-5208-8801	RealPOS 80XRT Celeron Processor E3400, Diskless, 1GB memory, 80Plus, Beige	\$889.17
7459-5209-8801	RealPOS 80XRT Celeron Processor E3400, Diskless, 1GB memory, 80Plus, Charcoal	\$889.17
7459-5218-8801	RealPOS 80XRT Celeron Processor E3400, Diskless, 1GB memory, UPS Ready, Beige	\$914.36
7459-5408-8801	RealPOS 80XRT Pentium Dual Core E5300, Diskless, 1GB memory, 80 Plus, Beige	\$1,015.11
7459-5411-8801	RealPOS 80XRT; Pentium Dual Core E5300, 2.6GHz, 1GB DDR2 667MHz, 160GB SATA HDD, 80 Plus Power Supply (Charcoal)	\$1,105.79
7459-5413-8801	RealPOS 80XRT Pentium Dual Core E5300, Diskless, 1GB memory, 80 Plus, Charcoal	\$1,015.11
7459-5608-8801	RealPOS 80XRT Core2 Duo E7400, Diskless, 1GB memory, 80 Plus, Beige	\$1,216.62
7459-5708-8801	RealPOS 80XRT Core2 Quad Q9000 Series, Diskless, 2GB memory, 80 Plus, Beige	\$1,468.51
7459-F022	Extended I/O Board (2x RS-232, 2x USB); product feature, only available with configured system; may not be ordered separately	\$37.78
7459-F131	DDR2 667MHz Memory Upgrade, 512MB; product feature, only available with configured system; may not be ordered separately	\$37.78
7459-F132	DDR2 667MHz Memory Upgrade, 1GB; product feature, only available with configured system; may not be ordered separately	\$57.93
7459-F133	DDR2 667MHz Memory Upgrade, 2GB; product feature, only available with configured system; may not be ordered separately	\$98.24
7459-F172	Internal CD/DVD ROM; product feature, only available with configured system; may not be ordered separately	\$133.50
7459-F180	Internal UPS Battery; product feature, only available with configured system; may not be ordered separately	\$136.02
7459-F241	2.5" Solid State Disk Drive 40GB; product feature, only available with configured system; may not be ordered separately	\$201.51
7459-F265	3.5" 250GB Primary Hard Disk Drive (Adv Format); product feature, only available with configured system; may not be ordered separately	\$90.68
7459-K022	Extended I/O Board (2x RS-232, 2x USB)	\$27.71
7459-K131	DDR2 667MHz Memory Upgrade, 512MB	\$27.71
7459-K132	DDR2 667MHz Memory Upgrade, 1GB	\$47.86

Part Number	Description	GSA Price
7459-K180	Internal UPS Battery	\$125.94
7459-K300	Peripheral Integration Tray Kit, Beige	\$148.61
7459-K301	Peripheral Integration Tray Kit, Charcoal Gray	\$148.61
7459-K304	Integration kit for converting Distributed terminal	\$55.42
7459-K306	Charcoal Bezel (bezel only)	\$20.15
7459-K311	Charcoal Gray Conversion Kit (Modular)	\$25.19
7459-K315	Tray Insert for 719x Printer, Beige	\$12.59
7459-K316	Tray Insert for 719x Printer, Charcoal Gray	\$12.59
7459-K317	Keyboard Filler Plate (Beige)	\$60.45
7459-K320	Vertical Mount Stand, Charcoal	\$25.19
7459-K325	Tray Insert for 64-POS POS Keyboard, Beige	\$12.59
7459-K480	US Weights & Measures Label	\$10.08
<b>RealPOS 40</b>		
7600-1001-8801	RealPOS 40; Atom N270, 1.6GHz, 1GB DDR2 800MHz, 250GB 2.5" SATA HDD (Charcoal)	\$652.39
7600-1010-8801	RealPOS 40; Atom N270, 1.6GHz, 1GB DDR2 800MHz, 40GB 2.5" SATA SSD (Charcoal)	\$753.15
7600-F021	Extended I/O Board (3x 12v USB); product feature, only available with configured system; may not be ordered separately	\$37.78
7600-F133	2GB DDR2 Memory Upgrade (SO-DIMM); product feature, only available with configured system; may not be ordered separately	\$75.57
7600-K301	Rear Cable Cover (Charcoal)	\$37.78
7600-K310	Power supply mounting bracket	\$25.19
<b>RealPOS 60</b>		
7601-1010-8801	RealPOS 60; Intel Celeron Processor 900, 2.2GHz, 1GB DDR3 800MHz, 40GB 2.5" SATA SSD (Charcoal)	\$954.66
7601-2001-8801	RealPOS 60; Intel Celeron Dual Core T3100, 1.9GHz, 2GB DDR3 800MHz, 250GB 2.5" SATA	\$949.62
7601-2010-8801	RealPOS 60; Intel Celeron Dual Core T3100, 1.9GHz, 2GB DDR3 800MHz, 40GB 2.5" SATA SSD	\$1,050.38

Part Number	Description	GSA Price
7601-F021	Extended I/O Board (3x 12v USB); product feature, only available with configured system; may not be ordered separately	\$37.78
7601-F132	1GB DDR3 Memory Upgrade; product feature, only available with configured system; may not be ordered separately	\$57.93
7601-F133	2GB DDR2 Memory Upgrade; product feature, only available with configured system; may not be ordered separately	\$75.57
7601-F134	4GB DDR3 Memory Upgrade; product feature, only available with configured system; may not be ordered separately	\$151.13
7601-F350	Amplified Audio Feature; product feature, only available with configured system; may not be ordered separately	\$27.71
7601-K132	1GB DDR3 Memory Upgrade	\$47.86
<b>RealPOS 82XRT</b>		
7606-F022	Extended I/O Board (2x RS-232, 2x USB); product feature, only available with configured system; may not be ordered separately	\$37.78
7606-F040	Trusted Platform Module (TPM) Feature; product feature, only available with configured system; may not be ordered separately	\$15.11
7606-F133	2GB DDR3 Memory upgrade; product feature, only available with configured system; may not be ordered separately	\$75.57
7606-F138	4GB DDR3 Memory upgrade; product feature, only available with configured system; may not be ordered separately	\$100.76
7606-F150	PCI Riser Card; product feature, only available with configured system; may not be ordered separately	\$25.19
7606-F171	Internal CD/DVD ROM Black; product feature, only available with configured system; may not be ordered separately	\$133.50
7606-F172	Internal CD/DVD ROM (Black with Spare Beige Bezel); product feature, only available with configured system; may not be ordered separately	\$133.50
7606-F180	Internal UPS Battery; product feature, only available with configured system; may not be ordered separately	\$136.02
7606-F190	US Power Cord; product feature, only available with configured system; may not be ordered separately	\$5.04
7606-F242	2.5" Solid State Disk Drive 40GB Secondary; product feature, only available with configured system; may not be ordered separately	\$201.51
7606-F243	80GB 2.5" Primary Solid State Drive; product feature, only available with configured system; may not be ordered separately	\$201.51

Part Number	Description	GSA Price
7606-F261	3.5" 250GB Primary Hard Disk Drive; product feature, only available with configured system; may not be ordered separately	\$98.24
7606-F262	3.5" 250GB Secondary Hard Disk Drive; product feature, only available with configured system; may not be ordered separately	\$98.24
7606-F263	3.5" 500GB Primary Hard Disk Drive; product feature, only available with configured system; may not be ordered separately	\$110.83
7606-F264	3.5" 500GB Secondary Hard Disk Drive; product feature, only available with configured system; may not be ordered separately	\$110.83
7606-F310	Conversion Kit (Modular) - Beige; product feature, only available with configured system; may not be ordered separately	\$25.19
7606-F311	Conversion Kit (Modular) - Charcoal; product feature, only available with configured system; may not be ordered separately	\$25.19
7606-K243	80GB 2.5" Secondary Solid State Disk Drive kit	\$191.44
7606-K306	Front Bezel - Charcoal	\$20.15
7606-K307	Front Bezel - Beige	\$20.15
7606-K310	Conversion Kit - Beige	\$25.19
<b>RealPOS XR8</b>		
7607-1100-8801	XR8 Celeron, Diskless (Black)	\$544.08
7607-1300-8801	XR8; Core i3	\$657.43
7607-1500-8801	XR8; Core i5	\$793.45
7607-2100-8801	XR8 (Dual DP); Celeron, Diskless (Black)	\$453.40
7607-2101-8801	XR8 Celeron, Kaby Lake Processors, Diskless, No memory in base model, Black Only	\$453.40
7607-2180-8801	XR8 (Dual DP); Celeron, Diskless (Black), UPS	\$725.44
7607-2300-8801	XR8 (Dual DP); Core i3, Diskless (Black)	\$589.42
7607-2301-8801	XR8 i3, Kaby Lake Processors, Diskless, No memory in base model, Black Only	\$589.42
7607-2380-8801	XR8 (Dual DP); Core i3, Diskless (Black) , UPS	\$861.46
7607-2500-8801	XR8 (Dual DP); Core i5, Diskless (Black)	\$725.44
7607-2501-8801	XR8 i5, Kaby Lake Processors, Diskless, No memory in base model, Black Only	\$725.44
7607-2580-8801	XR8 (Dual DP); Core i5, Diskless (Black) , UPS	\$974.81



Part Number	Description	GSA Price
7607-3100-8801	XR8c Celeron, Dual DP, Diskless - Black	\$438.89
7607-3101-8801	XR8c Celeron, Kaby Lake Processors, Diskless, No memory in base model, Black Only	\$435.26
7607-3300-8801	XR8c i3, Dual DP, Diskless - Black	\$573.55
7607-3301-8801	XR8c i3, Kaby Lake Processors, Diskless, No memory in base model, Black Only	\$571.28
7607-3500-8801	XR8c i5, Dual DP, Diskless - Black	\$705.94
7607-3501-8801	XR8c i5, Kaby Lake Processors, Diskless, No memory in base model, Black Only	\$707.30
7607-F021	Feature - Reduced I/O, Daughter Card (3 locking, 12v USB, Optional Audio, Optional PS2); product feature, only available with configured system; may not be ordered separately	\$20.40
7607-F023	Feature: I/O Daughter card (6 locking, 12v USB, audio, PS/2); product feature, only available with configured system; may not be ordered separately	\$49.87
7607-F134	Feature - Memory, 4GB DDR4-2133MHz; product feature, only available with configured system; may not be ordered separately	\$68.01
7607-F136	Feature - Memory, 8GB DDR 4; product feature, only available with configured system; may not be ordered separately	\$136.02
7607-F138	Feature - Memory, 16GB DDR4-2133MHz; product feature, only available with configured system; may not be ordered separately	\$272.04
7607-F157	Feature - TPM Security Chip TPM 1.2; product feature, only available with configured system; may not be ordered separately	\$20.40
7607-F158	Feature - TPM Security Chip TPM 2.0; product feature, only available with configured system; may not be ordered separately	\$20.40
7607-F171	Feature - Internal CD/DVD ROM Black; product feature, only available with configured system; may not be ordered separately	\$68.01
7607-F240	Feature - SSD, Primary, 120GB, SATA, 2.5"; product feature, only available with configured system; may not be ordered separately	\$54.41
7607-F241	Feature - SSD, Secondary, 120GB, SATA, 2.5"; product feature, only available with configured system; may not be ordered separately	\$54.41
7607-F242	Feature: 2.5" 240GB Solid State Drive; product feature, only available with configured system; may not be ordered separately	\$149.62
7607-F243	Feature: 2.5", Secondary, 240GB Solid State Drive; product feature, only available with configured system; may not be ordered separately	\$154.16
7607-F244	Feature: 2.5" 480GB Solid State Drive; product feature, only available with configured system; may not be ordered separately	\$272.04

Part Number	Description	GSA Price
7607-F245	Feature: 2.5", Secondary, 480GB Solid State Drive; product feature, only available with configured system; may not be ordered separately	\$272.04
7607-F250	Feature - SSD, Primary, 120GB, SATA, 2.5", XR8c; product feature, only available with configured system; may not be ordered separately	\$54.41
7607-F251	Feature - SSD, Secondary, 120GB, SATA, 2.5", XR8c; product feature, only available with configured system; may not be ordered separately	\$54.41
7607-F252	Feature - SSD, Primary, 240GB, SATA, 2.5", XR8c, includes mounting bracket; product feature, only available with configured system; may not be ordered separately	\$151.89
7607-F253	Feature - SSD, Secondary, 240GB, SATA, 2.5", XR8c, includes mounting bracket; product feature, only available with configured system; may not be ordered separately	\$151.89
7607-F260	Feature - HDD, Primary, 500GB, SATA, 3.5", 4k Byte; product feature, only available with configured system; may not be ordered separately	\$68.01
7607-F261	Feature - HDD, Secondary, 500GB, SATA, 3.5", 4k Byte; product feature, only available with configured system; may not be ordered separately	\$77.08
7607-F262	Feature - HDD, Primary 1TB SATA, 3.5", 4k Byte; product feature, only available with configured system; may not be ordered separately	\$79.35
7607-F263	Feature - HDD, Secondary, 1TB, SATA, 3.5", 4k Byte; product feature, only available with configured system; may not be ordered separately	\$83.88
7607-F270	Feature - HDD, 500GB, SATA, 3.5", 4k Byte, XR8c; product feature, only available with configured system; may not be ordered separately	\$72.54
7607-F506	Feature - Bezel, BLK, 7607 Modular; product feature, only available with configured system; may not be ordered separately	\$15.87
7607-F600	XR8 Standard Single Pack; product feature, only available with configured system; may not be ordered separately	\$18.14
7607-F601	Feature - XR8 Shipping Box / Pack for UPS XR8 model; product feature, only available with configured system; may not be ordered separately	\$20.40
7607-F602	Feature: XR8c Standard Single Pack; product feature, only available with configured system; may not be ordered separately	\$15.87
7607-F713	Windows 10 IoT Enterprise 2016 LTSB Value (64 bit) Embedded Operating System with Legacy BIOS; product feature, only available with configured system; may not be ordered separately	\$102.02
7607-F715	Windows 10 IoT Enterprise 2016 LTSB Value (64 bit) Embedded Operating System with UEFI BIOS; product feature, only available with configured system; may not be ordered separately	\$102.02

Part Number	Description	GSA Price
7607-F716	Windows 10 IoT Enterprise 2016 Value (Kaby Lake CPU only) UEFI 64 bit Embedded OS image; product feature, only available with configured system; may not be ordered separately	\$102.02
7607-F796	Windows 10 Professional Non Embedded 64 bit Operating System; product feature, only available with configured system; may not be ordered separately	\$102.02
7607-F797	Windows Server 2016 Non Embedded OS (16 core); product feature, only available with configured system; may not be ordered separately	\$698.24
7607-K134	Kit - 4GB DDR4-2133MHz	\$68.01
7607-K136	Kit - 8GB DDR4-2133MHz	\$136.02
7607-K138	Kit - 16GB DDR4-2133MHz	\$272.04
7607-K241	This kit provides the 120GB SSD plus all the hardware (screws, cables, bracket and SATA board)	\$83.88
7607-K243	KIT - SSD, SECONDARY, 240GB, SATA, 2.5"	\$181.36
7607-K261	This kit provides the 500GB HDD plus all the hardware (screws, cables, bracket and SATA board)	\$90.68
7607-K507	Kit - Integration tray (black)	\$197.23
<b>RealPOS 72XRT</b>		
7616-F004	RealPOS 72XRT No Display Packaging Upgrade; product feature, only available with configured system; may not be ordered separately	\$15.11
7616-F017	RealPOS 72XRT 17" Capacitive Touch Display (CCFL); product feature, only available with configured system; may not be ordered separately	\$730.48
7616-F037	RealPOS 72XRT 17" Touch Display - LED; product feature, only available with configured system; may not be ordered separately	\$730.48
7616-F045	72XRT 15" touch display LED backlight; product feature, only available with configured system; may not be ordered separately	\$528.97
7616-F047	RealPOS 72XRT 17" Touch Display - LED; product feature, only available with configured system; may not be ordered separately	\$730.48
7616-F100	RealPOS 72XRT US Power Cord; product feature, only available with configured system; may not be ordered separately	\$5.04
7616-F105	RealPOS 72XRT 10/100/1000 Ethernet Cable; product feature, only available with configured system; may not be ordered separately	\$5.04
7616-F138	RealPOS 72XRT 4GB DDR3 Memory Upgrade; product feature, only available with configured system; may not be ordered separately	\$100.76

Part Number	Description	GSA Price
7616-F140	RealPOS 72XRT No MSR (adds filler plate); product feature, only available with configured system; may not be ordered separately	\$5.04
7616-F142	RealPOS 72XRT JIS MSR; product feature, only available with configured system; may not be ordered separately	\$65.49
7616-F145	RealPOS 72XRT 3-Track Programmable ISO MSR (OPOS or Wedge Support); product feature, only available with configured system; may not be ordered separately	\$65.49
7616-F150	RealPOS 72XRT Biometric Module; product feature, only available with configured system; may not be ordered separately	\$100.76
7616-F171	RealPOS 72XRT Integrated CD/DVD-ROM Drive; product feature, only available with configured system; may not be ordered separately	\$100.76
7616-F243	72XRT Solid State Drive 80GB (server grade); product feature, only available with configured system; may not be ordered separately	\$201.51
7616-F263	RealPOS 72XRT 3.5" 250GB HDD on sled; product feature, only available with configured system; may not be ordered separately	\$98.24
7616-F266	RealPOS 72XRT Dual 2.5" 250GB HDD on sled; product feature, only available with configured system; may not be ordered separately	\$196.47
7616-F451	RealPOS 72XRT 2x20 VFD Customer Display; product feature, only available with configured system; may not be ordered separately	\$95.72
<b>SelfServ Secure Kiosk</b>		
7625-1010-8801	NCR SelfServ 72, US/ARG Note Accept, T3100 Dual Core, 1 GB, 160GB HDD, UL291 24 hr safe, 1ST Printer	\$12,195.47
7625-F130	Feature, Cash Dispenser with 3 cassettes; product feature, only available with configured system; may not be ordered separately	\$2,055.42
7625-F230	Feature, Kaba-Mas Cencon 2000 Electronic Lock (for mutiparty access); product feature, only available with configured system; may not be ordered separately	\$684.45
7625-F231	Feature, Kaba-Mas Auditcon 552 Electronic Lock; product feature, only available with configured system; may not be ordered separately	\$684.45
7625-F400	Feature, 110 volt UPS; product feature, only available with configured system; may not be ordered separately	\$219.24
7625-F471	Feature, NFC Contactless Payment Reader; product feature, only available with configured system; may not be ordered separately	\$308.31
7625-F500	Feature, Mounting for Pin Pad; product feature, only available with configured system; may not be ordered separately	\$68.51

Part Number	Description	GSA Price
7625-F515	Feature, Mounting for MSR; product feature, only available with configured system; may not be ordered separately	\$68.51
7625-F516	Feature, USB Dip Card Reader; product feature, only available with configured system; may not be ordered separately	\$308.31
7625-F530	Feature, 2D Imaging Scanner; product feature, only available with configured system; may not be ordered separately	\$808.46
7625-F532	Scanner, N5680 Imager; product feature, only available with configured system; may not be ordered separately	\$808.46
7625-F590	Feature, Check Imager with retention; product feature, only available with configured system; may not be ordered separately	\$1,712.85
7625-F745	Feature, 1 GB Memory Module (total 2 GB); product feature, only available with configured system; may not be ordered separately	\$109.62
<b>RealPOS XR7</b>		
7702-1215-8801	RealPOS XR7 15" PCAP w/ Intel Celeron - must add pwr supply, drive, memory	\$1,410.58
7702-1225-0099	XR7 15" RES; Celeron; 120GB SSD; 4GB; INT PWR; Win10 ORDERMAN	\$1,133.50
7702-1225-8801	RealPOS XR7 15" Resistive w/ Intel Celeron - must add pwr supply, drive, memory	\$1,120.91
7702-1315-8801	RealPOS XR7 15" PCAP w/ Intel i3-- must add pwr supply, drive, memory	\$1,637.28
7702-1325-8801	RealPOS XR7 15" Resistive w/ Intel i3 - must add pwr supply, drive, memory	\$1,385.39
7702-1515-8801	RealPOS XR7 15" PCAP w/ Intel i5 - must add pwr supply, drive, memory	\$1,889.17
7702-2222-8801	XR7 21.5" PCAP w/ Intel Celeron 1820TE	\$1,360.20
7702-2225-0114	XR7,15",Res,Cel,120GB SSD,4GB,OrdermanWin10-64,Intl	\$1,042.82
7702-2225-8801	XR7 15" Resistive RGB w/ Intel Celeron, must add memory, SSD and pwr. sup	\$770.78
7702-2315-0090	XR7 15" PCAP, i3, 4GB Mem, 120GB SSD, Eth, DB9, MSR, Cam, HSR Serial, PR9, Int Power	\$1,541.56
7702-2315-8801	XR7 15" PCAP RGB w/ Intel i3-4350T, must add memory, SSD and pwr. sup.	\$1,020.15
7702-2318-8801	XR7 18.5" PCAP w/ Intel i3-4350T, must add memory, SSD and pwr. sup	\$1,269.52
7702-2322-8801	XR7 21.5" PCAP w/ Intel i3 4350T	\$1,541.56
7702-2325-8801	XR7 15" Resistive RGB w/ Intel i3-4350T, must add memory, SSD and pwr. sup	\$906.80
7702-2518-8801	XR7 18.5" PCAP w/ Intel i5-4590T,must add memory, SSD and pwr. sup	\$1,360.20
7702-2522-8801	RealPOS XR7 21.5" PCAP w/ Intel i5 4590T	\$1,632.24

Part Number	Description	GSA Price
7702-2525-8801	XR7 15" Resistive RGB w/ Intel i5-4590T, must add memory, SSD and pwr. sup	\$1,020.15
7702-8212-8820	XR7 SS 21.5" PCAP; Celeron; 500GB HDD; 4GB Mem	\$1,484.89
7702-8215-8820	XR7 SS 15" PCAP; Celeron, 500GD HDD; 4GB Mem	\$997.48
7702-8218-8820	XR7 SS 18.5" PCAP; Celeron, 500GD HDD; 4GB Mem	\$1,224.18
7702-8312-8820	XR7 SS 21.5" PCAP; i3 120GD SSD; 4GB Mem	\$1,722.92
7702-8315-8820	XR7 SS 15" PCAP; i3; 120GD SSD; 4GB Mem	\$1,156.17
7702-8318-8820	XR7 SS 18.5" PCAP; i3; 120GD SSD; 4GB Mem	\$1,407.81
7702-8512-8820	XR7 SS 21.5" PCAP; i5 120GD SSD; 4GB Mem	\$1,781.86
7702-8515-8820	SelfServ XR7 15" PCAP; i5; 120GD SSD; 4GB Mem	\$1,252.75
7702-8518-8820	XR7 SS 18.5" PCAP; i5; 120GD SSD; 4GB Mem	\$1,507.56
7702-F030	X series Table-top POS stand; product feature, only available with configured system; may not be ordered separately	\$151.13
7702-F031	X series table-top POS stand for integrated power supply; product feature, only available with configured system; may not be ordered separately	\$90.68
7702-F033	XL Stand; product feature, only available with configured system; may not be ordered separately	\$45.34
7702-F120	150 watt external power supply - no cord; product feature, only available with configured system; may not be ordered separately	\$45.34
7702-F134	4GB base memory DDR3 1600 (1x4); product feature, only available with configured system; may not be ordered separately	\$68.01
7702-F136	8GB base memory DDR3 1600 (1x8); product feature, only available with configured system; may not be ordered separately	\$113.35
7702-F138	16GB base memory DDR3 1600 (2x8); product feature, only available with configured system; may not be ordered separately	\$226.70
7702-F140	Peripheral Filler plate - No right side options; product feature, only available with configured system; may not be ordered separately	\$2.02
7702-F141	NCR Encrypted MSR; product feature, only available with configured system; may not be ordered separately	\$49.87
7702-F142	JIS MSR; product feature, only available with configured system; may not be ordered separately	\$70.28
7702-F143	Secure Pay Encrypted MSR; product feature, only available with configured system; may not be ordered separately	\$49.87

Part Number	Description	GSA Price
7702-F150	Peripheral Filler plate - No left side options; product feature, only available with configured system; may not be ordered separately	\$2.02
7702-F151	Biometrics; product feature, only available with configured system; may not be ordered separately	\$90.68
7702-F156	XR7 Operator Camera; product feature, only available with configured system; may not be ordered separately	\$31.74
7702-F157	XR7 TPM Security Chip 1.2; product feature, only available with configured system; may not be ordered separately	\$18.14
7702-F158	XR7 TPM 2.0 Security Chip; product feature, only available with configured system; may not be ordered separately	\$20.40
7702-F159	XR7 Biometrics mounted on Right side (NO MSR); product feature, only available with configured system; may not be ordered separately	\$90.68
7702-F160	Hospitality PCR Expansion (6 x RJ12); product feature, only available with configured system; may not be ordered separately	\$99.75
7702-F161	3 port Retail Serial Expansion (1 x DB9, 2 x RJ50); product feature, only available with configured system; may not be ordered separately	\$79.35
7702-F163	No I/O Expansion w/ High Mount 2x20; product feature, only available with configured system; may not be ordered separately	\$15.87
7702-F168	Feature, bottom mount imager for 15" kiosk config; product feature, only available with configured system; may not be ordered separately	\$369.07
7702-F240	80GB Solid State Drive; product feature, only available with configured system; may not be ordered separately	\$201.51
7702-F242	Dual 80GB Solid State Drive (RAID); product feature, only available with configured system; may not be ordered separately	\$403.02
7702-F243	XR7 2.5" 120GB Solid State Drive; product feature, only available with configured system; may not be ordered separately	\$54.41
7702-F244	XR7 Dual 2.5" 120GB Solid State Drive; product feature, only available with configured system; may not be ordered separately	\$104.28
7702-F247	XR7 2.5" 240GB Solid State Drive; product feature, only available with configured system; may not be ordered separately	\$149.62
7702-F248	240GB Dual Solid State Drives; product feature, only available with configured system; may not be ordered separately	\$294.71
7702-F260	XR7 2.5" 500GB Hard Disk Drive; product feature, only available with configured system; may not be ordered separately	\$68.01



Part Number	Description	GSA Price
7702-F262	Dual HDD 500GB RAID; product feature, only available with configured system; may not be ordered separately	\$214.11
7702-F349	X-Series Keypad; product feature, only available with configured system; may not be ordered separately	\$113.35
7702-F450	XR7 2x20 customer display integrated to table top stand; product feature, only available with configured system; may not be ordered separately	\$102.02
7702-F453	Integrated extension stand with tilt mount for LCDs (includes cables) LCD sold separate; product feature, only available with configured system; may not be ordered separately	\$113.35
7702-F472	XL10 non-touch integrated LCD (includes LCD, mount and cables); product feature, only available with configured system; may not be ordered separately	\$265.24
7702-F479	XL10 PCAP integrated LCD (includes LCD, mount and cables); product feature, only available with configured system; may not be ordered separately	\$249.37
7702-F490	2x20 adjustable high mount display; product feature, only available with configured system; may not be ordered separately	\$172.75
7702-F559	10" PCAP Customer Display - XL stand mounted; product feature, only available with configured system; may not be ordered separately	\$396.73
7702-F713	Windows 10 IoT Enterprise 2016 LTSB Value (64 bit) Embedded Operating System with Legacy BIOS; product feature, only available with configured system; may not be ordered separately	\$102.02
7702-F715	Windows 10 IoT Enterprise 2016 LTSB Value (64 bit) Embedded Operating System with UEFI BIOS; product feature, only available with configured system; may not be ordered separately	\$102.02
7702-F720	Windows 10 IoT Enterprise 2019 LTSC Value 64 bit (UEFI) Embedded Operating System; product feature, only available with configured system; may not be ordered separately	\$102.02
7702-F799	Windows 10 Professional Non Embedded 64 bit Operating System; product feature, only available with configured system; may not be ordered separately	\$192.70
7702-K120	External power brick - 150 watts (No power cord)used on XR7, XR5, RP25,50,40,60, XR6, XR4	\$45.34
7702-K134	4GB memory module DDR3 1600	\$68.01
7702-K138	8GB memory module DDR3 1600	\$113.35
7702-K143	P2P encrypted MSR Kit	\$58.94
7702-K151	Biometric Module XR7	\$90.68
7702-K200	Kit - Stand Spacers	\$20.86

Part Number	Description	GSA Price
7702-K206	Kit - Intel Haswell Refresh Core i5-4590T Processor	\$361.36
7702-K243	XR7 2.5" 120GB Solid State Drive and SATA cable	\$72.54
7702-K247	KIT - 240GB Solid State Drive	\$149.62
7702-K303	Integration tray adaptor for XR7 mounting	\$143.73
7702-K304	Black integration tray for 2181 CD	\$58.49
7702-K309	Dual Yoke Adapter	\$49.87
7702-K310	NCR Cash Drawer Integration Platform Adapter	\$29.47
7702-K311	HD Tilter & Quick-Release Adapter (Pole Required)	\$90.68
7702-K314	14in Thru Mount Pole Kit w/HD Tilter & Quick-Release Adapter	\$226.70
7702-K315	Medium 14in x 14in x .25in Freestanding Base	\$181.36
7702-K316	4in Extension Arm	\$18.14
7702-K317	17in Thru Mount Pole Kit w/ HD Tilter & Quick-Release Adapter	\$226.70
7702-K320	Wall Mount bracket for XR7/XR5	\$54.86
7702-K322	Wall mount bracket for XR7 with serial expansion	\$64.38
7702-K323	VESA plate adaptor for serial expansion XR7	\$14.51
7702-K324	X series Wall mount with power supply storage	\$58.04
7702-K325	X-Series Flat Wall Mount Kit with power supply storage	\$53.05
7702-K349	X-Series Numeric Keypad (for F349 - new keypad)	\$113.35
7702-K450	2x20 customer display with mount hardware for integration on XR7 stand	\$102.02
7702-K451	XR7 2x20 customer display integrated on extension stand with swivel mount and mount HW	\$170.03
7702-K460	Kit - High Mount 2x20 Customer Display	\$136.02
7702-K480	XR7 weights and measures label	\$20.86
7702-K490	Kit - 2x20 adjustable high mount display	\$170.03
<b>RealPOS XR7+ POS Terminal</b>		
7703-1215-8801	XR7 PLUS 15 PCAP w/ Intel Celeron - must add pwr supply, drive, memory	\$861.46
7703-1218-8801	XR7 PLUS 18.5 PCAP w/ Intel Celeron - must add pwr supply, drive, memory	\$1,133.50

Part Number	Description	GSA Price
7703-1222-8801	XR7 Plus 21.5 PCAP w/ Intel Celeron - must add pwr supply, drive, memory	\$1,405.54
7703-1315-8801	XR7 Plus 15 PCAP w/ Intel i3-- must add pwr supply, drive, memory	\$1,042.82
7703-1318-8801	XR7 Plus 18.5 PCAP w/ Intel i3 - must add pwr supply, drive, memory	\$1,269.52
7703-1322-8801	XR7 PLUS 21.5 PCAP w/ Intel i3 - must add pwr supply, drive, memory	\$1,541.56
7703-1515-8801	XR7 Plus 15 PCAP w/ Intel i5 - must add pwr supply, drive, memory	\$1,178.84
7703-1518-8801	XR7 Plus 18.5 PCAP w/ Intel i5 - must add pwr supply, drive, memory	\$1,450.88
7703-1522-8801	XR7 Plus 21.5 PCAP w/ Intel i5 - must add pwr supply, drive, memory	\$1,700.25
7703-2315-8801	XR7 Plus, 15" Intel i3 Kaby Lake - must add pwr supply,/cord, disk drive, memory, stand	\$1,042.82
7703-2515-8801	XR7 Plus, 15" Intel i5 Kaby Lake - must add pwr supply,/cord, disk drive, memory, stand	\$1,178.84
7703-F031	X series table-top POS stand for integrated power supply; product feature, only available with configured system; may not be ordered separately	\$90.68
7703-F033	XL Stand; product feature, only available with configured system; may not be ordered separately	\$45.34
7703-F100	US Power Cord 1416-C422-0030; product feature, only available with configured system; may not be ordered separately	\$4.53
7703-F110	10/100/1000 Ethernet Cable1416-C046-0030; product feature, only available with configured system; may not be ordered separately	\$2.27
7703-F113	Audio Port; product feature, only available with configured system; may not be ordered separately	\$6.80
7703-F120	150 watt external power supply - no cord; product feature, only available with configured system; may not be ordered separately	\$45.34
7703-F134	4GB base memory DDR4 2133 (1x4); product feature, only available with configured system; may not be ordered separately	\$68.01
7703-F136	8GB base memory DDR4 2133 (1x8); product feature, only available with configured system; may not be ordered separately	\$113.35
7703-F138	16GB base memory DDR4 2133 (1 x16); product feature, only available with configured system; may not be ordered separately	\$226.70
7703-F139	32GB base memory DDR4 2133 (2 x16); product feature, only available with configured system; may not be ordered separately	\$544.08
7703-F141	Encrypted MSR; product feature, only available with configured system; may not be ordered separately	\$49.87

Part Number	Description	GSA Price
7703-F150	Peripheral Filler plate - No left side options; product feature, only available with configured system; may not be ordered separately	\$2.27
7703-F151	Biometrics; product feature, only available with configured system; may not be ordered separately	\$90.68
7703-F155	No camera; product feature, only available with configured system; may not be ordered separately	\$0.45
7703-F156	XR7 Operator Camera; product feature, only available with configured system; may not be ordered separately	\$31.74
7703-F157	XR7PLUS TPM 2 security chip; product feature, only available with configured system; may not be ordered separately	\$20.40
7703-F159	XR7 Biometrics mounted on Right side (NO MSR); product feature, only available with configured system; may not be ordered separately	\$90.68
7703-F160	Hospitality PCR Expansion (6 x RJ12); product feature, only available with configured system; may not be ordered separately	\$99.75
7703-F161	3 port Retail Serial Expansion (1 x DB9, 2 x RJ50); product feature, only available with configured system; may not be ordered separately	\$79.35
7703-F162	No I/O Expansion; product feature, only available with configured system; may not be ordered separately	\$0.45
7703-F163	Feature - No I/O Expansion w/ High Mount 2x20; product feature, only available with configured system; may not be ordered separately	\$18.14
7703-F170	Side Mount Imager; product feature, only available with configured system; may not be ordered separately	\$317.38
7703-F171	Side Mount UV Light Note Validator; product feature, only available with configured system; may not be ordered separately	\$113.35
7703-F240	120GB SSD 2.5"; product feature, only available with configured system; may not be ordered separately	\$54.41
7703-F241	M.2 120GB Solid State Drive (single drive); product feature, only available with configured system; may not be ordered separately	\$90.68
7703-F242	240GB SSD 2.5"; product feature, only available with configured system; may not be ordered separately	\$149.62
7703-F243	Dual 120GB M.2 Solid State Drives (RAID); product feature, only available with configured system; may not be ordered separately	\$181.36
7703-F260	XR7 2.5 500GB Hard Disk Drive; product feature, only available with configured system; may not be ordered separately	\$68.01

Part Number	Description	GSA Price
7703-F341	NCR Encrypted MSR, Landscape Mount, White (Port A); product feature, only available with configured system; may not be ordered separately	\$64.84
7703-F342	JIS MSR, WHITE (Port A); product feature, only available with configured system; may not be ordered separately	\$70.28
7703-F349	X-Series Keypad; product feature, only available with configured system; may not be ordered separately	\$113.35
7703-F360	6 Ports Serial I/O Expansion, White; product feature, only available with configured system; may not be ordered separately	\$99.75
7703-F361	3 Port Serial I/O Expansion, White; product feature, only available with configured system; may not be ordered separately	\$82.07
7703-F362	No I/O Expansion, White; product feature, only available with configured system; may not be ordered separately	\$15.87
7703-F368	Wireless Card and Antenna - 802.11 Bluetooth, Landscape Mount, White (Port B); product feature, only available with configured system; may not be ordered separately	\$77.53
7703-F450	XR7 2x20 customer display integrated to table top stand; product feature, only available with configured system; may not be ordered separately	\$102.02
7703-F451	XR7 2x20 customer display integrated on extension stand with swivel mount; product feature, only available with configured system; may not be ordered separately	\$170.03
7703-F455	XR7 X series stand logo badge - No 2x20 filler; product feature, only available with configured system; may not be ordered separately	\$2.72
7703-F460	High Mount 2x20 Customer Display; product feature, only available with configured system; may not be ordered separately	\$136.02
7703-F461	10.4" Resistive Touch LCD (LCD, mount, cables); product feature, only available with configured system; may not be ordered separately	\$453.40
7703-F472	XL10 non-touch integrated LCD (includes LCD, mount and cables); product feature, only available with configured system; may not be ordered separately	\$249.37
7703-F479	XL10 PCAP integrated LCD (includes LCD, mount and cables); product feature, only available with configured system; may not be ordered separately	\$249.37
7703-F490	2x20 adjustable high mount display; product feature, only available with configured system; may not be ordered separately	\$177.73
7703-F550	2x20 Customer Display - XL stand mounted; product feature, only available with configured system; may not be ordered separately	\$99.75

Part Number	Description	GSA Price
7703-F552	10" non-touch customer display - XL stand mounted; product feature, only available with configured system; may not be ordered separately	\$326.45
7703-F554	Graphical VFD customer display - XL stand mounted; product feature, only available with configured system; may not be ordered separately	\$172.29
7703-F559	10" PCAP Customer Display - XL stand mounted; product feature, only available with configured system; may not be ordered separately	\$396.73
7703-F641	Enhanced Keypad with Black MSR and Keylock; product feature, only available with configured system; may not be ordered separately	\$158.69
7703-F649	Enhanced Keypad, no MSR, no Keylock, no Biometrics Reader; product feature, only available with configured system; may not be ordered separately	\$104.28
7703-F651	Enhanced Keypad with Biometric Reader, no MSR; product feature, only available with configured system; may not be ordered separately	\$244.84
7703-F713	Windows 10 IoT Enterprise 2016 LTSB Value (64 bit) Embedded Operating System with Legacy BIOS; product feature, only available with configured system; may not be ordered separately	\$102.02
7703-F715	Windows 10 IoT Enterprise 2016 LTSB Value (64 bit) Embedded Operating System with UEFI BIOS; product feature, only available with configured system; may not be ordered separately	\$102.02
7703-F716	Windows 10 IoT Enterprise 2016 Value (Kaby Lake CPU only) UEFI 64 bit Embedded OS image; product feature, only available with configured system; may not be ordered separately	\$102.02
7703-F720	Windows 10 IoT Enterprise 2019 LTSC Value 64 bit (UEFI/Kaby Lake BIOS) Embedded Operating System; product feature, only available with configured system; may not be ordered separately	\$102.02
7703-F796	Windows 10 Professional Non Embedded 64 bit Operating System; product feature, only available with configured system; may not be ordered separately	\$192.70
7703-F931	Integrated Stand, White; product feature, only available with configured system; may not be ordered separately	\$103.38
7703-F950	2x20 customer display, white; product feature, only available with configured system; may not be ordered separately	\$101.56
7703-K152	Wireless Dipole Antenna Only	\$20.86
7703-K241	Kit - M.2 SSD, 128GB	\$90.68
7703-K480	XR7 Plus Weights and Measures label	\$4.99
7703-K799	Windows Server 2016 16 Core Non Embedded Operating System	\$698.24

Part Number	Description	GSA Price
<b>RSD Service</b>		
7705-K021	KIT; REPLACEMENT KEY, SAFE DOOR, 7705	\$64.38
<b>P1532 Base Model Lead Unit</b>		
7734-0900-8800	P1532 15" Resistive Touch POS Lead Unit, Quad, Configurable	\$475.62
7734-0901-8800	P1532 Base Model Lead Unit PID for Resistive Touch BIO	\$549.97
7734-F120	Feature, 90W Power Supply; product feature, only available with configured system; may not be ordered separately	\$27.20
7734-F121	Feature, 150W Power Supply; product feature, only available with configured system; may not be ordered separately	\$54.86
7734-F130	Feature, 4GB RAM; product feature, only available with configured system; may not be ordered separately	\$67.56
7734-F131	Feature, 8GB RAM; product feature, only available with configured system; may not be ordered separately	\$111.08
7734-F140	Feature, SPI 3 Track EMSR; product feature, only available with configured system; may not be ordered separately	\$25.84
7734-F170	Feature, Table Top Tilt Stand; product feature, only available with configured system; may not be ordered separately	\$48.51
7734-F172	Feature, P-SERIES STAND; product feature, only available with configured system; may not be ordered separately	\$67.56
7734-F181	Feature, Dual RJ12 Expansion; product feature, only available with configured system; may not be ordered separately	\$63.02
7734-F182	Feature, 24v Powered USB Expansion; product feature, only available with configured system; may not be ordered separately	\$93.40
7734-F240	Feature, 32GB SATA MO-297 SSD; product feature, only available with configured system; may not be ordered separately	\$64.38
7734-F241	Feature, 64GB SATA MO-297 SSD; product feature, only available with configured system; may not be ordered separately	\$85.24
7734-F242	Feature, 16GB SATA MO-297 SSD; product feature, only available with configured system; may not be ordered separately	\$48.51
7734-F243	Feature, 128GB SATA MO-297 SSD; product feature, only available with configured system; may not be ordered separately	\$127.41
7734-F451	Feature, 2x20 Customer Display Integrated; product feature, only available with configured system; may not be ordered separately	\$54.86



Part Number	Description	GSA Price
7734-F452	Feature, 2x20 Double Byte Display Integrated; product feature, only available with configured system; may not be ordered separately	\$125.59
7734-F461	Feature, C730 Customer Display (Black); product feature, only available with configured system; may not be ordered separately	\$238.49
7734-F462	Feature, C730 with Touch/MSR (Black); product feature, only available with configured system; may not be ordered separately	\$270.68
7734-F463	Feature, C730 with Touch/MSR/Scanner (Black); product feature, only available with configured system; may not be ordered separately	\$512.80
7734-F701	Feature, Windows 10 Embedded (32 bit); product feature, only available with configured system; may not be ordered separately	\$102.02
7734-F702	Feature, Windows 10 Embedded (64 bit); product feature, only available with configured system; may not be ordered separately	\$102.02
<b>P1235 Base Model Lead Unit for PCAP Touch</b>		
7745-3900-8800	P1235 12" PCAP Touch POS Lead Unit, Quad, Configurable	\$704.58
7745-F120	FEATURES, 90W POWER SUPPLY; product feature, only available with configured system; may not be ordered separately	\$27.20
7745-F121	FEATURE, 150W POWER SUPPLY; product feature, only available with configured system; may not be ordered separately	\$54.86
7745-F130	FEATURE, MEMORY, 4GB BASE DDR3; product feature, only available with configured system; may not be ordered separately	\$63.02
7745-F131	FEATURE, MEMORY, 8GB BASE DDR3; product feature, only available with configured system; may not be ordered separately	\$117.88
7745-F140	FEATURE, SPI 3 TRACK EMSR; product feature, only available with configured system; may not be ordered separately	\$27.20
7745-F143	FEATURE, DALLAS KEY WITH BOTTOM BLANK (RIGHT SIDE); product feature, only available with configured system; may not be ordered separately	\$95.21
7745-F144	Feature, USB MSR with NCR Key; product feature, only available with configured system; may not be ordered separately	\$43.53
7745-F150	FEATURE, BIOMETRICS WITH BOTTOM BLANK (LEFT SIDE); product feature, only available with configured system; may not be ordered separately	\$77.53
7745-F151	FEATURE, BIOMETRICS WITH 2D SCANNER (LEFT SIDE); product feature, only available with configured system; may not be ordered separately	\$340.05
7745-F152	FEATURE, BIOMETRICS WITH UV LIGHT (LEFT SIDE); product feature, only available with configured system; may not be ordered separately	\$133.75

Part Number	Description	GSA Price
7745-F153	FEATURE, UV LIGHT WITH TOP BLANK (LEFT SIDE); product feature, only available with configured system; may not be ordered separately	\$69.37
7745-F156	Feature, Biometrics Without Biokey with Bottom Blank (Left Side); product feature, only available with configured system; may not be ordered separately	\$77.53
7745-F170	FEATURE, P-SERIES STAND (NO PLATE OR BADGE); product feature, only available with configured system; may not be ordered separately	\$56.22
7745-F181	FEATURE, POE + RJ45 EXPANSION; product feature, only available with configured system; may not be ordered separately	\$85.24
7745-F182	FEATURE, USB + DUAL RJ12 EXPANSION; product feature, only available with configured system; may not be ordered separately	\$98.39
7745-F183	FEATURE, 24V POWERED USB + DUAL RJ12 EXPANSION; product feature, only available with configured system; may not be ordered separately	\$98.39
7745-F240	FEATURE, 40GB 2.5 INCH SSD; product feature, only available with configured system; may not be ordered separately	\$77.53
7745-F241	FEATURE, 60GB 2.5 INCH SSD; product feature, only available with configured system; may not be ordered separately	\$95.21
7745-F243	FEATURE, 120GB 2.5 INCH SSD; product feature, only available with configured system; may not be ordered separately	\$90.23
7745-F451	FEATURE, 2X20 CUSTOMER DISPLAY INTEGRATED; product feature, only available with configured system; may not be ordered separately	\$54.86
7745-F460	FEATURE, 2X20 CUSTOMER DISPLAY (ATTACHED TO P-SERIES STAND); product feature, only available with configured system; may not be ordered separately	\$107.91
7745-F461	FEATURE, XD10 DISPLAY INTEGRATED TO P-SERIES STAND; product feature, only available with configured system; may not be ordered separately	\$362.72
7745-F462	FEATURE, CUSTOMER DISPLAY, XT10 DISPLAY INTEGRATED TO P-SERIES; product feature, only available with configured system; may not be ordered separately	\$443.43
7745-F500	FEATURE, MINI-PCI WIRELESS; product feature, only available with configured system; may not be ordered separately	\$46.70
7745-F702	Feature, Windows 10 Embedded (64 bit); product feature, only available with configured system; may not be ordered separately	\$102.02
7745-F704	Feature, Android; product feature, only available with configured system; may not be ordered separately	\$48.51

Part Number	Description	GSA Price
<b>10.1 Integrated POS</b>		
7746-1410-8801	Lead Unit - 10.1" PCAP, Dual Core 4GB RAM, Configurable	\$574.01
7746-1415-8801	Lead Unit - 15.6" PCAP, Dual Core 4GB RAM, Configurable	\$664.23
7746-1810-8801	Lead Unit - 10.1" PCAP, Dual Core 8GB RAM, Configurable	\$678.74
7746-F103	Feature, UK Power Cord; product feature, only available with configured system; may not be ordered separately	\$16.32
7746-F120	Feature, Power Supply, 12VDC, 40W, DOE VI, Barrel Connector; product feature, only available with configured system; may not be ordered separately	\$20.86
7746-F122	Feature, 24V Power Supply and I/O Expansion Box, 24V + Dual 12V + RJ45; product feature, only available with configured system; may not be ordered separately	\$116.07
7746-F141	Feature, NCR Encrypted MSR; product feature, only available with configured system; may not be ordered separately	\$45.34
7746-F144	Feature, Monetra Encrypted MSR; product feature, only available with configured system; may not be ordered separately	\$45.34
7746-F152	Feature, 2D Scanner, Front Mount; product feature, only available with configured system; may not be ordered separately	\$125.59
7746-F240	Feature, 32GB M.2 SSD; product feature, only available with configured system; may not be ordered separately	\$64.38
7746-F241	Feature, 64GB M.2 SSD; product feature, only available with configured system; may not be ordered separately	\$90.23
7746-F242	Feature, 128GB M.2 SSD; product feature, only available with configured system; may not be ordered separately	\$121.06
7746-F451	Feature, 2D Scanner, Back Mount; product feature, only available with configured system; may not be ordered separately	\$125.59
7746-F452	Feature, XL7 7 PCAP Touch Display, Integrated; product feature, only available with configured system; may not be ordered separately	\$174.11
7746-F455	Feature, XL7 7 Non-Touch Display, Integrated; product feature, only available with configured system; may not be ordered separately	\$148.26
7746-F500	Feature, M.2 Wireless; product feature, only available with configured system; may not be ordered separately	\$51.69

Part Number	Description	GSA Price
7746-F707	Feature, Orderman Windows 10 IoT 64 bit Base Image; product feature, only available with configured system; may not be ordered separately	\$102.02
7746-F715	FEATURE - Windows 10 IoT Enterprise 2016 LTSB Entry 64 bit Embedded OS (UEFI BIOS); product feature, only available with configured system; may not be ordered separately	\$102.02
<b>P1535 Base Model Lead Unit for PCAP Touch</b>		
7761-0900-8801	P1535 Base Model Lead Unit PID for Resistive Touch	\$627.05
7761-3900-8801	P1535 Base Model Lead Unit PID for PCAP Touch	\$707.76
7761-F120	Feature, 90W Power Supply; product feature, only available with configured system; may not be ordered separately	\$29.02
7761-F121	Feature, 150W Power Supply; product feature, only available with configured system; may not be ordered separately	\$54.86
7761-F130	Feature, Memory, 4GB Base Memory DDR3; product feature, only available with configured system; may not be ordered separately	\$64.38
7761-F131	Feature, Memory, 8GB Base DDR3; product feature, only available with configured system; may not be ordered separately	\$119.24
7761-F140	Feature, SPI 3 Track EMSR; product feature, only available with configured system; may not be ordered separately	\$29.02
7761-F141	Feature, Magtek USB 3 Track MMSR; product feature, only available with configured system; may not be ordered separately	\$43.53
7761-F143	Feature, Dallas Key with Bottom Blank (Right Side); product feature, only available with configured system; may not be ordered separately	\$95.21
7761-F144	Feature, USB MSR with NCR Key; product feature, only available with configured system; may not be ordered separately	\$43.53
7761-F150	Feature, Biometric with Bottom Blank (Left Side); product feature, only available with configured system; may not be ordered separately	\$80.71
7761-F151	Feature, Biometrics with 2D Scanner (Left Side); product feature, only available with configured system; may not be ordered separately	\$340.05
7761-F152	Feature, Biometrics with UV Light (Left Side); product feature, only available with configured system; may not be ordered separately	\$133.75
7761-F153	Feature, UV Light with Top Blank (Left Side); product feature, only available with configured system; may not be ordered separately	\$69.37
7761-F154	Feature, 2D Scanner with Top Blank (Left Side); product feature, only available with configured system; may not be ordered separately	\$275.67

Part Number	Description	GSA Price
7761-F170	Feature, P-Series Stand (No plate or badge); product feature, only available with configured system; may not be ordered separately	\$59.85
7761-F172	Feature, X-Series Stand with Large Power Supply; product feature, only available with configured system; may not be ordered separately	\$80.71
7761-F181	FEATURE, POE + RJ45 EXPANSION; product feature, only available with configured system; may not be ordered separately	\$85.24
7761-F182	Feature, USB + Dual RJ12 Expansion; product feature, only available with configured system; may not be ordered separately	\$98.39
7761-F183	Feature, 24v Powered USB + Dual RJ12 Expansion; product feature, only available with configured system; may not be ordered separately	\$98.39
7761-F185	Feature, Quickserve 24v PUSB + 12v PUSB + Dual CD(24v) Expansion; product feature, only available with configured system; may not be ordered separately	\$51.69
7761-F240	Feature, 40GB 2.5" SSD; product feature, only available with configured system; may not be ordered separately	\$77.53
7761-F241	Feature, 60GB 2.5" SSD; product feature, only available with configured system; may not be ordered separately	\$101.56
7761-F242	Feature, 80GB 2.5" SSD; product feature, only available with configured system; may not be ordered separately	\$112.90
7761-F243	Feature, 120GB 2.5" SSD; product feature, only available with configured system; may not be ordered separately	\$90.68
7761-F451	Feature, 2x20 Customer Display Integrated; product feature, only available with configured system; may not be ordered separately	\$54.86
7761-F460	Feature, 2x20 Customer Display (attached to P-Series Stand); product feature, only available with configured system; may not be ordered separately	\$107.91
7761-F461	Feature, XD10 DISPLAY INTEGRATED TO P-SERIES STAND; product feature, only available with configured system; may not be ordered separately	\$365.89
7761-F462	FEATURE, CUSTOMER DISPLAY, XT10 DISPLAY INTEGRATED TO P-SERIES; product feature, only available with configured system; may not be ordered separately	\$446.60
7761-F500	Feature, Mini-PCI Wireless; product feature, only available with configured system; may not be ordered separately	\$48.51
7761-F511	Feature, Camera; product feature, only available with configured system; may not be ordered separately	\$29.02
7761-F701	Feature, Windows 10 Embedded (32 bit); product feature, only available with configured system; may not be ordered separately	\$102.02

Part Number	Description	GSA Price
7761-F702	Feature, Windows 10 IoT Enterprise 2016 LTSB Entry Embedded Operating System (64 BIT); product feature, only available with configured system; may not be ordered separately	\$102.02
7761-F704	Feature, Android; product feature, only available with configured system; may not be ordered separately	\$48.51
<b>Retail</b>		
7772-1216-8801	CX7, 15.6in PCAP, Celeron, 8GB (SSD, power supply and power cord add-on as feature)	\$870.53
7772-1216-8801-A-Pref-Config	NCR Integrated POS Preferred Offer CX7 Celeron: 15.6" Display, 8GB RAM, 120 GB SSD, Windows 10 IoT Enterprise 2019 LTSC (64-bit) (UEFI)	\$1,036.78
7772-1216-8801-Pref-Config	NCR Integrated POS Preferred Offer CX5 Celeron, 15.6" Display, 4GB RAM, 120 GB SSD, MSR, 2x20 Customer Display, Full Size 5B/5C Cash drawer, 7199 Printer, Windows 10 IoT Enterprise 2019 LTSC (64-bit) (UEFI)	\$1,149.27
7772-1316-8801	CX7, 15.6in PCAP, Core i3, 8GB DDR4 (SSD, power supply and power cord add-on as feature)	\$1,100.00
7772-1316-8801-A-Pref-Config	NCR Integrated POS Preferred Offer CX7 i3: 15.6" Display, 8GB RAM, 120 GB SSD, Windows 10 IoT Enterprise 2019 LTSC (64-bit) (UEFI)	\$1,127.05
7772-1316-8801-B-Pref-Config	NCR Integrated POS Preferred Offer CX7 i3 15.6" Display, 8GB RAM, 120 GB SSD, MSR, 2x20 Customer Display, Full Size 5B/5C Cash drawer, 7199 Printer, Windows 10 IoT Enterprise 2019 LTSC (64-bit) (UEFI)	\$1,367.91
7772-1316-8801-Pref-Config	NCR Integrated POS Preferred Offer CX7 Celeron 15.6" Display, 8GB RAM, 120 GB SSD, MSR, 2x20 Customer Display, Full Size 5B/5C Cash drawer, 7199 Printer, Windows 10 IoT Enterprise 2019 LTSC (64-bit) (UEFI)	\$1,269.17
7772-1516-8801	CX7, 15.6in PCAP, Core i5, 8GB DDR4 (SSD, power supply and power cord add-on as feature)	\$1,133.50
7772-1516-8801-A-Pref-Config	NCR Integrated POS Preferred Offer CX7 i5 15.6" Display, 8GB RAM, 120 GB SSD, 2x20 Customer Display, 7199 Printer, Windows 10 IoT Enterprise 2019 LTSC (64-bit) (UEFI)	\$1,438.44
7772-1516-8801-Pref-Config	NCR Integrated POS Preferred Offer CX7 i5: 15.6" Display, 8GB RAM, 120 GB SSD, Windows 10 IoT Enterprise 2019 LTSC (64-bit) (UEFI)	\$1,241.31
7772-F033	FEATURE - Base for USB Centric I/O, Remote Power supply; product feature, only available with configured system; may not be ordered separately; product feature, only available with configured system; may not be ordered separately	\$253.90
7772-F035	FEATURE - Base for Serial Centric I/O, Remote Power Supply; product feature, only available with configured system; may not be ordered separately; product feature, only available with configured system; may not be ordered separately	\$267.51

Part Number	Description	GSA Price
7772-F134	FEATURE - MEMORY MODULE, 8GB, DDR4 2400MHz (Add On); product feature, only available with configured system; may not be ordered separately; product feature, only available with configured system; may not be ordered separately	\$108.82
7772-F136	FEATURE - MEMORY MODULE, 16GB, DDR4 2400MHz (Add On); product feature, only available with configured system; may not be ordered separately; product feature, only available with configured system; may not be ordered separately	\$226.70
7772-F141	FEATURE - NCR Encrypted MSR (Port A); product feature, only available with configured system; may not be ordered separately	\$45.34
7772-F151	FEATURE - Biometrics, (Port B); product feature, only available with configured system; may not be ordered separately	\$140.55
7772-F165	FEATURE - M.2 Wireless Card and Antenna - (Port C); product feature, only available with configured system; may not be ordered separately	\$30.83
7772-F241	FEATURE - SSD 120 GB, M.2 SATA; product feature, only available with configured system; may not be ordered separately	\$58.94
7772-F242	FEATURE - DUAL SSD 120 GB, M.2 SATA; product feature, only available with configured system; may not be ordered separately	\$115.62
7772-F253	240GB M.2 Solid State Drive (SSD) - NVMe; product feature, only available with configured system; may not be ordered separately	\$115.62
7772-F452	FEATURE - 7" LCD (XL7) Customer Display, non-touch; product feature, only available with configured system; may not be ordered separately	\$197.23
7772-F720	Windows 10 IoT Enterprise 2019 LTSC Value 64 bit (UEFI) Embedded Operating System; product feature, only available with configured system; may not be ordered separately	\$102.02
<b>CX5 POS</b>		
7773-1216-8801-Pref-Config	NCR Integrated POS Preferred Offer CX5 Celeron: 15.6" Display, 4GB RAM, 120 GB SSD, Windows 10 IoT Enterprise 2019 LTSC (64-bit) (UEFI)	\$908.41
<b>RealScan 73</b>		
7874-F150	Integrated Imaging Scan Module Feature; Cashier Facing; product feature, only available with configured system; may not be ordered separately	\$251.89
7874-K608	Kit - midsize Everscan top plate (usually for K001)	\$68.01
7874-K752	Kit - leveling for 7874-4000	\$10.08



Part Number	Description	GSA Price
<b>SA Scanner Scale</b>		
7876-4694-9090	Compact - Scanner - (scale ready) (RoHS)	\$1,181.36
<b>RealSCAN 78</b>		
7878-F567	Scale cable for dual-cable scale interface -- RS-232 (DB9F) to scanner Aux. Port (1432-C100-0040); product feature, only available with configured system; may not be ordered separately	\$15.11
7878-F593	Top Plate EverScan Glass; product feature, only available with configured system; may not be ordered separately	\$75.57
7878-F594	Top Plate EverScan Glass with Produce Guard; product feature, only available with configured system; may not be ordered separately	\$125.94
7878-F602	Top Plate Sapphire Glass; product feature, only available with configured system; may not be ordered separately	\$125.94
7878-F603	Top Plate Sapphire Glass with Produce Guard; product feature, only available with configured system; may not be ordered separately	\$151.13
7878-F610	Standard Power Cord AND Power Supply (U.S.); product feature, only available with configured system; may not be ordered separately	\$12.59
7878-F611	Twist Lock Power Cord AND Power Supply (U.S.); product feature, only available with configured system; may not be ordered separately	\$12.59
7878-F816	Remote dual scale display 30lb, 13.995kg and 15kg; product feature, only available with configured system; may not be ordered separately	\$108.31
7878-F840	Scanner-only top plate short support plugs to give same height as 75/76 scanner-only; product feature, only available with configured system; may not be ordered separately	\$1.51
7878-K602	Kit - 7878 sapphire top plate	\$133.50
<b>7879 Bi-Optic Imager</b>		
7879-2501-9090	7879e Bi-Optic Imager - Scanner/Scale (Full Size 20"/50.9cm)	\$952.50
7879-F591	20" Sapphire Top Plate; product feature, only available with configured system; may not be ordered separately	\$179.50
7879-F593	20" Diamonex ClearShield Top Plate; product feature, only available with configured system; may not be ordered separately	\$150.00
7879-F597	15.7" Sapphire Top Plate; product feature, only available with configured system; may not be ordered separately	\$178.50

Part Number	Description	GSA Price
7879-F598	15.7" Diamonex ClearShield Top Plate; product feature, only available with configured system; may not be ordered separately	\$150.00
7879-F599	13.9" Diamonex ClearShield Top Plate; product feature, only available with configured system; may not be ordered separately	\$157.00
7879-F603	20" Diamonex ClearShield Top Plate - Produce Guard; product feature, only available with configured system; may not be ordered separately	\$235.00
7879-F608	15.7" Diamonex ClearShield Top Plate - Produce Guard; product feature, only available with configured system; may not be ordered separately	\$231.00
7879-F818	Scale Display - Dual (Charcoal CG1); product feature, only available with configured system; may not be ordered separately	\$57.00
7879-F824	Scale Display - Single (Charcoal CG1); product feature, only available with configured system; may not be ordered separately	\$39.00
<b>7884 Single Window Scanner</b>		
7884-F594	RealScan 84 Horizontal Everscan Top Plate Assembly; product feature, only available with configured system; may not be ordered separately	\$76.50
7884-F603	RealScan 84 Horizontal SapphireTop Plate Assembly; product feature, only available with configured system; may not be ordered separately	\$144.08
7884-K887	RealScan 84 Vertical Bracket/Riser Mount	\$32.00
<b>POS Products</b>		
7932-8203-0000	PC/ELS; TABLET PC	\$9,527.76
7932-8209-0000	PC/ELS; AC ADAPTER FOR RUGGED TABLET	\$204.03
7932-8210-0000	PC/ELS; STAND FOR RUGGED TABLET	\$659.24
7932-8211-0000	PC/ELS; DOCLITE FOR RUGGED TABLET	\$419.85
<b>SelfSev 85 New York Kiosk</b>		
8006-1100-8801	SelfServ 85 Kiosk	\$1,986.90
8006-F310	Receipt Printer, SNBC; product feature, only available with configured system; may not be ordered separately	\$342.57
8006-F381	Power Cable, US; product feature, only available with configured system; may not be ordered separately	\$68.51
8006-F430	Chassis w/ Display Fascia 32" w/ Receipt, Imager, MSR, Trackball; product feature, only available with configured system; may not be ordered separately	\$2,500.76

Part Number	Description	GSA Price
8006-F431	Chassis w/ Display Fascia 32" w/ Receipt, Imager, MSR; product feature, only available with configured system; may not be ordered separately	\$2,500.76
8006-F436	Chassis w/ Display Fascia 32" w/ Receipt, Imager, & MSR/Pin Pad); product feature, only available with configured system; may not be ordered separately	\$2,500.76
8006-F470	Terminal, Intel Celeron T3100, 160 GB HDD, 2GB; product feature, only available with configured system; may not be ordered separately	\$822.17
8006-F472	Terminal, Intel Core i3-3240T, 8GB, 250GB HDD, 12V USB Daughter Card; product feature, only available with configured system; may not be ordered separately	\$1,130.48
8006-F500	Pin Pad Mount, Supports Verifone VX820; product feature, only available with configured system; may not be ordered separately	\$188.41
8006-F501	Pin Pad Mount, Supports Verifone VX820, w/ 3-Track MSR (Loyalty Card); product feature, only available with configured system; may not be ordered separately	\$325.44
8006-F516	MSR, Dip, 3 Track; product feature, only available with configured system; may not be ordered separately	\$256.93
8006-F530	Imager; product feature, only available with configured system; may not be ordered separately	\$424.79
8006-F700	Trackball and Switch; product feature, only available with configured system; may not be ordered separately	\$513.85
8006-F746	Memory, 4GB Module, SO-DIMM, DDR3; product feature, only available with configured system; may not be ordered separately	\$102.77
8006-F890	Wireless, US; product feature, only available with configured system; may not be ordered separately	\$99.35
8006-F976	Card Encoder - IST220; product feature, only available with configured system; may not be ordered separately	\$633.75
<b>Hardware Monthly Maintenance</b>		
1611-2000-8801-MM	Monthly Maintenance for NCR S500 - Mid Tower Site Controller WCS Service	\$10.63
1611-F120-MM	Monthly Maintenance for S500-MT 500GB HDD Feature	\$3.54
1611-F121-MM	Monthly Maintenance for S500-MT 2TB HDD Feature	\$3.54
1611-F123-MM	Monthly Maintenance for S500-MT 120GB SSD Feature	\$3.54
1611-F125-MM	Monthly Maintenance for S500-MT 120GB SSD (HS) Feature	\$3.54
1612-2000-8801-MM	Monthly Maintenance for NCR S500 - Small Form Site Controller WCS Service	\$10.63

Part Number	Description	GSA Price
1612-F120-MM	Monthly Maintenance for S500-SF 500GB HDD Feature	\$3.54
1612-F121-MM	Monthly Maintenance for S500-SF 2TB HDD Feature	\$3.54
1612-F123-MM	Monthly Maintenance for S500-SF 120GB SSD Feature	\$3.54
2163-2000-9090-MM	Monthly Maintenance for APG 18in CD 24V 5B5C WCS Svc	\$4.32
2163-2500-9090-MM	Monthly Maintenance for APG 18in CD 24V 4B8C WCS Svc	\$4.60
2185-6100-9090-MM	Monthly Maintenance for NCR Flip-Top Cash Drawer, 24V, Beige, 6B8C Till with Lockable Lid, 2-position lock, WCS Svc	\$2.62
2186-6400-9090-MM	Monthly Maintenance for NCR 16-inch Compact Cash Drawer, Black, 5B/5C, Stainless Steel Front, #235 3-position lock, 6 keys, WCS Svc	\$3.05
2186-6500-9090-MM	Monthly Maintenance for NCR 16-inch Compact Cash Drawer, Black, 4B/8C, Stainless Steel Front, #235 3-position lock, 6 keys, WCS Svc	\$3.05
4505-F242-MM	Monthly Maintenance for 2.5" 120GB Solid State Drive	\$3.68
4505-F265-MM	Monthly Maintenance for 2.5" 500GB Hard Disk Drive	\$3.68
4505-K150-MM	Monthly Maintenance for Kit, Dallas i-Button Reader, Right Side Mount	\$0.44
4505-K151-MM	Monthly Maintenance for Kit, Addimat Key Reader, Right Side Mount	\$0.44
4505-K450-MM	Monthly Maintenance for Kit, 2 x 20 LCM Customer Display - International	\$0.63
4505-K451-MM	Monthly Maintenance for Kit, 10.4" Customer Display, LCD	\$1.00
4505-K452-MM	Monthly Maintenance for Kit, 2 x 20 LCM Customer Display - Simplified Chinese	\$0.50
5907-1010-9090-MM	Monthly Maintenance for XL7W, 7 inch display, no touch, black for Display Port (WCS)	\$5.45
5907-1310-9090-MM	Monthly Maintenance for XL7W, 7 inch Display, PCAP, black, for Display Port [WCS]	\$6.66
5907-2010-9090-MM	Monthly Maintenance for XL7W, 7 inch display, no touch, white, for Display Port (WCS)	\$5.45
5907-5010-9090-MM	Monthly Maintenance for XL7W, 7 inch Display, no touch, black, USB-C compatible [WCS]	\$5.45
5907-5310-9090-MM	Monthly Maintenance for XL7W, 7 inch Display, PCAP, black, USB-C compatible [WCS]	\$6.66
5910-1310-9090-MM	Monthly Maintenance for XL10W, 10.1 inch PCAP Touch Display, DisplayPort, black, lead unit, configurable [WCS]	\$7.79

Part Number	Description	GSA Price
5910-2310-9090-MM	Monthly Maintenance for XL10W, 10.1 inch PCAP Touch Display, Display Port, white, lead unit, configurable [WCS]	\$7.79
5910-5010-9090-MM	Monthly Maintenance for XL10W, 10.1 inch Non-Touch Display, black, USB-C compatible, lead unit, configurable [WCS]	\$7.01
5910-5310-9090-MM	Monthly Maintenance for XL10W, 10.1 inch PCAP Display, black, USB C compatible, lead unit, configurable [WCS]	\$8.78
5910-F141-MM	Monthly Maintenance for MSR, NCR Encrypted USB 3 Track, black, Port A (right side)	\$0.69
5910-F241-MM	Monthly Maintenance for MSR, NCR Encrypted USB 3 Track, white, Port A (right side)	\$0.69
5915-1015-9090-MM	Monthly Maintenance for XL Series, 15inch Non-Touch Display, lead unit, configurable, black [WCS]	\$7.01
5915-1115-9090-MM	Monthly Maintenance for XL Series, 15inch Resistive Touch Display, lead unit, configurable, black [WCS]	\$7.79
5915-2315-9090-MM	Monthly Maintenance for XL Series, 15inch PCAP Touch Display, Anti-Glare, white, lead unit, configurable [WCS]	\$8.57
5915-3315-9090-MM	Monthly Maintenance for XL Series, 15inch PCAP Touch Display, Anti-Glare, black, lead unit, configurable [WCS]	\$8.57
5915-F141-MM	Monthly Maintenance for MSR, NCR Encrypted USB 3 Track, black, Port A (right side)	\$0.69
5915-F142-MM	Monthly Maintenance for MSR, JIS, Black, Port A, (right side)	\$0.69
5915-F147-MM	Monthly Maintenance for Enhanced Keypad with NCR encrypted MSR, black	\$5.31
5915-F148-MM	Monthly Maintenance for Enhanced keypad with JIS MSR, black	\$5.31
5915-F149-MM	Monthly Maintenance for Enhanced keypad with No MSR filler plate, black	\$4.25
5915-F161-MM	Monthly Maintenance for Keylock for Enhanced Keypad, black	\$0.94
5915-F162-MM	Monthly Maintenance for Biometrics for Enhanced Keypad, black	\$1.38
5915-F241-MM	Monthly Maintenance for MSR, NCR Encrypted USB 3 Track, white, Port A (right side)	\$0.69
5915-F242-MM	Monthly Maintenance for MSR, JIS, White, Port A, (right side)	\$0.69
5915-F247-MM	Monthly Maintenance for Enhanced Keypad with NCR Encrypted MSR, white	\$5.31
5915-F248-MM	Monthly Maintenance for Enhanced Keypad with JIS MSR, white	\$5.31
5915-F249-MM	Monthly Maintenance for Enhanced Keypad with No MSR Filler Plate, white	\$4.25

Part Number	Description	GSA Price
5915-F261-MM	Monthly Maintenance for Keylock for Enhanced Keypad, white	\$0.94
5915-F262-MM	Monthly Maintenance for Biometrics for Enhanced Keypad, white	\$1.38
5915-K142-MM	Monthly Maintenance for Kit, JIS MSR, Black	\$0.69
5915-K241-MM	Monthly Maintenance for Kit, NCR Encrypted MSR, white	\$0.69
5915-K242-MM	Monthly Maintenance for Kit, JIS MSR, white	\$0.69
5916-1015-9090-MM	Monthly Maintenance for XL-Series, 15.6 inch FHD No Touch Display, 16:9, Anti-Glare, black, lead unit, configurable, [WCS]	\$4.82
5916-1315-9090-MM	Monthly Maintenance for XL-Series, 15.6 inch FHD PCAP Touch Display, 16:9, Anti-Glare black, lead unit, configurable, [WCS]	\$5.95
5916-F141-MM	Monthly Maintenance for MSR, NCR Encrypted USB 3 Track, black, Port A (right side)	\$0.69
5916-F180-MM	Monthly Maintenance for RFID Reader, black, Port A (right side)	\$2.00
5916-K180-MM	Monthly Maintenance for Kit, RFID Reader, black	\$2.00
5954-K961-MM	Monthly Maintenance for NCR RealPOS DynaKey Kit - 15" Next Gen DynaKey Biometrics Upgrade (Charcoal)	\$5.31
5968-1115-9090-MM	Monthly Maintenance for X-Series 15 inch Resistive Touch Display, lead unit, configurable [WCS]	\$12.04
5968-1310-9090-MM	Monthly Maintenance for X-Series 10.4 inch PCAP LED Touch Display, with Port A/B, lead unit, configurable [WCS]	\$12.04
5968-1315-9001-MM	Monthly Maintenance for X-Series, 15 inch PCAP Touch Display for Self Service, no mount; no MSR, no Cables, Black [WCS]	\$12.04
5968-1315-9090-MM	Monthly Maintenance for X-Series 15 inch PCAP LED Touch Display, lead unit, configurable [WCS]	\$12.04
5968-1318-9090-MM	Monthly Maintenance for X-Series 18.5 inch, PCAP Zero Bezel LED Touch Display, lead unit, configurable [WCS]	\$12.40
5968-2110-9090-MM	Monthly Maintenance for X-Series 10.4 Inch Resistive Touch Display with Port A/B, lead unit, configurable [WCS]	\$12.04
5968-F141-MM	Monthly Maintenance for X-Series Display Feature 15" Encrypted MSR right side (Port A)	\$0.63
5968-F142-MM	Monthly Maintenance for X-Series Display Feature 15" JIS MSR right side (Port A)	\$0.63
5968-F143-MM	Monthly Maintenance for X-Series Display Feature - Encrypted MSR for 10.4" inch Display right side (Port A)	\$0.63

Part Number	Description	GSA Price
5968-F144-MM	Monthly Maintenance for X-Series Display Feature 18.5" Encrypted MSR right side (Port A)	\$0.63
5968-F145-MM	Monthly Maintenance for X-Series Display Feature - JIS MSR for 10.4" Display right side (Port A)	\$0.63
5968-F151-MM	Monthly Maintenance for X-Series, Display feature, Biometrics 15 inch or 18.5 inch Display (Port B)	\$0.75
5968-F173-MM	Monthly Maintenance for X-Series 5968 Display Feature - Side Mount Imager, 10.4in Display, Port B	\$2.48
5968-F349-MM	Monthly Maintenance for Keypad for XT15, 2017 version, right side (Port A)	\$4.25
5968-K144-MM	Monthly Maintenance for Kit, X-Series Encrypted MSR for 18.5" Display (Port A)	\$0.63
5975-2010-9082-MM	Monthly Maintenance for NCR RealPOS 256x64 Graphical Display (Beige)	\$4.96
5975-2011-9082-MM	Monthly Maintenance for NCR RealPOS 256x64 Graphical Display (Charcoal)	\$4.96
5975-2012-9082-MM	Monthly Maintenance for NCR RealPOS 256x64 Graphical Display (White)	\$4.96
5976-1100-9090-MM	Monthly Maintenance for NCR RealPOS Customer Display - 2x20 LED - Beige (G11); no mounts, no cables	\$3.05
5976-1175-9090-MM	Monthly Maintenance for NCR RealPOS Customer Display - 2x20 LED - 5975 Compatibility firmware; no mount, no cables, beige	\$3.05
5976-1200-9090-MM	Monthly Maintenance for NCR RealPOS Customer Display - 2x20 LED - Charcoal (CG1); no mounts, no cables	\$3.05
5976-1275-9090-MM	Monthly Maintenance for NCR RealPOS Customer Display - 2x20 LED - 5975 Compatibility firmware; no mount, no cables, charcoal	\$3.05
5976-1300-9090-MM	Monthly Maintenance for NCR RealPOS 2x20 LED Display, black, requires selection of a cable, pole kit and stand for remote configurations.	\$3.05
5976-1375-9090-MM	Monthly Maintenance for NCR RealPOS 2x20 LED Display; 5975 compatible; Black; requires selection of a cable, pole kit and stand.	\$3.05
5977-1000-9090-MM	Monthly Maintenance for NCR 5977 2x20 Customer Display, for pole mount, Black [WCS]	\$3.05
5977-1001-9090-MM	Monthly Maintenance for NCR 5977 2x20 Customer Display, for pole mount, White [WCS]	\$3.05
5977-2000-9090-MM	Monthly Maintenance for NCR 5977 Graphical Customer Display, for pole mount, Black [WCS]	\$4.04
7357-4011-9090-MM	Monthly Maintenance for SSCO R6L Plus Narrow Credit/Debit, XR7 Plus	\$97.54
7357-4012-9090-MM	Monthly Maintenance for SSCO R6L Plus Narrow Credit/Debit, XR7 Plus (Gen 7)	\$97.54



Part Number	Description	GSA Price
7360-0100-9090-MM	Monthly Maintenance for FastLane Self Serv Checkout Full Function - No Bag	\$206.48
7360-0200-9090-MM	Monthly Maintenance for Fastlane SelfServ Checkout Narrow Core - No bag	\$95.63
7360-0300-9090-MM	Monthly Maintenance for FastLane Self Serv Checkout Convertible - No Bag	\$206.48
7360-1100-9090-MM	Monthly Maintenance for FastLane Self Serv Checkout Full Function - 1 Bag	\$206.48
7360-1200-9090-MM	Monthly Maintenance for Fastlane SelfServ Checkout Narrow Core - 1 Bag	\$95.63
7360-1300-9090-MM	Monthly Maintenance for FastLane Self Serv Checkout Convertible - 1 Bag	\$206.48
7360-2100-9090-MM	Monthly Maintenance for FastLane Self Serv Checkout Full Function - 2 Bag	\$206.48
7360-2200-9090-MM	Monthly Maintenance for Fastlane SelfServ Checkout Narrow Core - 2 Bag	\$95.63
7360-2300-9090-MM	Monthly Maintenance for FastLane Self Serv Checkout Convertible - 2 Bag	\$206.48
7360-3100-9090-MM	Monthly Maintenance for FastLane Self Serv Checkout Full Function - 3 Bag	\$206.48
7360-3200-9090-MM	Monthly Maintenance for Fastlane SelfServ Checkout Narrow Core - 3 Bag	\$95.63
7360-3300-9090-MM	Monthly Maintenance for FastLane Self Serv Checkout Convertible - 3 Bag	\$206.48
7362-0100-9090-MM	Monthly Maintenance for NCR R6 Cash Tender Module	\$180.63
7607-1100-8801-MM	Monthly Maintenance for XR8 Celeron, Diskless (Black)	\$7.08
7607-1300-8801-MM	Monthly Maintenance for XR8; Core i3	\$7.08
7607-1500-8801-MM	Monthly Maintenance for XR8; Core i5	\$7.79
7607-2100-8801-MM	Monthly Maintenance for XR8 (Dual DP); Celeron, Diskless (Black)	\$7.08
7607-2180-8801-MM	Monthly Maintenance for XR8 (Dual DP); Celeron, Diskless (Black), UPS	\$7.79
7607-2300-8801-MM	Monthly Maintenance for XR8 (Dual DP); Core i3, Diskless (Black)	\$7.08
7607-2380-8801-MM	Monthly Maintenance for XR8 (Dual DP); Core i3, Diskless (Black) , UPS	\$8.15
7607-2500-8801-MM	Monthly Maintenance for XR8 (Dual DP); Core i5, Diskless (Black)	\$7.79
7607-2580-8801-MM	Monthly Maintenance for XR8 (Dual DP); Core i5, Diskless (Black) , UPS	\$8.15
7607-3100-8801-MM	Monthly Maintenance for XR8c Celeron, Dual DP, Diskless - Black	\$7.08
7607-3300-8801-MM	Monthly Maintenance for XR8c i3, Dual DP, Diskless - Black	\$7.08
7607-3500-8801-MM	Monthly Maintenance for XR8c i5, Dual DP, Diskless - Black	\$7.79
7607-F171-MM	Monthly Maintenance for Feature - Internal CD/DVD ROM Black	\$0.94
7607-F241-MM	Monthly Maintenance for Feature - SSD, Secondary, 120GB, SATA, 2.5"	\$2.48

Part Number	Description	GSA Price
7607-F243-MM	Monthly Maintenance for Feature: 2.5", Secondary, 240GB Solid State Drive	\$2.48
7607-F245-MM	Monthly Maintenance for Feature: 2.5", Secondary, 480GB Solid State Drive	\$3.54
7607-F251-MM	Monthly Maintenance for Feature - SSD, Secondary, 120GB, SATA, 2.5", XR8c	\$2.48
7607-F253-MM	Monthly Maintenance for Feature - SSD, Secondary, 240GB, SATA, 2.5", XR8c, includes mounting bracket	\$2.48
7607-F261-MM	Monthly Maintenance for Feature - HDD, Secondary, 500GB, SATA, 3.5", 4k Byte	\$3.54
7607-K241-MM	Monthly Maintenance for This kit provides the 120GB SSD plus all the hardware (screws, cables, bracket and SATA board)	\$2.48
7607-K261-MM	Monthly Maintenance for This kit provides the 500GB HDD plus all the hardware (screws, cables, bracket and SATA board)	\$3.54
7702-2222-8801-MM	Monthly Maintenance for XR7 21.5" PCAP w/ Intel Celeron 1820TE	\$15.44
7702-2225-8801-MM	Monthly Maintenance for XR7 15" Resistive RGB w/ Intel Celeron, must add memory, SSD and pwr. sup	\$12.75
7702-2315-8801-MM	Monthly Maintenance for XR7 15" PCAP RGB w/ Intel i3-4350T, must add memory, SSD and pwr. sup.	\$15.02
7702-2318-8801-MM	Monthly Maintenance for XR7 18.5" PCAP w/ Intel i3-4350T, must add memory, SSD and pwr. sup	\$15.73
7702-2322-8801-MM	Monthly Maintenance for XR7 21.5" PCAP w/ Intel i3 4350T	\$16.65
7702-2325-8801-MM	Monthly Maintenance for XR7 15" Resistive RGB w/ Intel i3-4350T, must add memory, SSD and pwr. sup	\$13.10
7702-2518-8801-MM	Monthly Maintenance for XR7 18.5" PCAP w/ Intel i5-4590T, must add memory, SSD and pwr. sup	\$16.65
7702-2522-8801-MM	Monthly Maintenance for RealPOS XR7 21.5" PCAP w/ Intel i5 4590T	\$17.85
7702-2525-8801-MM	Monthly Maintenance for XR7 15" Resistive RGB w/ Intel i5-4590T, must add memory, SSD and pwr. sup	\$13.81
7702-F141-MM	Monthly Maintenance for NCR Encrypted MSR	\$0.63
7702-F142-MM	Monthly Maintenance for JIS MSR	\$0.63
7702-F151-MM	Monthly Maintenance for Biometrics	\$0.75
7702-F156-MM	Monthly Maintenance for XR7 Operator Camera	\$0.63
7702-F159-MM	Monthly Maintenance for XR7 Biometrics mounted on Right side (NO MSR)	\$0.75

Part Number	Description	GSA Price
7702-F160-MM	Monthly Maintenance for Hospitality PCR Expansion (6 x RJ12)	\$1.38
7702-F161-MM	Monthly Maintenance for 3 port Retail Serial Expansion (1 x DB9, 2 x RJ50)	\$1.25
7702-F168-MM	Monthly Maintenance for Feature, bottom mount imager for 15" kiosk config	\$2.48
7702-F244-MM	Monthly Maintenance for XR7 Dual 2.5" 120GB Solid State Drive	\$2.48
7702-F248-MM	Monthly Maintenance for 240GB Dual Solid State Drives	\$2.48
7702-F349-MM	Monthly Maintenance for X-Series Keypad	\$4.25
7702-F450-MM	Monthly Maintenance for XR7 2x20 customer display integrated to table top stand	\$3.05
7702-F472-MM	Monthly Maintenance for XL10 non-touch integrated LCD (includes LCD, mount and cables)	\$6.23
7702-F479-MM	Monthly Maintenance for XL10 PCAP integrated LCD (includes LCD, mount and cables)	\$7.08
7702-F490-MM	Monthly Maintenance for 2x20 adjustable high mount display	\$3.05
7702-F559-MM	Monthly Maintenance for 10" PCAP Customer Display - XL stand mounted	\$12.04
7702-K141-MM	Monthly Maintenance for MSR XR7	\$0.63
7702-K151-MM	Monthly Maintenance for Biometric Module XR7	\$0.75
7702-K243-MM	Monthly Maintenance for XR7 2.5" 120GB Solid State Drive and SATA cable	\$2.48
7702-K247-MM	Monthly Maintenance for KIT - 240GB Solid State Drive	\$2.48
7702-K349-MM	Monthly Maintenance for X-Series Numeric Keypad (for F349 - new keypad)	\$4.25
7702-K450-MM	Monthly Maintenance for 2x20 customer display with mount hardware for integration on XR7 stand	\$3.05
7702-K451-MM	Monthly Maintenance for XR7 2x20 customer display integrated on extension stand with swivel mount and mount HW	\$3.05
7702-K460-MM	Monthly Maintenance for Kit - High Mount 2x20 Customer Display	\$3.05
7702-K490-MM	Monthly Maintenance for Kit - 2x20 adjustable high mount display	\$3.05
7703-1215-8801-MM	Monthly Maintenance for XR7 PLUS 15 PCAP w/ Intel Celeron - must add pwr supply, drive, memory	\$12.75
7703-1218-8801-MM	Monthly Maintenance for XR7 PLUS 18.5 PCAP w/ Intel Celeron - must add pwr supply, drive, memory	\$13.81
7703-1222-8801-MM	Monthly Maintenance for XR7 Plus 21.5 PCAP w/ Intel Celeron - must add pwr supply, drive, memory	\$15.44

Part Number	Description	GSA Price
7703-1315-8801-MM	Monthly Maintenance for XR7 Plus 15 PCAP w/ Intel i3-- must add pwr supply, drive, memory	\$15.02
7703-1318-8801-MM	Monthly Maintenance for XR7 Plus 18.5 PCAP w/ Intel i3 - must add pwr supply, drive, memory	\$15.73
7703-1322-8801-MM	Monthly Maintenance for XR7 PLUS 21.5 PCAP w/ Intel i3 - must add pwr supply, drive, memory	\$16.65
7703-1515-8801-MM	Monthly Maintenance for XR7 Plus 15 PCAP w/ Intel i5 - must add pwr supply, drive, memory	\$15.58
7703-1518-8801-MM	Monthly Maintenance for XR7 Plus 18.5 PCAP w/ Intel i5 - must add pwr supply, drive, memory	\$16.65
7703-1522-8801-MM	Monthly Maintenance for XR7 Plus 21.5 PCAP w/ Intel i5 - must add pwr supply, drive, memory	\$17.85
7703-2315-8801-MM	Monthly Maintenance for XR7 Plus, 15" Intel i3 Kaby Lake - must add pwr supply,/cord, disk drive, memory, stand	\$15.02
7703-2515-8801-MM	Monthly Maintenance for XR7 Plus, 15" Intel i5 Kaby Lake - must add pwr supply,/cord, disk drive, memory, stand	\$15.58
7703-3215-8801-MM	Monthly Maintenance for XR7 Plus 15" PCAP w/ Intel Celeron, White (must add power supply, cord, disk drive and memory)	\$12.75
7703-F141-MM	Monthly Maintenance for Encrypted MSR	\$0.63
7703-F151-MM	Monthly Maintenance for Biometrics	\$0.75
7703-F156-MM	Monthly Maintenance for XR7 Operator Camera	\$0.63
7703-F159-MM	Monthly Maintenance for XR7 Biometrics mounted on Right side (NO MSR)	\$0.75
7703-F160-MM	Monthly Maintenance for Hospitality PCR Expansion (6 x RJ12)	\$1.38
7703-F161-MM	Monthly Maintenance for 3 port Retail Serial Expansion (1 x DB9, 2 x RJ50)	\$1.25
7703-F170-MM	Monthly Maintenance for Side Mount Imager	\$2.48
7703-F171-MM	Monthly Maintenance for Side Mount UV Light Note Validator	\$1.00
7703-F243-MM	Monthly Maintenance for Dual 120GB M.2 Solid State Drives (RAID)	\$2.48
7703-F341-MM	Monthly Maintenance for NCR Encrypted MSR, Landscape Mount, White (Port A)	\$0.63
7703-F342-MM	Monthly Maintenance for JIS MSR, WHITE (Port A)	\$0.63
7703-F349-MM	Monthly Maintenance for X-Series Keypad	\$4.25

Part Number	Description	GSA Price
7703-F360-MM	Monthly Maintenance for 6 Ports Serial I/O Expansion, White	\$1.38
7703-F361-MM	Monthly Maintenance for 3 Port Serial I/O Expansion, White	\$1.25
7703-F368-MM	Monthly Maintenance for Wireless Card and Antenna - 802.11 Bluetooth, Landscape Mount, White (Port B)	\$0.50
7703-F450-MM	Monthly Maintenance for XR7 2x20 customer display integrated to table top stand	\$3.05
7703-F451-MM	Monthly Maintenance for XR7 2x20 customer display integrated on extension stand with swivel mount	\$3.05
7703-F460-MM	Monthly Maintenance for High Mount 2x20 Customer Display	\$3.05
7703-F461-MM	Monthly Maintenance for 10.4" Resistive Touch LCD (LCD, mount, cables)	\$12.04
7703-F472-MM	Monthly Maintenance for XL10 non-touch integrated LCD (includes LCD, mount and cables)	\$6.23
7703-F479-MM	Monthly Maintenance for XL10 PCAP integrated LCD (includes LCD, mount and cables)	\$7.08
7703-F490-MM	Monthly Maintenance for 2x20 adjustable high mount display	\$3.05
7703-F550-MM	Monthly Maintenance for 2x20 Customer Display - XL stand mounted	\$3.05
7703-F552-MM	Monthly Maintenance for 10" non-touch customer display - XL stand mounted	\$12.75
7703-F554-MM	Monthly Maintenance for Graphical VFD customer display - XL stand mounted	\$4.04
7703-F559-MM	Monthly Maintenance for 10" PCAP Customer Display - XL stand mounted	\$12.04
7703-F641-MM	Monthly Maintenance for Enhanced Keypad with Black MSR and Keylock	\$6.38
7703-F649-MM	Monthly Maintenance for Enhanced Keypad, no MSR, no Keylock, no Biometrics Reader	\$4.25
7703-F651-MM	Monthly Maintenance for Enhanced Keypad with Biometric Reader, no MSR	\$5.81
7703-F950-MM	Monthly Maintenance for 2x20 customer display, white	\$3.05
7705-2000-8801-MM	Monthly Maintenance for NCR SelfServ 75 Bill Payment Kiosk	\$57.38
7705-3000-8801-MM	Monthly Maintenance for 7705 R1.2 SIM Dispense Side Car Base Configuration	\$65.52
7705-F298-MM	Monthly Maintenance for DIP Card Reader (R1.1)	\$2.41
7705-F324-MM	Monthly Maintenance for UPS, 110 volt	\$5.95
7705-F560-MM	Monthly Maintenance for Check imager with retention	\$15.94
7705-F622-MM	Monthly Maintenance for 2D imaging scanner	\$19.05

Part Number	Description	GSA Price
7705-F630-MM	Monthly Maintenance for Sankyo Card Dispenser (3 Hopper)	\$81.46
7705-F640-MM	Monthly Maintenance for Passport Reader	\$25.85
7705-F650-MM	Monthly Maintenance for Camera (PAL)	\$2.48
7705-F651-MM	Monthly Maintenance for Camera (NTSC)	\$2.48
7705-F660-MM	Monthly Maintenance for Telephone Handset	\$1.25
7705-F680-MM	Monthly Maintenance for Gemalto ID Card Reader	\$1.56
7705-F690-MM	Monthly Maintenance for Biometric Fingerprint Reader	\$2.55
7705-F730-MM	Monthly Maintenance for Note acceptor - 1,200 capacity (AUS + US)	\$40.02
7705-F731-MM	Monthly Maintenance for Note acceptor - 2,000 capacity (AUS + US)	\$58.79
7705-K031-MM	Monthly Maintenance for Kit - Side Car Upgrade (Fully configured)	\$127.50
7705-K032-MM	Monthly Maintenance for Kit - Side Car Upgrade (Minimal Configuration)	\$90.31
7705-K033-MM	Monthly Maintenance for Kit - Camera (PAL) and Telephone Handset Upgrade	\$4.96
7705-K034-MM	Monthly Maintenance for Kit - Camera (NTSC) and Telephone Handset Upgrade	\$4.96
7734-0900-8800-MM	Monthly Maintenance for P1532 15" Resistive Touch POS Lead Unit, Quad, Configurable	\$10.63
7734-F140-MM	Monthly Maintenance for Feature, SPI 3 Track EMSR	\$0.63
7734-F181-MM	Monthly Maintenance for Feature, Dual RJ12 Expansion	\$1.00
7734-F182-MM	Monthly Maintenance for Feature, 24v Powered USB Expansion	\$1.44
7734-F451-MM	Monthly Maintenance for Feature, 2x20 Customer Display Integrated	\$2.27
7734-F452-MM	Monthly Maintenance for Feature, 2x20 Double Byte Display Integrated	\$2.83
7734-F461-MM	Monthly Maintenance for Feature, C730 Customer Display (Black)	\$4.60
7734-F462-MM	Monthly Maintenance for Feature, C730 with Touch/MSR (Black)	\$5.67
7734-F463-MM	Monthly Maintenance for Feature, C730 with Touch/MSR/Scanner (Black)	\$8.50
7745-3900-8800-MM	Monthly Maintenance for P1235 12" PCAP Touch POS Lead Unit, Quad, Configurable	\$13.46
7745-F140-MM	Monthly Maintenance for FEATURE, SPI 3 TRACK EMSR	\$0.63
7745-F143-MM	Monthly Maintenance for FEATURE, DALLAS KEY WITH BOTTOM BLANK (RIGHT SIDE)	\$1.25

Part Number	Description	GSA Price
7745-F144-MM	Monthly Maintenance for Feature, USB MSR with NCR Key	\$1.25
7745-F150-MM	Monthly Maintenance for FEATURE, BIOMETRICS WITH BOTTOM BLANK (LEFT SIDE)	\$1.56
7745-F151-MM	Monthly Maintenance for FEATURE, BIOMETRICS WITH 2D SCANNER (LEFT SIDE)	\$4.25
7745-F152-MM	Monthly Maintenance for FEATURE, BIOMETRICS WITH UV LIGHT (LEFT SIDE)	\$2.83
7745-F153-MM	Monthly Maintenance for FEATURE, UV LIGHT WITH TOP BLANK (LEFT SIDE)	\$1.50
7745-F156-MM	Monthly Maintenance for Feature, Biometrics Without Biokey with Bottom Blank (Left Side)	\$1.56
7745-F181-MM	Monthly Maintenance for FEATURE, POE + RJ45 EXPANSION	\$1.56
7745-F182-MM	Monthly Maintenance for FEATURE, USB + DUAL RJ12 EXPANSION	\$1.88
7745-F183-MM	Monthly Maintenance for FEATURE, 24V POWERED USB + DUAL RJ12 EXPANSION	\$1.88
7745-F451-MM	Monthly Maintenance for FEATURE, 2X20 CUSTOMER DISPLAY INTEGRATED	\$2.27
7745-F460-MM	Monthly Maintenance for FEATURE, 2X20 CUSTOMER DISPLAY (ATTACHED TO P-SERIES STAND)	\$3.05
7745-F461-MM	Monthly Maintenance for FEATURE, XD10 DISPLAY INTEGRATED TO P-SERIES STAND	\$8.85
7745-F462-MM	Monthly Maintenance for FEATURE, CUSTOMER DISPLAY, XT10 DISPLAY INTEGRATED TO P-SERIES	\$12.04
7745-F500-MM	Monthly Maintenance for FEATURE, MINI-PCI WIRELESS	\$0.94
7746-1410-8801-MM	Monthly Maintenance for Lead Unit - 10.1" PCAP, Dual Core 4GB RAM, Configurable	\$18.70
7746-1415-8801-MM	Monthly Maintenance for Lead Unit - 15.6" PCAP, Dual Core 4GB RAM, Configurable	\$19.76
7746-1810-8801-MM	Monthly Maintenance for Lead Unit - 10.1" PCAP, Dual Core 8GB RAM, Configurable	\$19.34
7746-F122-MM	Monthly Maintenance for Feature, 24V Power Supply and I/O Expansion Box, 24V + Dual 12V + RJ45	\$2.48
7746-F141-MM	Monthly Maintenance for Feature, NCR Encrypted MSR	\$0.56
7746-F144-MM	Monthly Maintenance for Feature, Monetra Encrypted MSR	\$0.56
7746-F152-MM	Monthly Maintenance for Feature, 2D Scanner, Front Mount	\$1.19



Part Number	Description	GSA Price
7746-F240-MM	Monthly Maintenance for Feature, 32GB M.2 SSD	\$2.48
7746-F241-MM	Monthly Maintenance for Feature, 64GB M.2 SSD	\$2.48
7746-F242-MM	Monthly Maintenance for Feature, 128GB M.2 SSD	\$2.48
7746-F451-MM	Monthly Maintenance for Feature, 2D Scanner, Back Mount	\$1.19
7746-F452-MM	Monthly Maintenance for Feature, XL7 7 PCAP Touch Display, Integrated	\$6.02
7746-F455-MM	Monthly Maintenance for Feature, XL7 7 Non-Touch Display, Integrated	\$4.96
7746-F500-MM	Monthly Maintenance for Feature, M.2 Wireless	\$0.50
7761-3900-8801-MM	Monthly Maintenance for P1535 Base Model Lead Unit PID for PCAP Touch	\$13.46
7761-F140-MM	Monthly Maintenance for Feature, SPI 3 Track EMSR	\$0.63
7761-F141-MM	Monthly Maintenance for Feature, Magtek USB 3 Track MMSR	\$0.81
7761-F143-MM	Monthly Maintenance for Feature, Dallas Key with Bottom Blank (Right Side)	\$1.25
7761-F144-MM	Monthly Maintenance for Feature, USB MSR with NCR Key	\$1.25
7761-F150-MM	Monthly Maintenance for Feature, Biometric with Bottom Blank (Left Side)	\$1.56
7761-F151-MM	Monthly Maintenance for Feature, Biometrics with 2D Scanner (Left Side)	\$4.25
7761-F152-MM	Monthly Maintenance for Feature, Biometrics with UV Light (Left Side)	\$2.83
7761-F153-MM	Monthly Maintenance for Feature, UV Light with Top Blank (Left Side)	\$1.50
7761-F154-MM	Monthly Maintenance for Feature, 2D Scanner with Top Blank (Left Side)	\$3.19
7761-F181-MM	Monthly Maintenance for FEATURE, POE + RJ45 EXPANSION	\$1.56
7761-F182-MM	Monthly Maintenance for Feature, USB + Dual RJ12 Expansion	\$1.88
7761-F183-MM	Monthly Maintenance for Feature, 24v Powered USB + Dual RJ12 Expansion	\$1.88
7761-F185-MM	Monthly Maintenance for Feature, Quickserve 24v PUSB + 12v PUSB + Dual CD(24v) Expansion	\$0.94
7761-F451-MM	Monthly Maintenance for Feature, 2x20 Customer Display Integrated	\$2.27
7761-F460-MM	Monthly Maintenance for Feature, 2x20 Customer Display (attached to P-Series Stand)	\$3.05
7761-F461-MM	Monthly Maintenance for Feature, XD10 DISPLAY INTEGRATED TO P-SERIES STAND	\$8.85
7761-F462-MM	Monthly Maintenance for FEATURE, CUSTOMER DISPLAY, XT10 DISPLAY INTEGRATED TO P-SERIES	\$12.04

Part Number	Description	GSA Price
7761-F500-MM	Monthly Maintenance for Feature, Mini-PCI Wireless	\$0.94
7761-F511-MM	Monthly Maintenance for Feature, Camera	\$0.63
7772-1216-8801-MM	Monthly Maintenance for CX7, 15.6in PCAP, Celeron, 8GB (SSD, power supply and power cord add-on as feature)	\$12.75
7772-1316-8801-MM	Monthly Maintenance for CX7, 15.6in PCAP, Core i3, 8GB DDR4 (SSD, power supply and power cord add-on as feature)	\$15.02
7772-1516-8801-MM	Monthly Maintenance for CX7, 15.6in PCAP, Core i5, 8GB DDR4 (SSD, power supply and power cord add-on as feature)	\$15.58
7772-F033-MM	Monthly Maintenance for FEATURE - Base for USB Centric I/O, with power supply (CX7 15.6"16:9 or 18.5" Display)	\$1.25
7772-F035-MM	Monthly Maintenance for FEATURE - Base for Serial Centric I/O with power supply (CX7 15.6"16:9 or 18.5" Display)	\$1.25
7772-F136-MM	Monthly Maintenance for FEATURE - MEMORY MODULE, 16GB, DDR4 2400MHz (Add On)	\$1.19
7772-F141-MM	Monthly Maintenance for FEATURE - NCR Encrypted MSR (Port A)	\$0.75
7772-F165-MM	Monthly Maintenance for FEATURE - M.2 Wireless Card and Antenna - (Port C)	\$1.00
7772-F241-MM	Monthly Maintenance for FEATURE - SSD 120 GB, M.2 SATA	\$1.50
7772-F242-MM	Monthly Maintenance for FEATURE - DUAL SSD 120 GB, M.2 SATA	\$3.40
7772-F253-MM	Monthly Maintenance for 240GB M.2 Solid State Drive (SSD) - NVMe	\$1.81
7874-F152-MM	Monthly Maintenance for Integrated Imaging Scan Module Feature; Cashier Facing (white illumination)	\$0.94
7874-K825-MM	Monthly Maintenance for NCR 7874 Scale Upgrade Kit	\$6.38
7877-F818-MM	Monthly Maintenance for Dual Remote Display w/ 4m Cable; 30 LB, 15.000kg; Charcoal (CG1) Color	\$3.83
7877-F819-MM	Monthly Maintenance for RealScan Dual Remote Display w/ 4M cable, 30 LB, 15.000kg (black 701 color)	\$5.95
7877-F824-MM	Monthly Maintenance for Single Remote Display w/ 4m Cable; 30 LB, 15.000kg; Charcoal (CG1) Color	\$5.95
7877-F825-MM	Monthly Maintenance for RealScan Single Remote Display w/ 4M cable, 30 LB, 15.000kg (black 701 color)	\$3.83
7878-F150-MM	Monthly Maintenance for Integrated Imaging Scan Module Feature; Cashier Facing (red illumination)	\$1.00

Part Number	Description	GSA Price
7878-F152-MM	Monthly Maintenance for Integrated Imaging Scan Module Feature; Cashier Facing (white illumination)	\$1.00
7878-F817-MM	Monthly Maintenance for Feature - NCR Dual Remote Display w/ 4M cable, 30 LB, 13.995kg & 15.000kg (7825-1537-9090)	\$5.95
7878-F823-MM	Monthly Maintenance for Feature - NCR Single Remote Display w/ 4M cable, 30 LB, 13.995kg & 15.000kg (7825-0537-9090)	\$3.83
7878-K150-MM	Monthly Maintenance for Integrated Imaging Scan Module Kit; Cashier Facing (red illumination)	\$1.00
7878-K152-MM	Monthly Maintenance for Integrated Imaging Scan Module Kit; Cashier Facing (white illumination)	\$1.00
7878-K352-MM	Monthly Maintenance for Remote Imager Kit for Customer Scanning - 6ft USB Cable (White)	\$1.00
7879-2501-9090-MM	Monthly Maintenance for 7879e Bi-Optic Imager - Scanner/Scale (Full Size 20"/50.9cm)	\$14.52
7879-F818-MM	Monthly Maintenance for Scale Display - Dual (Charcoal CG1)	\$5.95
7879-F824-MM	Monthly Maintenance for Scale Display - Single (Charcoal CG1)	\$3.83
<b>Retalix Software</b>		
9613-0178-0000-MM	Mperium Monthly License per User -- Includes Bronze Level Support	\$199.50
9613-0178-0000-MSETUP	Mperium Initial Setup -- One-Time Fee	\$420.00
9653-0050-0001-MM	Mperium Monthly License per User, 12-month contract -- Includes Bronze Level Support	\$199.50
9653-0050-0001-MSETUP	Mperium Initial Setup, 12-month contract -- One-Time Fee	\$420.00
G330-0029-0000	Storeline POS Terminal	\$560.00
G330-0030-0000	Storeline POS Controller	\$6,089.30
G330-0159-0000	Retalix Store/HQ POS/HQ POS EXCHANGE/POS CONNECT	\$1,680.00
G330-0225-0000	STOREPOINT NEXT TERMINAL POS SW	\$1,116.50
G330-0231-0000	STOREPOINT FORECOURT CONTROLLER	\$1,396.50
G330-0407-0000	StorePoint PCATs Interface (per site)	\$696.50
G330-0412-0000	StorePoint Additional LinkSrv	\$349.30

Part Number	Description	GSA Price
G330-0712-0000	Power HQ (large format), Per store for retailer with 1 to 25 stores	\$5,250.00
G330-0713-0000	Power HQ (large format), Per store for retailer with 26 to 100 stores	\$3,500.00
G330-0719-0000	Power Webstore (large format), Per store for retailer with 26 to 100 stores	\$1,750.00
G330-0724-0000	Power Portal (large format), Per store for retailer with 1 to 25 stores	\$1,225.00
G330-0732-0000	Power DAX (large format), Per store for retailer with 101 or more stores	\$1,750.00
G330-0738-0000	Power Inventory (large format), Per store for retailer with 101 or more stores	\$1,750.00
G330-1380-0000	Power+ Mobile Store (large format), Per store price, integrates with HQ	\$2,450.00
<b>Retail Software</b>		
G370-1808-0000	NCR General POS Solution 2.0 POS Application (order one per POS terminal) w/Direct Software Maintenance	\$246.15
G370-1815-0000	NCR General POS Solution 2.0 PCIF External Runtime License	\$105.09
G370-1816-0000	NCR General POS Solution 2.0 EPT/CP External Runtime License	\$105.09
G370-2419-0000	NCR General POS Solution 2.0 Manager's WorkStation (MWS) w/Direct Software Maintenance	\$560.71
G370-2427-0000	NCR General POS Solution 2.0 Corporate Workstation (CWS) Base (includes two locations) w/Direct Software Maintenance	\$1,336.52
G370-2429-0000	NCR General POS Solution 2.0 Corporate Workstation (CWS) Add-on Location - For Locations 21+	\$34.56
G370-2462-0100	TAPS Fiscal Printer Drivers	\$35.26
G370-2641-0000	FiPay BIN Table Manager	\$15,869.02
G370-2642-0000	FiPay Route (1-250) Stores	\$24.69
G370-2643-0000	FiPay Route (250-500) Stores	\$21.16
G370-2644-0000	FiPay Route (501-1000) Stores	\$17.63
G370-2645-0000	FiPay Route (1001-1500) Stores	\$14.11
G370-2646-0000	FiPay Route (1501-2000) Stores	\$10.58
G370-2647-0000	FiPay Route (Corporate License)	\$7.05
G370-2648-0000	FiPay Dial Backup (1-500 Stores)	\$35.26
G370-2649-0000	FiPay Dial Backup (500 - 1000 Stores)	\$31.74
G370-2650-0000	FiPay Dial Backup (1000 + Stores)	\$28.21

Part Number	Description	GSA Price
G370-2651-0000	FiPay Direct Base Package	\$35,264.48
G370-2652-0000	FiPay Direct Store (1-100 Stores)	\$211.59
G370-2653-0000	FiPay Direct Store (101-250) Stores)	\$176.32
G370-2654-0000	FiPay Direct Store (251-500) Stores)	\$158.69
G370-2655-0000	FiPay Direct Store (500 + Stores)	\$141.06
G370-2656-0000	FiPay Server (1-100 Stores)	\$846.35
G370-2657-0000	FiPay Server (101-250 Stores)	\$705.29
G370-2658-0000	FiPay Server (251-500 Stores)	\$564.23
G370-2659-0000	FiPay Server (500 + Stores)	\$423.17
G370-2660-0000	FiPay Server (Corporate License)	\$352.64
G370-2661-0000	FiPay-PIN Base Package - US Sites	\$35,264.48
G370-2662-0000	FiPay-PIN (1-500 Lanes) - US Sites	\$52.90
G370-2663-0000	FiPay-PIN (501-1000 Lanes) - US Sites	\$45.84
G370-2664-0000	FiPay-PIN (1001-1500 Lanes) - US Sites	\$38.79
G370-2665-0000	FiPay-PIN (1501+ Lanes) - US Sites	\$28.21
G370-2666-0000	FiPay-PIN (Corporate License) - US Sites	\$24.69
G370-2673-0000	FiPay @ The Pump (251-500 Service Centers)	\$670.03
G370-2674-0000	FiPay @ The Pump (501-1000 Service Centers)	\$599.50
G370-2675-0000	FiPay @ The Pump (1000+ Service Centers)	\$528.97
G370-2676-0000	FiPay @ The Pump (Corporate License)	\$423.17
G370-2677-0000	Retail Polling Module (RPM)	\$20,453.40
G370-2678-0000	Retail Polling Module (RPM) - Additional Production System	\$10,226.70
G370-2679-0000	Retail Polling Module (RPM) - Standby System	\$5,113.35
G370-2680-0000	Retail Polling Module (RPM) - Test System	\$2,045.34
G370-2681-0000	RPM Trickle Module	\$13,047.86
G370-2682-0000	RPM Trickle Module - Additional Production System	\$6,523.93
G370-2683-0000	RPM Trickle Module - Standby System	\$3,261.96

Part Number	Description	GSA Price
G370-2684-0000	RPM Trickle Module - Test System	\$1,304.79
G370-2685-0000	WANSupp (1-100 Stores)	\$141.06
G370-2686-0000	WANSupp (101-250 Stores)	\$130.48
G370-2687-0000	WANSupp (251- 500 Stores)	\$119.90
G370-2688-0000	WANSupp (501- 1000 Stores)	\$112.85
G370-2689-0000	WANSupp (1001- 1500 Stores)	\$102.27
G370-2690-0000	WANSupp (1501-2000 Stores)	\$84.63
G370-2691-0000	WANSupp (Corporate License)	\$67.00
G370-2692-0000	RTS Base	\$20,453.40
G370-2693-0000	RTS Base - Additional Production System	\$10,226.70
G370-2694-0000	RTS Base - Standby System	\$5,113.35
G370-2695-0000	RTS Base - Test System	\$2,045.34
G370-2696-0000	RTS Operator Alerts	\$6,347.61
G370-2697-0000	RTS Operator Alerts - Additional Production System	\$3,173.80
G370-2698-0000	RTS Operator Alerts - Standby System	\$1,586.90
G370-2699-0000	RTS Operator Alerts - Test System	\$634.76
G370-2700-0000	RTS Settlement Package	\$21,158.69
G370-2701-0000	RTS Settlement Package - Additional Production System	\$10,579.35
G370-2702-0000	RTS Settlement Package - Standby System	\$5,289.67
G370-2703-0000	RTS Settlement Package - Test System	\$2,115.87
G370-2704-0000	RTS Settlement Package - Additional Link	\$11,637.28
G370-2706-0000	RTS Payment Reconciliation - Additional Production System	\$5,818.64
G370-2707-0000	RTS Payment Reconciliation - Standby System	\$2,909.32
G370-2708-0000	RTS Payment Reconciliation - Test System	\$1,163.73
G370-2709-0000	RTS Negative Check Validation	\$17,632.24
G370-2710-0000	RTS Negative Check Validation - Additional Production System	\$8,816.12
G370-2711-0000	RTS Negative Check Validation - Standby System	\$4,408.06

Part Number	Description	GSA Price
G370-2712-0000	RTS Negative Check Validation - Test System	\$1,763.22
G370-2713-0000	Additional Payment Link	\$11,637.28
G370-2714-0000	Additional Payment Link - Additional Production System	\$5,818.64
G370-2715-0000	Additional Payment Link - Standby System	\$2,909.32
G370-2716-0000	Additional Payment Link - Test System	\$1,163.73
G370-2717-0000	Additional Transaction Type Using Same Link	\$1,939.55
G370-2718-0000	Additional Transaction Type Using Same Link - Additional Production System	\$969.77
G370-2719-0000	Additional Transaction Type Using Same Link - Standby System	\$485.24
G370-2720-0000	Additional Transaction Type Using Same Link - Test System	\$193.95
G370-2721-0000	Additional Transaction Link w/ Unlimited Changes	\$14,105.79
G370-2722-0000	Additional Transaction Link w/ Unlimited Changes - Additional Production System	\$7,052.90
G370-2723-0000	Additional Transaction Link w/ Unlimited Changes - Standby System	\$3,526.45
G370-2724-0000	Additional Transaction Link w/ Unlimited Changes - Test System	\$1,410.58
G370-2726-M000	NCR Advanced Checkout Solution 6.0 Raleys Enterprise Upgrade License	\$211,586.90
G370-2728-0000	RTS Payment System	\$20,453.40
G370-2729-0000	RTS Payment System - Additional Production System	\$10,226.70
G370-2731-0000	RTS Payment System - Standby System	\$5,113.35
G370-2732-0000	RTS Payment System - Test System	\$2,045.34
G370-2738-0000	NCR Advanced Checkout Solution 6.1 Base Application for 6+ lanes with Used Equipment	\$5,571.79
G370-2739-0000	NCR Advanced Checkout Solution 6.1 Base Application for 1-5 lanes with Used Equipment	\$1,407.05
G370-2740-0000	NCR Advanced Checkout Solution 6.1 POS Application for 1-5 lanes with Used Equipment	\$1,086.15
G370-2742-0100	NCR Advanced Marketing Solution 7950 R2.0 Initial Setup Software	\$1.41
G370-2743-0000	NCR Advanced Restaurant Foundation Software	\$2,115.87
G370-2744-0000	NCR Advanced Restaurant Add-on POS	\$599.50
G370-2745-0100	Windows support tools for NCR SuperAsic Scanners	\$17,500.00



Part Number	Description	GSA Price
G370-2746-0100	Linux support tools for NCR SuperAsic Scanners	\$17,632.24
G370-2747-0100	DOS support tools for NCR SuperAsic Scanners	\$17,632.24
G370-2749-0100	Xpress Check-in Application	\$3,173.80
G370-2785-0100	Xpress Check-in Application - Small Property Version (with less than 300 rooms)	\$2,468.51
G370-2786-0100	Xpress Check-in Application - Lock System License only	\$1,410.58
G370-2801-0000	RTS Pathfinder Upgrade:Base Pathfinder Package Upgrade	\$14,105.79
G370-2802-0000	RTS Pathfinder Upgrade:Information Package Upgrade	\$3,526.45
G370-2803-0000	RTS Pathfinder Upgrade:Alerting and Monitoring Package Upgrade	\$3,526.45
G370-2804-0000	RTS Pathfinder Upgrade:Settlement Package Upgrade	\$7,052.90
G370-2805-0000	RTS Pathfinder Upgrade:Polling Package Upgrade	\$3,526.45
G370-2806-0000	RTS Pathfinder Upgrade:Additional 10 Users	\$3,526.45
G370-2894-0000	Linux Enterprise for Point of Service 10 Service Pack 1	\$67.00
G370-2914-0000	NCR FastLane Diagnostics USB Key -internal use only	\$17.63
G370-2916-0000	NCR Advanced Restaurant Communication Center	\$701.76
G370-3041-0100	NCR Wayfinding Base License - Small Facility	\$17,632.24
G370-3042-0100	NCR Wayfinding Base License - Medium Facility	\$24,685.14
G370-3043-0100	NCR Wayfinding Base license - Large Facility	\$31,738.04
G370-3137-0100	NCR Media Manager - Interactive	\$24,685.14
G370-3138-0100	NCR Media Manager - Non-Interactive	\$17,632.24
G370-3141-0100	NCR Media Manager - Integration Engine	\$7,052.90
G370-3148-0000	Linux Enterprise for Point of Service 11 SP1	\$67.00
G370-3299-0000	NCR Retail Systems Manager Enterprise Edition (EE)	\$7,052.90
G370-3319-1I00	NCR Hotel Check-In / Out Software - XpressHotel NEC R2.5	\$7,229.22
G370-3344-0000	NCR Order & Pay - Attendant Station License	\$2,115.87
G370-3345-0000	NCR Order & Pay - Data Management Tool	\$7,052.90
G370-3363-0000	Signature Capture Module for Settlement	\$17,632.24
G370-3432-0000	Fuel POS and Pump Management	\$7,705.29

Part Number	Description	GSA Price
G370-3438-0100	RTS Small Store Server Licence (5 POS)	\$544.48
G370-3439-0100	RTS Medium Store Server Licence (20 POS)	\$725.74
G370-3440-0100	RTS Large Store Server Licence (>20 POS)	\$1,088.97
G370-3442-0100	RTS Sales Transaction Service (< 20 Connections)	\$2,496.73
G370-3443-0100	RTS Sales Transaction Service (< 50 Connections)	\$4,538.54
G370-3444-0100	RTS Sales Transaction Service (< 100 Connections)	\$6,808.16
G370-3450-0100	RTS Enterprise Configurator	\$13,616.32
G370-3460-0100	Retail Transaction Services POS - ARS Migration	\$158.69
G370-3461-0100	RTS Small Store Server 5 POS ARS Migration	\$272.24
G370-3462-0100	RTS Medium Store Server 20 POS ARS Migration	\$363.22
G370-3463-0100	RTS Large Store Server 20 + POS ARS Migration	\$544.48
G370-3488-0000	Fuel POS and Pump Management PER TERMINAL (requires G370-3432-0000)	\$1,768.87
G370-3493-0100	NCR Kiosk Management Services - Enterprise Upgrade License	\$7,052.90
G370-3494-0100	NCR Kiosk Management Services - Per Kiosk Upgrade License	\$35.26
G370-3602-0000	RTS V4 Upgrade, 1st Production System	\$8,463.48
G370-3603-0000	RTS V4 Upgrade, Production System 2+	\$4,231.74
G370-3604-0000	RPM V4 Upgrade, 1st Production System	\$8,463.48
G370-3605-0000	RPM V4 Upgrade, Production System 2+	\$4,231.74
G370-3606-0000	RTS V4 Upgrade, RTS Test System	\$846.35
G370-3607-0000	RTS V4 Upgrade, RPM Test System	\$846.35
G370-3608-0000	RTS V4 Upgrade, RPM/WANSupp	\$6,347.61
G370-3609-0000	RTS V4 Upgrade, Settlement System	\$23.98
G370-3749-0000	Integrated Fuel Card (IFC)	\$141,057.93
G370-3750-0000	Settlement Portal	\$158,690.18
G370-3751-0000	Petrolane	\$1,586.90
G370-3752-0000	Fuel Control (Nexgen or ECC)	\$2,468.51

Part Number	Description	GSA Price
G370-3753-0000	FiPay EPS (petrolane related - inside & outside)	\$3,720.40
G370-3774-0000	NCR AMS Application & Reward Engine - Enterprise - Qty (100-999 stores) - per store	\$980.00
<b>Software Maintenance</b>		
9613-0178-0000-MGOLD	Mperium Monthly Gold Support Upgrade, per User	\$75.60
9613-0178-0000-MSILVER	Mperium Monthly Silver Support Upgrade, per User	\$50.40
9613-0178-0000-NEXC-351	Annual Software Maintenance and Help Desk Service Support with 5 X 14 (7AM to 9PM) weekday staffing and an emergency on-call component for off hours.	\$359,166.60
9653-0050-0001-MGOLD	Mperium Monthly Gold Support Upgrade, 12-month contract, per User	\$75.60
9653-0050-0001-MSILVER	Mperium Monthly Silver Support Upgrade, 12-month contract, per User	\$50.40